



Freedom of Information Request FOI 20 57

Incident Commander software

Query and response:

I would like to request information that I believe should be available readily in relation to IT systems used within the organisation.

For your Incident Commanders software used in Incident Command Units, Gold, Silver, Bronze or other locations please supply the following:

Supplier organisation name

XVR Simulation B.V (previously known as E-Semble B.V.)

Product name

XVR On Scene Instructor License

Initial purchase date

2011

Initial cost of purchase

£8,960 per annum

Annual maintenance contract cost

We do not pay any maintenance costs, however we do pay an annual cost for licenses. For 2020/21 this figure is £8,050.20.

Renewal date for maintenance contract

28 February 2021

Service Level Agreement (response times, fix times etc, hours of support)

Not applicable

Licences purchased/number of permitted installations

Five

Licences issued in perpetuity?

No

Information/Detail accurate on the date provided: 25, August 2020