



Freedom of Information Request FOI 25 29

Radio Managed Services Contracts

Query:

Please provide information regarding the management of radio terminals and radio infrastructure within your organization.

- 1. Do you currently outsource the management and/or maintenance of your radio terminals (handheld/mobile devices) and/or radio infrastructure (base stations, networks, repeaters)?** Fireground radios are managed in house and we send to supplier for repair as required, this includes repeaters. Airwave radios are provisioned under the Home Office contract which includes the provision of, and maintenance, of all the devices.
- 2. If outsourced, who is the current provider for:**
 - **Radio terminals - Home Office for Airwave terminals**
 - **Radio infrastructure - Home Office for Airwave**
- 3. What are the contract end dates for these services? – The Airwave contract is managed through the Home Office and the end date can only be determined by them.**

Response:

Please see our response in yellow text to your questions.

Information/Detail accurate on the date provided: 14, April 2025