

Item 22/25

| MEETING | Finance & Audit Committee |
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| DATE OF MEETING | 27 July 2022 |
| SUBJECT OF THE REPORT | Performance report - Quarter 4 |
| STATUS OF REPORT | For open publication |
| PURPOSE OF REPORT | For review and approval |
| EXECUTIVE SUMMARY | As Members are aware, the Service's performance is reviewed against the strategic priorities set out in the Community Safety Plan. |
| | This Committee oversees the performance against Priorities 4 and 5 – 'Making Every Penny Count' and 'Supporting and Developing our People'. Each strategic priority is supported by a set of key lines of enquiry (KLOE), aligned to Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services' (HMICFRS) inspection methodology. |
| | This paper sets out the performance of the Service covering the period 1 January to 31 March 2022. |
| | There are no significant or strategic issues arising from this report. |
| RISK ASSESSMENT | Failure to appropriately review and scrutinise the performance of the Service may impact on its objectives and increase financial and reputational risk. There are no new strategic risks arising from this report. |
| COMMUNITY IMPACT ASSESSMENT | None for the purposes of this report |
| BUDGET IMPLICATIONS | None for the purposes of this report |

| RECOMMENDATION | Members are asked to: 1. Review and approve the Performance report - |
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| | Quarter 4 2021-22, as detailed in appendix A |
| BACKGROUND | None for the purposes of this report |
| APPENDIX | Appendix A - Performance report - Quarter 4 |
| REPORT ORIGINATOR AND CONTACT | Name: Jill McCrae, Assistant Chief Officer, Director of Service Support |
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1. Introduction

- 1.1 As Members are aware, the Service's performance is reviewed against the strategic priorities set out in the Community Safety Plan. This Committee oversees the performance against Priorities 4 and 5 *Making Every Penny Count* and *Supporting and Developing our People*, with the Local Performance and Scrutiny Committees scrutinising service delivery performance at a local level.
- 1.2 Part of this innovative approach to reporting and scrutiny has been to anchor reporting to specific KLOEs. Each of the strategic priorities is supported by a set of KLOEs.
- 1.3 The Service's KLOEs align to the methodology within the three pillars of HMICFRS's methodology: Effectiveness, Efficiency and People. This is designed to provide evidence of the Service's performance against the methodology, allowing Members to monitor and scrutinise performance, ensuring it continues to achieve the overall HMICFRS rating of 'good'.
- 1.4 A baseline assessment for each KLOE has been undertaken against the HMICFRS methodology and 'good' rating. The evidence collected for each has been assessed against three levels requires improvement, good, or outstanding, to determine the overall level of performance and where improvement actions are required.
- 1.5 This report sets out the performance for quarter 4, 2021-2022 and will be supported by the attendance of key Officers at the meeting to answer any specific points Members may wish to raise.

2. Summary and key points

- 2.1 There are no new significant issues to raise with Members at this time and good progress is being made.
- 2.2 The quarter 1 performance report for 2022-2023 will be provided to the Finance & Audit Committee at the meeting on 14 September 2022.

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