



Freedom of Information Request FOI 19 54

Software contracts

Query and response:

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

Enterprise Resource Planning Software Solution (ERP):

Primary Customer Relationship Management Solution (CRM):

For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.

Primary Human Resources (HR) and Payroll Software Solution:

For example, iTrent, ResourceLink, HealthRoster; software of this nature.

The organisation's primary corporate Finance Software Solution:

For example, Agresso, Integra, Sapphire Systems; software of this nature.

We do not have software contracts for ERP, CRM, HR or payroll, therefore the following responses relate just to our finance software solution.

1. Name of Supplier: Can you please provide me with the software provider for each contract?

Unit 4 Business Software Ltd

2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

Agresso

3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Please also list the software modules included in these contracts.

Maintenance, support and patches are covered included in the contract.

The main software modules used are;

Financials (general ledger, accounts payable, accounts receivable & budgeting)

Logistics (purchasing, sales orders & inventory management)

Planner (advanced budgeting & forecasting)

System Admin (user set up & management, data control & reporting)



4. Number of Users/Licenses: What is the total number of user/licenses for this contract?

9,999

5. Annual Spend: What is the annual average spend for each contract?

£36,773.87

6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.

We are entitled to continue operating the current software licence for a period of 25 years from the date that we entered the contract, subject to payment of the relevant annual software maintenance subscription.

7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

We contracted with Unit 4 Business Software Ltd on 27 March 2015.

8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

See answer to question 6.

9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

We have no plans to upgrade or replace the current software version at the present time, but a review is likely to take place within the next 12 to 24 months.

10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

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