



Freedom of Information Request FOI 24 13

CAFM and IWMS contract information

Query and Response:

1. Which CAFM/IWMS systems are used in the organisation?
DWFRS uses an internally developed Estates Management System.
2. When did this contract start and when does it end?
N/A
3. What are the organisations plans at the end of contract?
N/A
4. What are the contract values?
N/A
5. Who is the senior operational contact responsible for this contract and can you provide contact details?
Ian Hopkins - Head of Assets ian.hopkins@dwfire.org.uk
These contact details are not to be used for the purposes of direct marketing, as per the UK GDPR Article 21, which affords individuals the right to object to such marketing.
6. Which of the following functionalities does the organisation use? Can you also indicate if these are incorporated within the software system? If no, please elaborate.
 - Planned & Reactive Maintenance
 - Asset Management
 - Property Management
 - Lease Agreements
 - Health & Safety
 - Project Management
 - Condition Surveys**All of the above.**
7. Are there any limitations with the existing software system? Please elaborate.
It requires internal resources to develop.
8. Are there any upcoming plans for the adoption of new technologies or solutions? Please elaborate.
DWFRS will be looking to procure a new system over the next 18 months.



**DORSET & WILTSHIRE
FIRE AND RESCUE**

Please note, all DWFRS procurement is carried out in accordance with the Public Sector procurement procedures through authorised frameworks and any contact with suppliers is made through this route via PIN notices and subsequent tender requests.

Information/Detail accurate on the date provided: 02, February 2024