Freedom of Information Request FOI 19 03

Mobile devices

Query and response:

Device / Users FOI Request

1. How many TomTom devices does your FRS have and type of devices / models are they?

   75 x TomTom Pro 5250
   38 x TomTom Bridge

2. Could you provide the number of operational officers / manager your FRS has as detailed in the table below. In addition, how many manager require a mobile application to access mobilising details or be mobilised by the control room?

Role	Quantity	Mobilisation Required Y/N
Station Managers/Flexi duty officers	32	Y
Area Managers	5	Y
Senior Managers ACO and above	4	Y
Any Other Users	8	Y

3. Are you thinking of using mobile apps for On call crew call out / activation?

   Not currently

4. How many On Call (RDS) staff does your FRS have?

   596

5. How many Pagers does your FRS use?

   1,122

   a. Could you provide a breakdown by type of pager, e.g. PageOne, Multitone, Other

Pager Model	Quantity
Datanet A2-L	60
Datanet A2R3 paging alerter	1018
Datanet A2R3 paging alerter with external antenna	4

Multitone Birdy Version 1	6
Multitone Birdy WP	30
Multitone Birdy Cradle	4

6. Can you provide breakdown in terms of the number of Android and Apple users that use a corporate phone within your FRS?

Phone Type	Quantity
Apple Users	**28**
Android Users	**298**

7. If you FRS uses a mobile app what is the annual costs per user that the FRS pays?

   Dorset & Wiltshire Fire and Rescue Service does not use a mobile App for mobilising or alerting purposes.

   a. What is the renewal date for the current contract?

      n/a

8. Which Mobile Device Management solution does your FRS use?

   The service uses Microsoft InTune to secure the data on mobile devices.

   Mobile Data FOI Request

1. How many appliance Mobile Data Terminals (MDTS) does your FRS have?

   99 x mobile data terminals (MDTs)
   89 x risk information tablets (RITs)

2. Does your FRS have 1 or 2 MDTs per appliance?

   Two per pumping appliance.

   a. If you use 2 MDTS, what is the second MDT used for, e.g. Home Fire Safety Checks?

      Safe & Well visits, risk information (car crash data/chemical information etc), general administration.

3. What is the annual support costs that the FRS pays for the current MDT solution?

   Under the terms of the Freedom of Information Act, a request for information can be refused where one or more exemptions listed in the Act apply. In this case we are claiming the following exemptions to the information that you have requested:

"Information accessible by other means" in Section 21 of the Act. The documents requested can be found by following this link: https://www.blpd.gov.uk/foi/foicontractview.aspx?contractid=32447

A breakdown of the contract to give a specific value of the MDT element is not held.

    a. What is the renewal date for the current contract?

    Please see above.

4. Which Crewing system does your FRS use for RDS and full time staff?

We use Gartan Technologies Availability module for RDS and Roster module for wholetime staff.

5. Does your FRS use any Incident Command Software solution?

We do not currently use Incident Command software on the MDT or RITs.

    a. If so, could you provide the software vendors name and product name

    n/a

6. Is your FRS interested in moving to a cloud based solution?

We are currently in the position of identifying our need for a cloud based Incident Command software solution. Our decision as to whether or not this is something we are interested in is not yet held.

   Hydrant Management FOI Request

1. What system does your FRS currently use (digital or paper)?

Digital

2. How many Hydrant Inspectors does your currently FRS employ?

Four

3. How many water companies do you engage with?

Seven

4. What is the annual support costs that the FRS pays for the current MDT solution?

As per question 3 in previous section.

a. What is the renewal date for the current contract?

As per question 3a in previous section.