



**DORSET & WILTSHIRE  
FIRE AND RESCUE**



# Partner Newsletter

## UPDATE FROM DWFRS PREVENTION TEAM

### Information Sharing Agreements

We are committed to ensuring that personal data that is shared to undertake Safe & Well visits is kept safe. We have now introduced Information Sharing Agreements and these are being sent to all referral partners. Please look out for yours and we would appreciate it if it could be signed and returned.

### Locking Cooker Valves

A reminder that during Safe & Well visits Advisors and Crews are able to make referrals for locking cooker valves to be fitted. These are funded by Scotia Gas Network (SGN) and Wales and West Utilities (WWU). If unsafe cooking practices are identified during a visit, a referral can be made. However, we do not fit the cooker valves, this is arranged directly by SGN and WWU. A responsible person will need to be in attendance when the valve is fitted. A key will be provided to enable the valve to be unlocked when the cooker can be used safely.

**Contact Details** Has anyone in your organisation left recently? We are keen to ensure that the contact details we hold are up to date. If there have been any changes within your organisation, could you please inform Natalie by email at the address above.

### New Partner Presentation

We have developed a new presentation for all referral partners to provide information about our Safe & Well programme. It outlines what to expect from a Safe & Well visit, what is and isn't covered and is a useful overview and training tool for current, and potential, referral partners. The presentation can be accessed on our website or by clicking [here](#)



### Quarterly Reports – Feedback Needed

All Safe & Well referral partners are sent a quarterly report outlining how many referrals have been made to us. We are seeking feedback on these reports to understand if this information is useful and how it could be improved. Please email feedback to Natalie, our Partnerships Officer –

**[natalie.waters@dwfire.org.uk](mailto:natalie.waters@dwfire.org.uk)**

## Gas Safety Week 9th - 15th September

We are pleased to support Gas Safety Week (which is this week!) and endorse the important messages about ensuring gas appliances are used safely and are properly maintained in order to keep residents safe in their homes. More information, or to download a toolkit to use within your organisation, can be found here:



[www.gassaferegister.co.uk/gassafetyweek](http://www.gassaferegister.co.uk/gassafetyweek). Below are some top tips provided by Gas Safety Week in order to keep any residents you support safe..

- **Only use a Gas Safe registered engineer to fit, fix and service appliances.** This can be checked at [GasSafeRegister.co.uk](http://GasSafeRegister.co.uk) or by calling 0800 408 5500.
- **Check both sides of any engineer's Gas Safe Register ID card.**
- **Have all gas appliances regularly serviced and safety checked every year.**
- **Know the six signs of carbon monoxide (CO) poisoning** – headaches, dizziness, breathlessness, nausea, collapse and loss of consciousness. Fit an audible carbon monoxide (CO) alarm (CO alarms can be provided at Safe & Well visits)
- **Check gas appliances for warning signs that they are not working properly.**
- **Keep vents and chimneys clear.**
- **Use gas appliances only for their intended purpose.**
- **Know the emergency procedure.** If you smell gas or suspect immediate danger, make sure you familiarise yourself with the emergency procedure and contact the relevant emergency number for your region.
- **Spread the word.** Share vital gas safety information with friends, family and neighbours to make sure your community stays safe.

### Other Dates for the Diary

**21st – 27th October 2024**  
**Candle Safety Week**

**11th – 17th November 2024**  
**Electrical Fire Safety Week**

**18th – 24th November 2024**  
**Road Safety Week**

**Cook with Care** We are running a campaign to encourage safer cooking. More than half of accidental fires in the home start in the kitchen – it is far too easy to be distracted whilst cooking and then leave things unattended. You can access a downloadable advice leaflet on our [website](#) that may be useful for the residents/customers that your organisation works with. There is also a list of top tips that you may find beneficial to share with colleagues.

**Literature** A reminder that we have a selection of literature on fire prevention, fire safety, Carbon Monoxide (CO) awareness (in a range of languages) and road safety available. Natalie can provide more details, please do get in contact to discuss.



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