



**DORSET & WILTSHIRE  
FIRE AND RESCUE  
AUTHORITY**

Item 19/55

MEETING	Dorset & Wiltshire Fire and Rescue Authority
DATE OF MEETING	18 December 2019
SUBJECT OF THE REPORT	Six-month Service Performance Review 2019-20
STATUS OF REPORT	For open publication
PURPOSE OF REPORT	To note
EXECUTIVE SUMMARY	<p>The Authority carries out quarterly scrutiny of Service performance. Priorities 1, 2 and 3 are scrutinised by the four Local Performance and Scrutiny Committees and priorities 4 and 5 are scrutinised by the Finance &amp; Audit Committee.</p> <p>Appendix A to this report provides a consolidated summary of performance at a priority level. The report covers the first six-months of 2019-20 and is subject to some delays in partnership data and benchmarking being made available to the Service.</p> <p>The report will be supplemented by a presentation from members of the Strategic Leadership Team.</p>
RISK ASSESSMENT	None for the purposes of this report
COMMUNITY IMPACT	None for the purposes of this report
BUDGET IMPLICATIONS	None for the purposes of this report
RECOMMENDATION	<p>Members are asked to:</p> <ol style="list-style-type: none"> <li>1. Note and comment on performance of the Service over the past six-months.</li> </ol>
BACKGROUND PAPERS	None for the purposes of this report

APPENDIX	Appendix A – Six-month Performance Summary 2019-20
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## 1. Introduction

- 1.1 The Authority sets out its priorities and corporate targets through the Community Safety Plan (the Plan). The Service manages the implementation of this Plan through the Service Delivery Plan (SDP). Four Key Lines of Enquiry (KLOE) support each of the five strategic priorities. The KLOEs pose specific questions against which managers judge performance, using performance indicators and commentary. To ensure that the current performance position is well understood, each KLOE has a baseline assessment against three levels – *Developing*, *Established* and *Advanced*. The baseline assessment is reviewed annually as part of our corporate planning process. Progression to the next level within these categories is indicated in the SDP. This plan is further supported by a comprehensive set of on-going key activities and projects, along with those that are being put in place to strengthen or advance our current position.
- 1.2 Directors are aligned to these priorities and responsible for overall performance and mitigation measures against the Strategic Risk Register.
- 1.3 From a Member perspective, performance is monitored and scrutinised by Members at Local Performance and Scrutiny Committees (LPS) and at the Finance & Audit Committee.
- 1.4 As Members are aware, there are four LPSs representing each of the constituent Local Authority areas, which meet quarterly and scrutinise local performance against the first three of the five priorities:
- Priority 1: Making safer and healthier choices
  - Priority 2: Protecting you and the environment from harm
  - Priority 3: Being there when you need us.
- 1.5 In concert with this, the Finance & Audit Committee meets quarterly to scrutinise the two remaining Service priorities:
- Priority 4: Making every penny count
  - Priority 5: Supporting and developing our people.

## 2. Summary and Key Points

- 2.1 Appendix A to this report provides a consolidated summary of performance at a priority level. The report is still subject to receipt of data from other partners and benchmarking groups.
- 2.2 The Annual Performance Report is provided to Members annually at its meeting in June.

December 2019