DORSET & WILTSHIRE FIRE AND RESCUE AUTHORITY

Item 26/51

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| MEETING | Finance & Audit Committee |
| DATE OF MEETING | 2 December 2026 |
| SUBJECT OF THE REPORT | Performance report – Quarter 2 |
| STATUS OF REPORT | For open publication |
| PURPOSE OF REPORT | For review and approval |
| EXECUTIVE SUMMARY | As Members are aware, the Service's performance is reviewed against the strategic priorities set out in the Community Safety Plan.<br><br>This Committee oversees the performance against Priorities 4 and 5 – 'Making Every Penny Count' and 'Supporting and Developing our People'. Each strategic priority is supported by a set of key lines of enquiry (KLOE), aligned to His Majesty's Inspectorate of Constabulary and Fire & Rescue Services' (HMICFRS) inspection methodology.<br><br>This paper sets out the performance of the Service covering the period 1 July to 30 September 2026.<br><br>There are no significant or strategic issues arising from this report. |
| RISK ASSESSMENT | Failure to appropriately review and scrutinise the performance of the Service may impact on its objectives and increase financial and reputational risk. There are no new strategic risks arising from this report. |
| COMMUNITY IMPACT ASSESSMENT | None for the purposes of this report |
| ENVIRONMENTAL IMPACT ASSESSMENT | None for the purposes of this report |

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| BUDGET IMPLICATIONS | None for the purposes of this report |
| RECOMMENDATION | Members are asked to:<br>1. Review and approve the Performance report - Quarter 2 2026-27, as detailed in Appendix A |
| BACKGROUND | None for the purposes of this report |
| APPENDIX | Appendix A - Performance Report Quarter 2 |
| REPORT ORIGINATOR AND CONTACT | Name: Jill McCrae, Assistant Chief Officer, Director of Service Support<br>Email: jill.mccrae@dwfire.org.uk<br>Tel no: 01722 691000 |

## 1. Introduction

1.1 As Members are aware, the Service's performance is reviewed against the strategic priorities set out in the Community Safety Plan. This Committee oversees the performance against Priorities 4 and 5 - *Making Every Penny Count* and *Supporting and Developing our People*, with the Local Performance and Scrutiny Committees scrutinising service delivery performance at a local level.

1.2 Part of this innovative approach to reporting and scrutiny has been to anchor reporting to specific KLOEs. Each of the strategic priorities is supported by a set of KLOEs.

1.3 The HMICFRS have three pillars of Effectiveness, Efficiency and People, within these pillars are 11 subcategories. From round three inspections HMICFRS have moved from issuing scores against each of the three pillars, to a score against each of the 11 subcategories. The HMICFRS's methodology and judgement criteria remain the same, however the scoring has changed. A new rating has been introduced with 'adequate' being introduced between 'good' and 'requires improvement'. The Service aligned its KLOES to the 11 subcategory areas in 2018. This is designed to provide evidence of the Service's performance against the methodology, allowing Members to monitor and scrutinise performance, ensuring it continues to achieve the HMICFRS ratings of 'good' across the diagnostics.

1.4 A baseline assessment for each KLOE has been undertaken against the HMICFRS methodology and judgement criteria for 'good'. The evidence collected for each has been assessed against the following levels of the judgement criteria – requires improvement, good, and outstanding, to determine the overall level of performance and where improvement actions are required. It should be noted that the new rating of 'adequate' between 'requires improvement' and 'good' for the current round of inspections is in place. However, they have not provided any judgement criteria attached to what 'adequate' looks like.

1.5 This report sets out the performance for quarter 2, 2026-27 and will be supported by the attendance of key officers at the meeting to answer any specific points Members may wish to raise.

## 2. Summary and key points

2.1 There are no new significant issues to raise with Members at this time and good progress is being made.