



## Freedom of Information Request FOI 18 113

### Alarm systems

#### Query and response:

1. Does the FRS have any written policy or law on Fire Alarm Systems? If so, can we please have a copy?

**Please see attached our Unwanted Fire Signals policy, which is to be used in conjunction with the Community Safety Policy Statement (<https://www.dwfire.org.uk/wp-content/uploads/2018/06/Community-Safety-IRMP-Policy-Statement.pdf>).**

2. What do you require us to do before contacting dispatchers to send a fire unit?

**There is no single answer to this question as it depends entirely on the type of the premises, their own fire risk assessment and investigation and evacuation strategy.**

3. Do fire alarm systems need to be registered with you?

**There is no requirement to register an alarm with us.**

4. Do you penalize system users in any way if they have excessive unwanted fire signals (false alarms)? If so, what is defined as excessive?

**Section 3.10 within PR16 gives the outline actions in regards to unwanted fire signals. There is no stated minimum or maximum number.**