



## Response and Resilience Policy Statement

### **The Authority will aim to ensure that the Service:**

1. Has the right assets in the right places to efficiently and effectively respond to all foreseeable incidents and risks against the agreed response standards.
2. Provides the most up to date operational risk information to its operational staff to maintain their safety and that of the public.
3. Has operational procedures that reflect National Operational Guidance and legislation relevant to operational activities.
4. Maintains an incident command framework that ensures all incidents are professionally managed effectively and ensures the safety of the public and its staff.
5. Maintains a resilient and effective Service Control Centre to ensure that it delivers the most appropriate command and control.
6. Communicates relevant information about incidents that it attends to keep the public safe during and following those incidents.
7. Considers both national and local risks to ensure preparedness for major incidents, working with national partners and local resilience forums, to ensure the safety of its communities.
8. Regularly tests and reviews its operational arrangements to maintain a safe and effective response.
9. Learns from major incidents and wider concerns to ensure its integrated approach to protection, prevention and operational response.



### **Compliance and assurance:**

The Authority delegates these policy objectives to the Chief Fire Officer who will ensure that adequate procedures are in place and are appropriately resourced. The Chief Fire Officer will monitor and assure this policy through reviewing performance against a robust performance framework.

They will also conduct a review of the effectiveness of this policy as part of the Service's annual Statement of Assurance required under the Fire and Rescue National Framework for England, which will be approved by the Authority. The Service will also assure through reports received and judgements made by His Majesty's Inspectorate of Constabulary and Fire and Rescue Services.

Performance and risk reduction will also be monitored at a local level through four quarterly Local Performance and Scrutiny (LPS) Committees.

### **Document Management:**

Responsible Person	Chief Fire Officer
Review Date	April 2026
Next Review Date	February 2028