



**DORSET & WILTSHIRE
FIRE AND RESCUE
AUTHORITY**

Item 23/17

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| MEETING | Dorset Local Performance & Scrutiny Committee |
| DATE OF MEETING | 24 August 2023 |
| SUBJECT OF THE REPORT | Performance report for quarter 1 |
| STATUS OF REPORT | For open publication |
| PURPOSE OF REPORT | For consideration and scrutiny |
| EXECUTIVE SUMMARY | This paper sets out the performance achieved for the first quarter covering the period 1 April to 30 June 2023. The report outlines performance against the key lines of enquiry aligned to His Majesty’s Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) methodology. |
| RISK ASSESSMENT | There are no significant risks arising from this report. Performance remains good with no significant issues to raise with Members. |
| COMMUNITY IMPACT ASSESSMENT | Performance remains good and there are no significant adverse community issues arising from this report. |
| BUDGET IMPLICATIONS | None for the purposes of this report. |
| RECOMMENDATION | Members are asked to scrutinise and comment upon performance of the Service period, 1 April to 30 June 2023. |
| BACKGROUND PAPERS | https://dwfrs.dashboard.cammsgroup.co.uk/#/ |
| APPENDICES | None |
| REPORT ORIGINATOR AND CONTACT | Name: Area Manager, Darren Langdown Email: darren.langdown@dwfire.org.uk Tel: 07825 423651 |

1. Introduction

- 1.1 As Members are aware, the Service's performance is reviewed against the strategic priorities set out in the Community Safety Plan. This Committee oversees the performance against Priorities 1, 2 and 3 - *making safer and healthier choices, protecting you and the environment from harm and being there when you need us*, with the Local Performance and Scrutiny Committees scrutinising service delivery performance at a local level.
- 1.2 Part of this innovative approach to reporting and scrutiny has been to anchor reporting to specific Key Lines of Enquiry (KLOEs). Each of the strategic priorities is supported by a set of KLOEs.
- 1.3 The Service revised its KLOEs with effect from 1 April 2021 to align to the methodology within the three pillars of HMICFRS's methodology: Effectiveness, Efficiency and People.
- 1.4 This alignment is designed to provide evidence of the Service's performance against the methodology and to allow Members to monitor and scrutinise the Service's performance to ensure it continues to achieve the overall HMICFRS rating of 'good'.
- 1.5 A baseline assessment for each KLOE has been undertaken against the HMICFRS methodology and 'good' rating. The evidence collected for each has been assessed against three levels – requires improvement, good, or outstanding to determine the overall level of performance and where improvement actions are required.
- 1.6 This report sets out the performance for quarter 1, 2023-2024 and will be supported by the attendance of key Officers at the meeting to answer any specific points Members may wish to raise.

2. Quarterly performance summary

- 2.1 KLOE 1: How well do we understand the risk of fire and other emergencies?

The Service undertakes a Strategic Assessment of Risk to ensure that decision-making and planning remains current and reflective of the landscape within which we operate. The most recent Strategic Assessment of Risk 2020-22 was published on the Service's website in April 2020.

Within the Dorset Area this quarter Wholetime appliance availability was at 98.20% and On-call appliance availability was at 77.43%. Year to date performance against our response standards is currently being monitored for sleeping risk properties and road traffic collisions. Operational competence of staff is currently good and in line with target.

2.2 KLOE 2: How effective are we at preventing fires and other risks?

A programme of activity aligned to both the National Fire Chiefs Council (NFCC) Fire Safety Campaign calendar, and local campaigns, is carried out by both the Prevention team and operational crews. During this period our messages have reached 502,832 people. In total, excluding road safety, DWFRS have engaged with and educated 2,449 children and young people across the Dorset Area this quarter.

During quarter one, we delivered 152 Safe and Well Visits across Dorset Area. This is an increase on last month, however, is lower than this time last year. There were 28 Safeguarding Referrals raised by staff within the Dorset Area.

2.3 KLOE 3: How effective are we at protecting the public through the regulation of fire safety?

Operational crews at Wholtime stations are trained to complete lower-level fire safety activity known as Business Fire Safety Checks of which 131 have been completed across the Service area this year to date. The enforcement of fire safety standards is based on the principles of "Better Regulation / Better Business for All" and a supportive stance towards business where this is proportionate, appropriate and reasonable.

The Building Safety Regulator (Health and Safety Executive (HSE)) is currently developing its workforce, which includes regional support from Fire and Rescue Services. This workstream will deliver the improvements in 'Safety of Tall Buildings' brought about by the Building Safety Act and revisions to fire safety guidance as a result of the Fire Safety Act 2021 and Fire Safety (England) Regulations 2022.

DWFRS have also been engaged as a stakeholder in the multi-agency planning for the proposed asylum seeker accommodation barge at Portland, the arrival of which is now imminent, and for a further large battery energy storage facility in the Weymouth area. This involves both Protection and Response considerations and technical input to achieve compliance with standards.

2.4 KLOE 4: How effective are we at responding to fires and other emergencies?

The Service continues to be effective in evaluating and improving operational performance. The Service has a bespoke Operational Effectiveness Database (OED) which is well embedded across the Service.

There were no fire incidents with fatalities for Dorset Area in quarter one.

2.5 KLOE 5: How well prepared are we to respond to major and multi-agency incidents?

Nationally work is underway to review the Civil Contingencies Act (2004) and develop a National Resilience Strategy. The Service is actively involved within

this work through both Local Resilience Forums, national seminars, workshops and have provided 'Call for Evidence' returns to support their direction.

As part of the multi-agency working the Service has strengthened the facilities for major incident coordination, with the establishment of a Strategic Holding Area (SHA).

All Control of Major Accident Hazards (COMAH) sites within the Dorset Area have 'in date' site-specific risk information (SSRI).

3. Summary and key points

- 3.1 The use of KLOEs is an innovative approach to reporting performance. This approach provides a structured means for Members to receive performance information within a wider context.
- 3.2 There are no new significant issues to raise with Members at this time and good progress is being made.
- 3.3 The quarter 2 performance report for 2023-2024 will be provided to the Dorset Local Performance & Scrutiny Committee on the 23 November 2023.
- 3.4 Members can also view Key Performance Indicators via the on the online dashboard [here](#).