

# FireWire

The magazine for Issue 36, June 2019  
**DORSET & WILTSHIRE FIRE AND RESCUE**

## Cover story:

Sun shines  
on awards  
ceremony

## Also inside:

- Events
- Fundraising
- Service updates



# Annual awards ceremony held at Salisbury Guildhall

The Service held its annual awards ceremony at The Guildhall, Salisbury on Thursday 16 May.

Long Service and Good Conduct Medals were presented on behalf of HM The Queen by the Lord Lieutenant of Dorset, Angus Campbell, and the Vice Lord Lieutenant of Wiltshire, William Wyldbore-Smith.

Other distinguished guests included the High Sheriff of Wiltshire, David Scott; the High Sheriff of Dorset, Philip Warr; Peter Holland, Chief Inspector Crown Premises Fire Safety at the Home Office; Mayor of Salisbury, Cllr Mike Osment; members of Dorset & Wiltshire Fire and Rescue Authority; representatives of partner agencies such as local councils and the police; and families and friends of those receiving medals and awards.

This year's event was sponsored by Capita, Bristol Uniforms, Active Informatics and Advantage Digital Print.

CFO Ben Ansell said: "Our annual awards ceremony is our chance to recognise the extraordinary work being done in all parts of our organisation, and to feel real pride in how we help individuals, businesses, partner agencies and the wider communities across Bournemouth, Christchurch and Poole, Dorset, Swindon and Wiltshire to live safer and healthier lives. It was an excellent evening, and my thanks go to everyone who attended for their support."

A number of recipients were unable to attend the ceremony and their medals will be presented locally: FF Jon Charles, FF Paul Dear, WM Mark Evans, FF Robert Goldsmith, FF Jon Kidner, CM Antonio Rodriguez, SM Jason Rogers, FF Richard Stutes, CM Stuart Williams.



CAPITA



# Long Service and Good Conduct Medal recipients



T/CM Mark Braithwaite



WM Ray Bridgman



WM Terry Brokenshire



CM Jason Browne



Tess Cross



SM Dave Geddes



CM Steve Halliday



FF Malcolm Hooper



Paul Jenkins



SM Wayne Jones



SM Graham Kewley



WM Andrew Laskey

# Long Service and Good Conduct Medal recipients



WM Paul Lawler



T/GM Jason Moncrieff



Sarah Moore



FF Wayne Nelhams



WM Steve Nicol



T/CM Lee Norton



WM Steve Pask



FF Shane Read



WM Dave Smith



FF Dale Sugg



WM Guy Tadman



# Chief Fire Officer's Commendations

CFO Ben Ansell presented four commendations on the evening in recognition of outstanding actions by the recipients.

Amesbury man Luke Ridley was commended for his quick-thinking and bravery when confronted with a road traffic collision on the A303 last November. He was able to break into the affected car and pull the occupant to safety, despite a fire having started within the vehicle.

There were commendations for the fire service personnel who were part of the initial response to the nerve agent attack in Salisbury last March.

GM Tim Gray, CM Martin Waker, FF Neil Endicott, FF Lisa Morrell and FF Josh Wyer attended at The Maltings shortly after the two original casualties were taken ill.

Poole firefighters Calum Docherty and Steve Giles were recognised for their efforts at a gas explosion in Sterte Road, Poole last October. As part of the first crew in attendance, they rescued two casualties, despite the considerable risk to themselves from further building collapse, and the possibility of a further explosion.



Luke Ridley with CFO Ben Ansell



Lisa Morrell, Martin Waker, Tim Gray, Josh Wyer and Neil Endicott



Calum Docherty and Steve Giles

# CFO commendations

A crew from Christchurch and a member of the public were commended for their actions last March, when a group of canoeists had to be rescued from the River Stour at Iford. WM Dave Smith, CM Stephen Nicol, FF Heidi Hawley and FF Fred Sedgeley were joined by Mrs Alison Mayne in receiving their awards. FF Mark Stokes was unable to attend the ceremony but will receive his commendation separately.

Also unable to attend was Ben Howarth, a member of the public who rescued his neighbour from a burning house in Royal Wootton Bassett – his commendation will be presented locally in due course.

FF Lee McCumiskey from Westbourne Green Watch was commended for his work on developing and delivering the new aerial ladder platform project. Lee was unable to attend the ceremony but has since received his certificate from CFO Ben Ansell in a very appropriate location – the cage of the new 42m ALP now operating out of Westbourne.



**Dave Smith, Alison Mayne, CFO Ansell, Steve Nicol, Heidi Hawley and Fred Sedgeley**



# Making A Difference awards

Three Making A Difference Awards were presented on the night, while a fourth will be presented at a later date.

WM Chris Mitchell, from Springbourne Blue Watch, was recognised for his outstanding work and commitment with the Student Accommodation Group in Bournemouth.

Recently retired Westlea firefighter Simon Owen received an award in recognition of his outstanding work, commitment and fundraising for the Fire Fighters Charity over the last 30 years.

Simon also nominated the third winner, Chris Wannell, whose award reflected his outstanding work, commitment and fundraising for the Fire Fighters Charity over the last 40 years.

WM Kate Dewey, from Fire Control, was unable to attend the ceremony but will receive her award - for her dedication to organising a Christmas Day lunch - at a later date.



**Chris Mitchell receives his award from George Greig, representing sponsor Capita, and CFO Ben Ansell**



**Chris Wannell and Simon Owen**

## Young Achiever awards

Two Young Achiever awards were presented by Cllr Spencer Flower, as the then chairman of the Fire and Rescue Authority.

Callum Derrick was nominated by youth intervention coordinator Christine Sharma in recognition of his personal development and outstanding contribution to Trowbridge Fire Cadets.

Prince's Trust Team Leader Debbie Harvey nominated Martin Bennett from Bournemouth in recognition of his personal development and outstanding contribution to the Prince's Trust Team Programme.



Debbie Harvey, Martin Bennett, Callum Derrick, Christine Sharma

## Thanks go to...

An event like the awards ceremony doesn't happen without the hard work and support of many people. Thanks therefore go to the Media & Communications and Media Services teams; standard bearers Richard Lake and Andrew Duffey; master of ceremonies ACFO Jim Mahoney; AM Kathy Collis; GM Glyn Moody; SM Greg Izon; Tamsin Turner; Pete Price and Chris Wannell for providing vintage vehicles; Salisbury White Watch; FF Marc Barrett and SM Steve Broad for bringing the new 42m aerial ladder platform from Westbourne; Salisbury Guildhall; Beales Gourmet Catering; the Victoria & Albert Public House; Dorset String Quartet; and everyone who nominated and introduced the various award winners, or helped in any way.

## On-call employer award

A Gillingham company has been honoured as On-Call Employer of the Year after WM Duncan White, from Mere fire station, nominated his employer, Tincknell Fuels.

He said: "I started working for Tincknell Fuels at the same time I applied for the Fire Service, 15 years ago. At my initial interview, I mentioned that I wanted to be an on-call firefighter, and would the company support me in this. They have supported and encouraged me ever since, and not once complained or made me feel that I could not take time off to attend courses and training."

Rob Ormond, Managing Director of Tincknell Fuels, said: "Duncan is a credit to the Fire and Rescue Service, and to us at Tincknells, and we are delighted to encourage his continued participation in the Service, which we value and appreciate hugely. We have recently engaged the services of another on-call firefighter in another of our businesses, and we hope he too will become a shining light for his colleagues. To receive acknowledgement of our small part in this incredible Service is very much appreciated, and, frankly, humbling."



# New Sports & Social Club

The first AGM of the new Dorset & Wiltshire Fire and Rescue Sports & Social Club was held at Service Headquarters on 23 May.

At this meeting, the Constitution, funding protocol and forms were agreed and Committee Members appointed as follows:

- President – CFO Ben Ansell
- Chairman - Sean Frampton (retired)
- Secretary – James Turnbull
- Treasurer - Amanda Ali
- Lottery – Alison Shrapnell
- Other committee members – Paul Corbin, Richard Frake (retired), Jon Sweet and Trevor Welton.

All current members of staff and retired members of the associations/clubs have been automatically transferred into the new Club. It was agreed at the AGM not to charge a membership for the first year.

The new Club will run a Lottery each month. Numbers can be bought for £1 each and there is no maximum amount per person, although the more numbers you have, the more chances you have of winning.

Prizes will be paid out via Payroll in your salary/pension (the prize amounts are non-taxable). The draw amounts will start at 1 x £500, 1 x £300, 1 x £100 and 2 x £50 but may increase/decrease depending on the take up of the Lottery by members.

If you wish to join the lottery, please [complete the attached form](#) and return it to Amanda Ali.



# Safe & Well champions

The Prevention Team recently launched a Safe & Well 'Sharing Best Practice Scheme' at Wilton fire station with Safe & Well Champions from each wholetime and day crewed station.

The group were able to provide feedback on Safe & Well and its associated processes and systems, such as Pinpoint and CFRMIS, which proved to be really valuable.

ACFO Jim Mahoney, Director for Community Safety, provided an overview of the need to establish a target of 16 Safe & Well visits per month for each watch, to meet community fire risks.

He said: "I was delighted to be involved in such a positive dialogue. I know that watches are working really hard to complete these visits which, on many occasions, require significant amounts of preparatory work. Moving forwards, my team and I will be looking to make changes to enable the completion of these valuable Safe & Well visits as easy as possible. We will work together to reduce the risk of fire and keep our communities safe."





# Exercise held at Lyme Regis seafront pub

A multi-agency exercise was hosted at the Rock Point Inn, Lyme Regis on 7 May – and attracted quite a bit of interest, given its seafront location!

Crews from Lyme Regis and Charmouth were joined by Devon & Somerset FRS colleagues from Axminster and Seaton, and also paramedics from South Western Ambulance Service, to test their response to a simulated large property fire with persons reported.

SM Jason Rogers said: “The purpose of this exercise was to test our skills, share knowledge of the different types of equipment we use, practice our techniques, and reinforce our strong multi-agency working relationship to ensure that, when called upon by our community, we provide the highest level of service.”

With the support of St Austell Breweries, the crews were allowed to use the Rock Point Inn to simulate a large property fire with people trapped inside.

Using training dummies, volunteer casualties and synthetic smoke, a challenging scenario was created.

Casualties were hidden in all areas of the three storey building, including the basement area.

As firefighters carried out their searches wearing breathing apparatus, casualties were quickly found and carried to safety, where colleagues from SWAS practiced their life-saving techniques.

SM Rogers said: “Overall, our exercise was extremely successful and also warmly supported by our Lyme Regis community and visitors enjoying the local views and facilities.”

He added: “Our thanks go to St Austell Breweries for allowing us to use the Rock Point Inn, as it made the scenario very challenging and, therefore, more realistic.”



# First passing out parade held for on-call firefighters

On 8 May, the Operational Training team held its first passing out parade for on-call firefighters.

The event was to celebrate the recruits completing all their acquisition courses including basic skills, breathing apparatus, casualty care and road traffic collision.

For this, they had to attend one of the Service's training centres for a total of six weeks and this was achieved while, in most cases, also holding down their primary employment.

The event took place at Salisbury fire station and included a number of demonstrations to an audience of 100 attendees, including families, friends, CFO Ben Ansell, members of SLT and the Fire Authority.

Various local dignitaries were also present, including the Lord Lieutenant of Dorset, the Deputy Lieutenant of Wiltshire and the High Sheriffs of Wiltshire and Dorset.



The demonstrations included pump drills, incorporating two teams competing to ship the hydrant and supply water to the designated branches, followed by a combination drill utilising pumps, ladders, breathing apparatus and the aerial ladder platform.

The drills provided the opportunity for our on-call staff to showcase exactly what they had learnt during these courses and further developed on station. For the friends, families and employers, it was exciting to watch, whilst providing an insight into the role of a modern-day firefighter.

At the end of the displays, CFO Ben Ansell handed out framed certificates of attendance and there were opportunities for family and friends to take photos of their loved ones.

The passing out parade will become a regular event twice a year, as it provides the Service with the opportunity to recognise and award the commitment of not only our new operational staff but also the support that they receive from both families and employers, enabling them to carry out their role effectively.



# Innovative boat swap

The Service has entered into an innovative asset swap with Devon & Somerset FRS, to ensure that each organisation has the resources best suited to their needs.

The Pioneer boat formerly based at Chippenham fire station, and associated assets such as trailer, engine and fuel tanks, will now operate out of Bridgwater fire station.

An Avon ERB craft and associated assets, formerly at Bridgwater, are now available for use by the water rescue teams at Chippenham.

On 28 May, officers from DSFRS came to Chippenham to facilitate the swap, and for both teams to carry out familiarisation training.

Chippenham's old boat was difficult to launch on many of the local waterways, but it is well suited to the risk areas around Bridgwater, including the Somerset Levels, which are prone to severe flooding.

The boat that has come into the Service from Bridgwater will be easier to use on waterways in the north, and should prove a valuable asset to our water rescue capability.



# New Service calendar

All staff are reminded that events should now be added to the Service Events Calendar, which is available on CONNECT, either via a direct link off the home page or from the 'News' dropdown.

Please ensure that talks, station visits, recruitment events, fundraising events etc are added at the earliest opportunity, so that everyone can see what is happening across the organisation.

You can filter your view to one or more geographic areas, and/or by type of event, or just view 'all' on a given date.

When a member of staff creates an event, a notification will be sent to their line manager. If the line manager wishes for the event to be amended or deleted, they should contact Jackie Greene. An advisory will also be sent to the relevant Station Manager for information.

The calendar also provides a shortcut to the watch calendar, and a further tab will be created in the coming months to provide information on meetings and briefings.

For open days and other station events, please also send the information to [pressoffice@dwfire.org.uk](mailto:pressoffice@dwfire.org.uk) so that the details can be added to the Service website and a media release issued, where appropriate.

Should you have issues using the calendar, either to view or to create an event, please contact Jackie Greene in the first instance.



# New Chair and Vice-Chair for Fire and Rescue Authority

Dorset & Wiltshire Fire and Rescue Authority has met for the first time since the formation of two new constituent authorities and selected a new Chair in Cllr Rebecca Knox.

The meeting on 6 June was the first for Councillors from the newly formed Bournemouth, Christchurch & Poole Council and Dorset Council. The Authority membership is now as follows:

- Bournemouth, Christchurch & Poole Council (five places) – Cllr Steve Baron, Cllr Malcolm Davies, Cllr Paul Hilliard, Cllr Toby Johnson, Cllr Ann Stribley.
- Dorset Council (four places) – Cllr Pete Barrow, Cllr Richard Biggs, Cllr Rebecca Knox, Cllr Byron Quayle.
- Swindon Borough Council (three places) – Cllr Abdul Amin, Cllr Brian Mattock, Cllr Garry Perkins.
- Wiltshire Council (six places) – Cllr Ernie Clark, Cllr Peter Hutton, Cllr Bob Jones, Cllr Christopher Newbury, Cllr Paul Oatway, Cllr Pip Ridout.

Cllr Knox is the new Chair of the Authority; Cllr Byron Quayle is now vice-Chair; Cllr Bob Jones was re-elected as Chair of the Finance and Governance Committee and Cllr Brian Mattock is its vice-Chair.



Cllr Knox said: “I am very honoured to have been elected as Chair of Dorset & Wiltshire Fire and Rescue Authority. We have responsibility for a truly excellent fire and rescue service, and I know I speak for my fellow elected Members when I say how proud we are of our workforce. I am sure that we will continue to deliver great results across our prevention, protection and emergency response activities over the coming year.”

Members of the Strategic Leadership Team also reported the Annual Service Performance Review to the Authority. This shows how the Service is performing against its priorities and targets set by the Authority through the Community Safety Plan.

The review shows that the Service delivered over 11,500 Safe & Well visits to high risk homes in 2018-19, as well as educating over 40,000 children through its education initiatives and partnerships. The Service also conducted almost 1,200 fire safety audits of commercial premises and had over 1,100 positive engagements with businesses. Almost 15,000 emergency incidents were attended in the same period, with 87 people rescued from fires and 328 rescued from road traffic collisions.

CFO Ben Ansell said: “The Strategic Leadership Team and I are very pleased with the performance of the Service. Whilst we continue to operate in a challenging financial climate, with difficult decisions to be made, our fantastic staff are key to ensuring that we keep our communities safe, whether at home, at work or on our roads. This annual performance summary shows the benefits of our combination in both the efficiency and effectiveness of service delivery. I look forward to working with Cllr Knox and our new Fire Authority over the coming year to ensure we build on and continue this excellent work.”

# Meet your Fire and Rescue Authority



Cllr Abdul  
Amin, Swindon



Cllr Steve  
Baron, BCP



Cllr Pete  
Barrow, Dorset



Cllr Richard  
Biggs,  
Dorset



Cllr Ernie Clark,  
Wiltshire



Cllr Malcolm  
Davies, BCP



Cllr Paul  
Hilliard, BCP



Cllr Peter  
Hutton,  
Wiltshire



Cllr Toby  
Johnson, BCP



Cllr Bob  
Jones,  
Wiltshire



CHAIR  
Cllr Rebecca  
Knox, Dorset



Cllr Brian  
Mattock,  
Swindon

# Meet your FRA



Cllr Christopher  
Newbury,  
Wiltshire



Cllr Paul  
Oatway,  
Wiltshire



Cllr Garry  
Perkins,  
Swindon



VICE-CHAIR  
Cllr Byron  
Quayle,  
Dorset



Cllr Pip Ridout,  
Wiltshire



Cllr Ann  
Stribley,  
BCP

# No ESS in 2019

The trustees of the Emergency Services Show charity in Wiltshire have announced that there will be no event in 2019.

In a statement, they said: “Unfortunately, we have been unable to secure a suitable and affordable site for the Show this year, with our previous location ruled out due to a range of issues, including traffic management and a proposed significant increase in costs. As a registered charity, we have to balance land size, logistics and safety alongside affordability, whilst seeking to keep the Show within Wiltshire. Despite our best efforts, time has beaten us for 2019 but we are still actively seeking a new home for 2020.”

Since it was first held in 2005, the Show has grown significantly in size, and is now considered the largest of its kind in the southern UK. While the initial intention was never to make a financial gain, the Show has grown into a significant charity event, with over £150,000 being donated to over 40 different beneficiaries since 2005.

The trustees’ statement adds: “Despite there being no Show in 2019, we will be holding a beneficiaries’ evening later in June, when a further £50,000 will be shared with good causes – proceeds from the 2017 and 2018 events. We would like to wholeheartedly thank all the emergency services, partner agencies and respective staff for making the Show what it is and, most of all, thanks go to all our visitors, exhibitors, traders, and charities.”

Further updates about the Show will be posted at [www.emergencyservicesshow.com](http://www.emergencyservicesshow.com) or via social media.



# @DWFireEDI

The focus of Men's Health Week for 2019 is the impact of inequality and deprivation on men's health.

The Men's Health Forum is raising awareness of seven numbers that all men need to know, and five statistics that policy-makers and service-providers need to know if they're to reach men effectively.



For men who want to get to know their numbers better, the Forum has released the Man MOT, a new interactive manual that enables men to check their own health and then challenges them to do better.

More information can be found at [www.menshealthforum.org.uk](http://www.menshealthforum.org.uk)

**MEN'S HEALTH WEEK**  
**JUNE 10-16 2019**  
**#MHW2019**



Diabetes is a serious condition where your blood glucose level is too high. There are two main types, Type 1 and Type 2.

These are different conditions, but they are both serious. There are some other rarer types of diabetes too.

What all types of diabetes have in common is that they cause people to have too much glucose (sugar) in their blood. But we all need some glucose. It's what gives us our energy.

We get glucose when our bodies break down the carbohydrates that we eat or drink, and that glucose is released into our blood.

We also need a hormone called insulin. It's made by our pancreas, and it's insulin that allows the glucose in our blood to enter our cells and fuel our bodies.

When you've got Type 1 diabetes, you can't make any insulin at all. If you've got Type 2 diabetes, it's a bit different. The insulin you make either can't work effectively, or you can't produce enough of it.

In both types of diabetes, because glucose can't get into your cells, it begins to build up in your blood. And too much glucose in your blood causes a lot of different problems.

For more information on living with diabetes please go to [www.diabetes.org.uk](http://www.diabetes.org.uk)



Volunteers' Week is a time to say thank you for the fantastic contribution volunteers make.

During the week, hundreds of events and celebrations took place across the country, saying thank you to volunteers and recognising their invaluable and diverse contribution to the UK.

As well as helping others, volunteering has been shown to improve volunteers' wellbeing too. It's human nature to feel good after helping someone out.

If you're interested in volunteering please go to [www.volunteersweek.org](http://www.volunteersweek.org)

Contact us:

- [michelle.skipp@dwfire.org.uk](mailto:michelle.skipp@dwfire.org.uk)

# Jam first at Service HQ!

As part of Mental Health Awareness Week, I visited Service HQ on 16 May.

It is a well known fact that we all feel better by offering acts of kindness to others. My act of kindness was to provide free cream teas to staff on the pledge of an act of kindness they were going to perform.

Some pledges made were:

- Help Nan to do the gardening
- Take my parents out for dinner
- Help my friend decorate her lounge
- Cook dinner for my friend
- Donate blood today at the fire station
- Give some flowers to my sister
- Take parents to hospital appointments
- Walk the neighbour's dog as she is not well at the moment
- Pop in to visit my elderly neighbour to check in on her and see if she needs anything prior to going into hospital next week

The Chief was not able to attend our impromptu cream tea but, speaking to him afterwards, I was more than a little impressed that he knew that the best clotted cream is made at Roddas Scorrier near Redruth. Should you ever wish to witness disharmony, just mention cream first in Cornwall!

**Jon Sweet, Education Officer**



## Photo of the month



Every month we choose our favourite photo taken by a member of staff. Volunteer photographer Jon Mogg from Westlea is our winner this month. And he's assured me it hasn't been taken off of the internet!

**Why we like this photo:** This was taken at our new recruits' pass out parade held at Salisbury Fire Station. These events can be a bit predictable so, as a photographer, it's a good idea to keep an eye out for something a bit different. Jon's stood well back and zoomed right in using a wide aperture to enhance the depth of field, throwing the fore and background nicely out of focus.

Think you can do better? Then send your photos to Max ([max.furneaux@dwfire.org.uk](mailto:max.furneaux@dwfire.org.uk)) or Pete ([pete.cole@dwfire.org.uk](mailto:pete.cole@dwfire.org.uk)), remembering to include a brief description to be in with a chance of being next month's winner.



# Armed Forces Day National Event

Salisbury is hosting the Armed Forces Day National Event 2019 on 28, 29 and 30 June. Free tickets are available online now at [www.wiltshire.gov.uk/salisbury-afd](http://www.wiltshire.gov.uk/salisbury-afd) - you'll need a ticket for each day and can apply for up to six per person.

The celebrations start on the Friday at Hudson's Field when The Feeling will headline the evening live music. Also performing on Friday will be Shine for Salisbury competition winners Duck n Cuvver, one of three acts voted for by the public in a Facebook vote.

On Saturday morning, which is Armed Forces Day across the UK, more than 1,300 serving military personnel, veterans and cadets will take part in a military parade through the city centre. The parade will be attended by HRH The Princess Royal, who will also visit the military village at Hudson's Field, and there will be a fly past by the Royal Air Force's Red Arrows.

Saturday's packed programme continues with an air display over Hudson's Field including the iconic aircraft of the Battle of Britain Memorial Flight – the Lancaster, Hurricane and Spitfire. There's live music from the Military Wives Choir, Royal Artillery Contemporary Band, Shine for Salisbury winners The Treblemakers and The Upbeat Beatles.



The headline act will be announced shortly, and the evening will come to a close with a fireworks display.

There's plenty of exciting displays in the main arena, including parachute display teams, RAF police dogs, Royal Marines unarmed combat, Gurkha Kukri dancers and band, IMPS motorcycle display team and Garrison Artillery volunteers display.

Local bands will be performing across the three days on BBC Wiltshire's stage. There's also the opportunity to try your hand at being a weather presenter and reading the news. The BBC's Listening Project is also on site, recording conversations for the national archive and capturing a snapshot of how we live today.

Sunday focuses on veterans and cadets, and visitors will be invited to take part in the attempt to create the largest human poppy, reflecting the shape of the iconic Royal British Legion symbol. More than 4,000 people are needed to join in to help set a new record!

There will be a drumhead commemoration service on Sunday afternoon, led by the Bishop of Salisbury, with the evening coming to a close with Björn Again, who will have everyone up and dancing to ABBA's greatest hits.



# Armed Forces Day National Event

The Armed Forces Military Parade through Salisbury city centre on the Saturday starts at approx 9.45am and will last for around an hour.

Regular and reserve personnel, veterans, cadets and blue light services will be taking part, as well as military horses, working dogs and vehicles.

The parade will be led by the mounted dutymen from the Household Mounted Division and will finish with the British Army units which hold the Freedom of Salisbury.

Look out as well for the Royal Hospital Chelsea Pensioners and even a Warrior armoured vehicle. Others taking part include The Band of HM Royal Marines Portsmouth, the Kings Royal Hussars, 22 Engineer Regiment Royal Engineers, 1 Military Working Dogs Regiment and the Household Cavalry Mounted Regiment, the Band of the RAF Regiment and members of the Queen's Colour Squadron.

There will be numerous road closures in place during the parade and the wider weekend – for details of these and the parade route, visit [www.wiltshire.gov.uk/salisbury-afd](http://www.wiltshire.gov.uk/salisbury-afd)



During the weekend, visitors to the event are encouraged to use the special free car parks, which are either within walking distance of Hudson's Field or serviced by free shuttle buses.

## **RED Car Park - Old Sarum Airfield**

This is conveniently located near to Hudson's Field and is within 15 minutes' walking distance. Accessible parking is available in the designated areas, please follow the event signage. Open from 2pm on Friday, from 8am on Saturday and from 11.30am on Sunday.

## **BLUE Car Park - Salisbury Cattle Market**

For those travelling from the Bournemouth, Blandford, or Southampton direction. Buses will run every 10-15 minutes to the city centre and Hudson's Field. Open from 2.30pm on Friday, from 8am on Saturday and from 11.30am on Sunday.

## **GREEN Car Park - Wilton park and ride**

For those driving to the event from the west, with buses running every 10-15 minutes to the city centre and Hudson's Field on Friday and Saturday, and to Hudson's Field only on Sunday. There will also be an overflow car park available nearby for use on the Saturday and at other busy times. Open from 7am on Friday and Saturday and from 11.30am on Sunday.

Buses will return to the car parks at regular intervals until 10.30pm on Friday, 11pm on Saturday and 7.30pm on Sunday.

More information on visiting the event, including a wide range of FAQs, can be found at [www.wiltshire.gov.uk/salisbury-afd-visiting](http://www.wiltshire.gov.uk/salisbury-afd-visiting)

Staff working at the event will receive separate guidance about where to park and how to access the site.

# Tony celebrates 50 years of service

Service stalwart Tony Frampton has been presented with a certificate of long service for dedicating 50 years to the Fire & Rescue Service.

He said: "I joined Dorset Fire Brigade in 1969 at Blandford, where my father-in-law was Officer In Charge. It was so different from today, there was none of the modern technology.

"We were called out with a bell fitted in our homes, if you were out in the town you had to listen out for a siren which was sounded from the fire station.

"I rose through the ranks at Blandford to become Station Officer in 1985. One of the most memorable fires I attended was on board the M.V Ebn Magid in January 1986. She was a Liberian cargo ship which caught fire in the English Channel and was towed into Portland Harbour.

"Firefighters from across the county fought the fire for a number of days alongside the Navy's own fire crews.

"This was quite a frightening task for me, not just due to the confined spaces we were working in but the fact that I couldn't swim. I will also never forget the awful heath fires in the summer of 1976.

"I retired from firefighting in 2000 aged 55 but continued to work for the Service in Fleet Support until I retired again in 2011 - when I became a volunteer.

"I volunteer because I love helping people and keeping them safe. It's lovely to be able to talk to people and tell them all about Safe & Well checks."

Nicky Jenkins, Volunteer Coordinator (South), said: "I have had the very great pleasure of working with Tony since I joined the Service. His dedication to keeping people safe is amazing, his day job is driving Dorset residents to day centres, so he is never off duty.

"He has seen the Service change so much over his 50 years and these changes have fuelled his passion further. If you have been lucky enough to spend any time with Tony, you will know his stories of his time with the Service are endless and you find yourself drawn into his memory, taking a comfy seat and not wanting to leave. I am hoping that Tony will continue to offer his help to the Service for many years to come. 50 years really is an amazing achievement."



# What's IT all about?

Welcome to the June edition of "What's IT all about?", your monthly update from the ICT Training Team, Helen Bravery and Lea Morris.

This month... Skype for Business to be replaced by MS Teams Meetings.

Many of you will be familiar with using Skype for Business for video conference meetings, either on a 1:1 basis or with a number of people in different locations.

This technology allows us to communicate with colleagues using video and audio, as well as additional functions such as screen sharing, meeting recording and playback, and instant messaging.

However, Microsoft will soon be replacing Skype for Business with MS Teams Meetings.

Teams Meetings provides all the functionality of Skype for Business, but with improved video and audio quality, an easier to use interface and additional features.

A Teams Meetings User Guide will be produced to support staff in accessing and using Teams Meetings, and will be ready for people to use when Teams Meetings goes live, towards the end of this year.

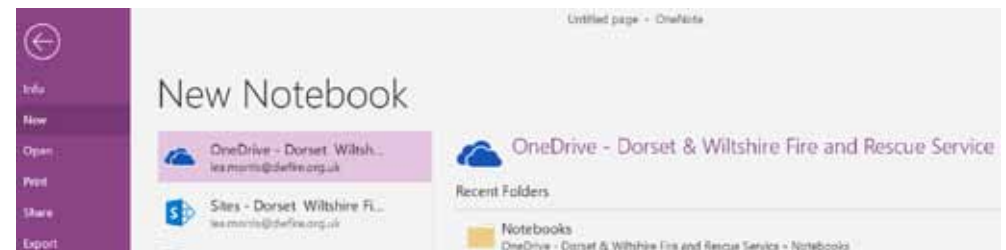


## This month's top tip - OneNote

OneNote 2016 is a very versatile app which is available on your PC/ laptop, as well as being accessible via your Office 365 account. At its simplest, it can be used to record notes, for example during meetings. However, it can do much more, such as importing emails and documents, annotating PDFs, and recording audio and video.

When you set up OneNote, you will automatically be provided with a Notebook, which will allocate your name - for example Steve@work or Claire@work.

However, you can set up additional workbooks, which can be used for separate projects or areas of work. To create a new Notebook, click on the Down arrow under your @work name, then click on Add Notebook. This opens your File view - select OneDrive and Notebooks:



In your File Explorer, name your new Notebook and click on Create:



# Supporting Pride events

Brighton Pride, which is being held on Saturday 3 August, is the largest annual event on the South Coast of England, promoting equality and diversity, and advancing education to eliminate discrimination against the LGBTQ+ community.

This year marks the 50th anniversary of the 1969 Stonewall Inn uprising that ignited the Pride movement, with the parade theme this year being 'Generations of Love – Celebrating 50 years of campaigning with Pride'.

Everyone is invited to walk with East Sussex FRS in the parade through Brighton. Light refreshments are available from 9am and the parade starts at 11am, usually taking around two hours. Please email Danielle Hawkins, Equality, Diversity & Inclusion Advisor, before the end of June if you wish to attend.

The Service is also supporting a number of local Pride events – again, please contact Danielle if you wish to get involved:

- 13 July, Bourne Free – parade starts from East Cliff, Bournemouth at 11am, followed by stalls and music in the Lower Gardens through the afternoon.
- 27 July, Weymouth Pride – parade starts from Weymouth College at 10.45am.
- 27 July, Salisbury Pride – evening walking parade, details TBC.
- 10 August, Swindon Pride – parade starts from Springfield Road at 10.45am.
- 25 August, Dorchester Pride – details TBC.



# Somerset Motofest

The Somerset Road Safety Partnership is holding Somerset Motofest on 22 and 23 June at the Fleet Air Arm Museum, Yeovilton.

The free event is open from 10am until 4pm each day, with 50% discount offered to attendees for museum entry.

All road users are being targeted - cyclists, horse riders, motorcyclists and drivers. Amongst the planned features are the Avon & Somerset Police mounted section; main motorcycle, car and cycle dealerships; training organisations; associated trade stands; DVSA; Highways England; emergency services; displays and advice on horse road safety; plus various demonstrations.

Test your skills on the motorcycle slow riding area, there's a prize for each day's best time.

For more information, go to [www.somersetroadsafety.org](http://www.somersetroadsafety.org)



# Spotlight on our volunteers... Cadet Assistant

The youth intervention team run an array of courses for young people and adults looking to re-enter the workplace. These courses offer a great opportunity for volunteers to be involved with this dynamic team, and one specific course is Cadets.

The aim of Fire Cadets is to support the development of young people, enabling them to experience something new by participating in a wide range of practical and theoretical activities in a unique firefighting-based environment.

It is designed to be fun, but it also challenges the participants and supports their school and home lives. The cadets get to experience all aspects of firefighting, working alongside serving firefighters. They develop practical skills, improve their fitness, learn about fire and road safety, and learn to work together as a team.

Marianne Gerety, Youth Intervention Coordinator (South) said: "Our volunteers work alongside our trained instructors and peer mentors to support the delivery of the 38 week programme. Their involvement is wide-ranging and varied, they are involved from induction, getting to know the cadets and fitting them up with their PPE.



"They take part in drills and exercises, look after equipment and are extra pairs of eyes, ears and hands. Our volunteers contribute to making the cadets' experiences not only safer, but as valuable as possible."

Keith Samson, Cadet Volunteer, said: "I have been volunteering with the Service since 2013 and have been working with the cadet courses for most of that time. I have learnt new skills and updated old ones. It's great to be part of these young people realising the best in themselves, the changes they go through whilst working with us is amazing, I have enjoyed helping them achieve their goals and beyond. Their pass out is always an emotional evening. I feel privileged to be part of a great team of instructors and always look forward to the next course."

If you are interested in becoming a cadet instructor, please contact Rob Guy, Youth Intervention Manager, on 01722 691439. You need to be a competent firefighter or working towards your FCA.

More about the Fire Cadets programmes can be found at [www.dwfire.org.uk/youth-engagement-programmes](http://www.dwfire.org.uk/youth-engagement-programmes)



# Supporting Race for Life

On 19 May, firefighters from Group 1 Westlea supported the local Race for Life event being held at Lydiard Park.

This was a 10k run/walk around the park, taking in views of the house and lake.

While at the event, the firefighters were able to engage with the public, promote fire safety and support the worthwhile cause of raising money for Cancer Research.

They even managed to demonstrate some collaborative working with local police officers!

The 2020 Race for Life will be held at Lydiard Park on Sunday 17 May and entries are now open at <https://events.cancerresearchuk.org/registration/select/wave/N20LNW01>



# Swimming championships

The FireSport UK Swimming Section is holding the 2019 National Swimming Championships in Newcastle upon Tyne on Saturday 31 August.

The event is being held at the Royal Grammar School, hosted by Tyne and Wear Fire and Rescue Service, by kind permission of CFO Chris Lowther.

Each of the following disciplines will be competed as men's open/women's open: 100m breaststroke, 100m freestyle, 200m individual medley, 100m butterfly, 100m backstroke, 400m freestyle.

The following will be competed as men's masters/women's masters: 50m backstroke, 50m butterfly, 100m individual medley, 50m freestyle, 50m breaststroke.

Team events (men's, women's and mixed) will be held for 4 x 50m freestyle, 4 x 25m medley, 4 x 25m freestyle masters and 4 x 50m medley open. There will also be a 6 x 25m mixed relay/cannon fun theme race.

For further information or to enter, please email FF Paul Corbin no later than 16 August.



# Meet the team - Employee Relations

The Employee Relations Team, based at Poundbury Support Offices, are responsible for:

- Payroll for all staff groups
- Advice and guidance on terms and conditions of employment
- Contractual documentation, including new contracts and variations to existing contracts
- Management and maintenance of the Human Resources Management Information System (HRMIS)
- Retirements and resignations
- Pensions administration
- Flexible working
- Annual leave
- GARTAN amendments relating to on-call contracted hours
- Maternity, paternity, adoption and parental leave

Please ensure that any payroll claims are submitted in line with the set deadlines, and notify the team of changes which may affect someone's pay and/or terms and conditions of employment in advance of this change happening. Payroll enquiries should be sent to [payroll@dwfire.org.uk](mailto:payroll@dwfire.org.uk) and pensions queries to [pensions@dwfire.org.uk](mailto:pensions@dwfire.org.uk) - this helps to prevent delays during periods of absence.



## **Mike Rees – Employee Relations Officer**

I've worked for the Service since July 2009. I manage the Employee Relations Advisors and oversee the functions of the team. I can be contacted on 01722 691133 or email [mike.rees@dwfire.org.uk](mailto:mike.rees@dwfire.org.uk)



## **Sadie Bagwell – Employee Relations Advisor**

I've worked for the Service since November 2001. I look after all employee relations functions (with the exception of Wholetime Annual Leave) for Wholetime and Fire Control staff. I work part time, Monday – Thursday, and can be contacted on 01722 691145 or email [sadie.bagwell@dwfire.org.uk](mailto:sadie.bagwell@dwfire.org.uk)



## **Mark Stone – Employee Relations Advisor**

I've worked for the Service since July 2018. Prior to this, I was employed by Dorset County Council as the dedicated contact for DWFRS Payroll Services. I look after all employee relations functions for on-call staff. I can be contacted on 01722 691472 or email [mark.stone@dwfire.org.uk](mailto:mark.stone@dwfire.org.uk)



## **Pauline Ratcliffe – Employee Relations Advisor**

I've worked for the Service since July 2018. I look after all employee relations functions for Corporate staff. I work part time, Monday – Friday, and can be contacted on 01722 691138 or email [pauline.ratcliffe@dwfire.org.uk](mailto:pauline.ratcliffe@dwfire.org.uk)



## **Jackie Blight – Employee Relations Advisor**

I've worked for the Service since January 2018. I am dedicated support for pensions across all staff groups, processing retirements and forecasts etc. I'm not a pensions expert. so can't provide advice and guidance on financial matters; however, I can signpost you to the experts. I work part time (Tues, Weds and Thurs), and can be contacted on 01722 691725 or email [jacqeline.blight@dwfire.org.uk](mailto:jacqeline.blight@dwfire.org.uk)



## **Jacky White – Employee Relations Admin Assistant**

I'm new to the Service, having started on 3 June. I provide administrative support to the team for all employee relations functions, across all staff groups. I can be contacted on 01722 691765 or email [jacky.white@dwfire.org.uk](mailto:jacky.white@dwfire.org.uk)



# Former DWFRS fire appliances going to North Macedonia

New Forest based Fire Aid International has started a project to send four former DWFRS Dennis Sabres to North Macedonia. They now need help and support in raising funds to cover the costs of the appliances, equipment and delivery - about £10,000 per vehicle.

The appliances are W203 RPR (Christchurch/Verwood), W204 RPR (Weymouth/Bere Regis), W207 RPR (Poole/Wareham) and HJ02 XNZ (Wimborne).

Wikipedia describes North Macedonia as one of the poorest countries in Europe but it is making significant progress in developing an open market-based economy. Help is needed in various spheres, especially the fire and rescue service, which has progressed considerably in recent years but still operates many 30-40 year old appliances (as shown).

The Dorset – Macedonia Fire Project (DORMAC) is being assisted by Operation Florian, which has had previous experience in sending fire appliances to Macedonia and knows how to overcome various problems such as border formalities. With the knowledge of Operation Florian personnel based in the country, four large municipalities have been identified as the most suitable to receive a Dennis Sabre - Prilep, Sveti Nikole, Kocani and Kicevo.



The four appliances have been purchased with loans and are now in storage. They will need some initial remedial work to make them operational again and then the intention is to start serious fundraising as soon as possible.

The first approaches will be to serving and retired personnel at the seven fire stations where the appliances were operational, but offers of support and assistance will be welcomed from everyone.

Fire Aid International has identified several fundraising possibilities, including a fire appliance pulling competition, a fire boot throwing competition, ladder climb, obstacle race in fire kit and fire walking. All these are tried and tested events that will be enjoyed by the general public. Ideally, the events will be in aid of three beneficiaries - DORMAC, the Fire Fighters Charity and a local charity.

The aim is to complete the fundraising by the end of the summer so that the appliances can be delivered in the early autumn. Volunteers willing to deliver the four vehicles across Europe will then be sought. This should take about six days and all expenses will be covered, including return flights from Skopje.

It is hoped that a grand handing-over ceremony will take place at a suitable venue at the end of August where the North Macedonian Ambassador will be invited to receive the vehicles.

A website will be opened as soon as the project is underway but, in the meantime, please make contact with Simon Rowley, founder of Fire Aid International ([simon@fireaidinternational.co.uk](mailto:simon@fireaidinternational.co.uk)) on 01425 402430 or 07860 914650. He will be delighted to hear from you.

This is a very worthwhile project so please support it.

# Updates from the Operational Effectiveness Database

Each point below stems from the Operational Effectiveness Database (OED). If you would like to know more about anything in this update, please contact the OED Team (SM Dave Geddes or Natalie Fairhead) quoting the OED reference number. If you would like to find out how to use the OED more effectively or would like to book an OED update and training refresher session, please contact the OED Team.

## Continue - Highlighting areas of good practice on the OED

- The Sector 3 Commander - also a Rope Rescue Supervisor - made excellent use of Safe Working at Height equipment to create a safe system of work to strip a difficult roof design on the fourth floor from the 13.5m ladder. The additional skills from the supervisory manager and firefighters from Poole's Technical Rescue team created a suitable safe system of work to successfully conclude the incident. **OA-A4AA**
- It was extremely useful having a master thatcher on one of the on-call crews, their expert knowledge contributed significantly to the incident and the speed in which thatch could be stripped from the roof. A good initial make-up ensured that there were enough resources at the incident, sectors felt that they had enough people to complete the tasks and allow for crew rotations. **N-A21A**

## Reminders

- A reminder that the correct PPE must be worn at incidents, especially fires. **OA-A31A**
- The level of PPE is set for RTC when carrying out extrication techniques - all additional PPE when working at RTC but not carrying out extrication techniques should be risk assessed by the IC and implemented correctly as per any incident. Respiratory PPE should always be considered and implemented if there is a need, this request can come from crew members if they feel there is a risk to their health. **OA-9F2A**
- Managing the incident will always take priority but confirming Officer roles with Control should be something we aspire to do at the earliest opportunity. **N-A392**
- Please ensure that you have a stock of hot packs and water on your appliances, and indent for replacement stock appropriately. **N-A206**
- Flexi Officers access to Poundbury Stores has been updated and clarified. **N-A182**

## What else has the OED Team been up to?

Thank you to Emily Cheeseman and participants of the Feedback Forum who met on Friday 26 April to discuss the Operational Effectiveness Database and its associated processes. The session provided an excellent opportunity to evaluate the OED itself, how information is fed into the OED and subsequently how information is disseminated from the OED to crews and the wider organisation.

Thank you to Blue Watch at Weymouth, Springbourne and Westbourne and Gp Two at Chippenham for hosting our Operational Effectiveness and Incident Ground Technology Q&A Sessions and to Red Watch at Christchurch for requesting an OED update and refresher training session. We hope that you have found these sessions valuable, as a team they are providing us with lots to think about and improve upon.

For more information please visit the Operational Effectiveness Database SharePoint page: <https://dwfire.sharepoint.com/sites/OrganisationalEffectivenessDatabase>

# Canal focus for Boat Safety Week

During Boat Safety Week (27-31 May), the Safe & Well Team in the North, along with volunteers Mark Maxam and Rev John Maxwell, walked along stretches of the Kennet & Avon Canal in pairs, engaging with boat owners to raise awareness of fire safety on boats and to check if they had working smoke detectors and carbon monoxide detectors.

For those who didn't have any measures in place, they were issued with one of our new boat safety packs, which are completely free.

The team passed 191 boats moored along the canal, talked to 59 boaters, issued 17 packs and walked approximately 14.5 miles over the course of the week, so that kept them fit!

Safe & Well Team Leader Tracy Jenkins said: "We were made very welcome by the people we engaged with, and one boater said that he had posted news of our activities on their local Facebook page so that fellow boaters could look out for us!"



The team have a few short stretches of the canal to complete, together with the local marinas, and will be making arrangements to address these over the coming weeks.

The various marinas will also be used as collection points for anybody new to the boating community, or new to this stretch of canal, to pick up their free boat safety packs.

Meetings are also being arranged with representatives from local stations, who have a stretch of canal on their patch, to work closely with the team to share knowledge and best practice and act as a Boat Safety lead.

Further work will continue throughout the summer months and into the autumn, when it's hoped to reintroduce the highly praised and informative 'pub talks', which were previously undertaken by the rural safety team prior to combination.



# Do you know a CHARLIE? campaign launched

The Prevention team has officially launched its 'Do you know a CHARLIE' campaign.

More than 6.5 million people in the UK are currently caring, unpaid, for a family member or friend who is older, disabled or seriously ill. Yet many people don't identify themselves as carers; they simply see themselves as spouses, partners, parents, children or friends.

The Service offers free Safe & Well checks, and the new campaign focuses on asking carers, both paid and unpaid, to help identify those people who are most vulnerable to the risk of fire.

To be a CHARLIE, a person needs to meet at least one of the following criteria:

- C**are and support needs
- H**oarding and/or mental health issues
- A**lcohol and medication use
- R**educed mobility
- L**ives alone
- I**nappropriate smoking
- E**lderly – 65+

Safe & Well Manager Vikki Thomas said: "We know from our data that at least one of the CHARLIE factors comes into play in almost all of our fatal fires. We have specialist Safe & Well Advisors who can visit the home, provide advice and, wherever possible, introduce safeguards to reduce the risk of fire.

"However, we also know that the most vulnerable people often don't see themselves in that way, which is why we need the help of carers to contact us and make a referral."

The Safe & Well team is providing referral prompt cards to domiciliary care providers, GP practices, reablement teams and other professionals who will potentially be visiting people at home.

Vikki said: "Anyone who needs care support is particularly vulnerable to the dangers of fire, for a variety of reasons. They may not be able to respond to a fire as quickly, they may not be able to escape a fire, they may be more at risk due to lifestyle factors, or they may use healthcare equipment or medicines which carry a fire risk, such as oxygen or emollient creams. A Safe & Well visit can identify the risks and reduce them as much as possible."

Further advice to carers, including information on how to request a Safe & Well visit, can be found at [www.dwfire.org.uk/advice-for-carers](http://www.dwfire.org.uk/advice-for-carers)



# Managing Wellbeing and Performance

Our first Managing Wellbeing and Performance course was delivered on 20 and 21 May at Mere Fire Station.

This is a two-day programme which has been designed to support managers in their role, help them to understand their responsibilities with key Service procedures, and signpost them and their staff to further information.

On the first day, MIND Blue Light Champions Paul Lawler and Rebecca Siebenthal delivered a session on Managing Mental Health in the Emergency Services.

This included videos and information on how to manage staff with mental health issues, and signposted to health and wellbeing support offered in the Service.

In the afternoon, HR Business Partners Vee Southam and Alex Clare delivered a session on managing absence and wellbeing, which was designed to support managers in understanding the Service's Attendance Management, Health and Wellbeing, and Stress Management procedures.

On the second day, Vee and fellow HRBP Adele Smyth delivered sessions on Managing Performance and Grievances, designed around the Managing Performance and Resolving Issues at Work procedures.

Both days were interactive, with group discussions, scenarios and activities for managers to support their learning and understanding of their responsibilities and where to find further information.

We received some really positive feedback from the sessions as below, and encourage all supervisory managers to book themselves onto this course!

- This course has given me more confidence within my role and made me aware of the help available to me.
- Fantastic all round.
- It has given me a better understanding of the policies available to assist me as a manager. I have good people management skills, but the procedural element of this course helped immensely.
- Excellent course, well structured and informative.
- Thoroughly enjoyed both days, was very informative and worthwhile.
- Information on mental health and managing wellbeing was invaluable, this will assist my day to day interactions with staff in multiple ways.

Please check out our CONNECT pages for more information about [Managing Wellbeing and Performance](#), which includes a programme of dates for when this course will be delivered and how to book yourself on to future courses.

You can also email [leadership@dwfire.org.uk](mailto:leadership@dwfire.org.uk) for further information.



# Choir looks for new members Charity coffee morning

Education officer Jon Sweet is a member of the Dorset Police Male Voice Choir, which is made up of not only retired police officers but more predominantly friends and people connected to the police.

A joint concert with Cadenza Mixed Chamber Choir from Scotland will be held at Wimborne Minster at 7.30pm on Saturday 22 June – tickets are just £10, please contact Jon for more details.

The choir is always looking for new members and practice each Tuesday evening at Bournemouth School for Girls in Castle Lane, Bournemouth.

You will be assured of a friendly welcome and you don't have to be able to read music, just enjoy singing! Again, please contact Jon for more information.

Alternatively, visit the website [www.dorsetpolicemalevoicechoir.co.uk](http://www.dorsetpolicemalevoicechoir.co.uk), where you can see other forthcoming concerts, video clips of the choir performing and much more.



A coffee morning to raise money for Dorothy House Hospice is being held on Saturday 22 June in memory of Cllr Graham Payne.

Graham passed away on 22 March after a short illness. He had been a member of the Fire Authority, both before and after combination, and served as Chairman of Wiltshire & Swindon Combined Fire Authority.

During his time with the Authority, he was a frequent visitor to his local fire station in Trowbridge, as he was always keen to 'check in' with staff and be made aware of any issues or concerns.

The coffee morning is being held at the Zion Baptist Church Hall, Union Street, Trowbridge, BA14 8RU between 10.30am and midday. Everyone who knew Graham is welcome to attend.



## Get involved in FireWire

FireWire is the monthly magazine for staff at Dorset & Wiltshire Fire and Rescue Service.

We want your stories, sports successes, fundraisers and charity events - so please email [louise.knox@dwfire.org.uk](mailto:louise.knox@dwfire.org.uk) by the end of each month for inclusion in the following month's publication.

Any queries, give Louise a call on 01722 691086 or 07841 951111.

