



Freedom of Information Request FOI 26 01

Call out and availability statistics

Query:

Could you please publish a spreadsheet document with the following:

Column 1 being the station number (01 - 61)

Column 2 being the name of the station (e.g Lyme Regis, Charmouth etc.)

Column 3 containing each stations appliances (e.g WRL, L4T, CSU etc.)

Column 4 containing each appliance type (e.g Water Tender Ladder, Aerial Ladder Platform, Co Responder etc.)

Column 5 containing the number of emergency calls each appliance was mobilised to between 1st January 2025 and 31st December 2025

Column 6 containing the number of times each appliance was mobilised on standby duties between 1st January 2025 and 31st December 2025

Column 7 containing the number of times each appliance was mobilised on relief duties between 1st January 2025 and 31st December 2025

Column 8 containing a Yes or No next to each appliance as for whether it attended the major incident at Holt Heath in August 2025 at some point throughout the incident

I would also like included the callout statistics for the appliances removed from service between 1st January 2024 and the date of removal. (E.G The ESU and Co-Responder vehicle at Gillingham)

For appliances such as the new water carriers brought into service, I would like 2 separate rows (1 row showing callout statistics for the old WRC between 1st January and the date of replacement and a second row showing the statistic of the new WRC between the date of replacement and 31st December 2024)

For appliances which were shuffled around between stations (E.G the P4 appliances which were swapped between Sturminster Newton/Stratton/Christchurch/Salisbury and Amesbury across the year I would like a row at each of the stations showing the callouts at the first station before the swap and then the second station after the swap until the 31st December.

Please may I have a section at the bottom of the spreadsheet document containing the on call availability as a percentage for each month of 2025 for each pump at every station in Dorset and Wiltshire.

Please have the station names all along 1 row (starting with Lyme Regis and ending with Calne) and then the 12 rows beneath the name containing the percentage of on call availability for each month (January - December 2025)

For stations which have 2 on call pumps, please separate this into 2 neighbouring columns, one for the first away and the second for the second away.



Please exclude the stations Redhill Park, Westbourne, Springbourne and Westlea which do not have an on call section.

Response:

Please see the “Mobilisations” sheet within the attached spreadsheet.

You will see that station numbers have been excluded from this disclosure. This information is exempt under the following provisions of the Freedom of Information Act:

Section 24(1) – National Security

Section 31(1)(a), (b) and (c) – Law Enforcement

These exemptions apply because disclosure would be likely to prejudice the protection of national security and the prevention and detection of crime.

In particular, providing this information could enable hostile individuals to monitor or interpret operational communications, hence increase the risk of disruption to our response and undermine the resilience of critical emergency infrastructure.

Sections 24 and 31 are qualified exemptions, so we have conducted a public interest test.

We recognise that there is a legitimate public interest in transparency and accountability regarding how emergency services operate. However, we consider this is outweighed by the strong public interest in:

- Protecting the safety of the public as well as our premises, staff and assets
- Preventing the misuse of sensitive operational information
- Ensuring the continued effectiveness and resilience of emergency response
- Reducing the risk of criminal or malicious activity against emergency infrastructure
- Preventing the misuse of operational communications information

On balance, we have concluded that the public interest favours maintaining the exemptions and withholding the information.

Not all call sign/vehicle changes are recorded and, if they aren't, it isn't possible to attribute the mobilisation data to a particular appliance. Where call sign/vehicle changes have been recorded, this information is included in the attached spreadsheet. Where the same call sign has been assigned to more than one vehicle during the specified time period, the rows are highlighted in orange. The dates that the call sign was assigned to each vehicle are in column A.

Please see the “On call availability” sheet within the attached spreadsheet. Christchurch has a first and second away from April 2025 onwards, which is



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reflective of the change from a 2:2:4 system to day duty crewing and the introduction of an on call crew overnight alongside the second away.

Information accurate on the date provided: 17 February 2026