

Volunteer Safe & Well Support

VOLUNTEER ROLE

Why DWFRS needs this role?	Within the service Prevention is our number one priority. We aim to make those most at risk as safe as possible in their own homes, this work is only possible with members of the community making sure we are aware of those most at risk. We need volunteers to represent the service at health events & clinics attended by those most vulnerable, gathering referrals for Safe & Well checks. We also target areas that are at risk from fires for various reasons with leaflet drops supporting national & local campaigns. At times Safe & Well Advisors need support at talks or visits where a volunteer with Safe & Well knowledge is essential.
Potential time commitment:	Flexible but will involve both weekdays and weekends.
Location:	Throughout the service area
Responsibilities	<ul style="list-style-type: none"> To adhere to our RESPECT framework, Safeguarding and Equality, Diversity & Inclusion policies To represent the service at the highest standard To ensure Data Protection is taken serious Be aware of Safeguarding policy due to working in the community Be aware of loan working policy
Measures of success	<ul style="list-style-type: none"> A high level of high risk Safe & Well checks completed High risk areas targeted and risk reduced
Training & Support	Full training for your role will be given
What will the role give you?	<ul style="list-style-type: none"> Join a motivated team Learn new skills Meet new people Improve self confidence Enhance your CV Experience of volunteering alongside an emergency service

Person Specification	Required	Desirable		Required	Desirable
Computer literacy		✓	Punctuality/Reliability	✓	
Excellent Interpersonal Skills	✓		Wear Corporate Uniform	✓	
Team Player	✓		Physically Fit	✓	
Driving licence		✓			

R esponsibility	making clear decisions, taking responsibility of your role & actions, being honest, assertive, doing your best and doing things in the right way
E quality	knowing about your community, knowing yourself, being fair and ethical, challenging unacceptable behaviour, championing diversity, respecting individual differences and doing what's morally right.
S upport	working effectively with others, supporting colleagues, being sensitive to others feelings and wellbeing, being aware of your own behaviour, managing your performance, understanding boundaries, giving and receiving feedback.
P rofessionalism	being credible, confident and having impact, understanding your context, recognising key groups and building relationships with them, assessing impact, co-operating, compromising and recognising when to lead and when to let others do so.
E xcellence	wanting to do a good job, being flexible and giving your best effort to all tasks, adapting to situations and overcoming barriers, inspiring others, involving people and sharing information openly
C ommunication	interacting effectively, having integrity and recognising different styles that suit others, simplifying information, being diplomatic and sensitive to the audience, making and keeping useful contacts, actively listening and committing to organisational decisions.
T ransformation	questioning existing practices, thinking of new ideas and being able to cope with ambiguity, creating solutions, adapting previous experience and finding 'quick wins', being empowered, empowering other and being open to change.
Health & Safety	To be responsible for your own health and safety and that of others with whom you volunteer, by reporting all potential and actual health and safety matters including accidents using the correct procedures.
Safeguarding	DWFRS is committed to safeguarding and expects all volunteers to share this commitment and comply with the Safeguarding Policy and Procedures. Safeguarding training will be given at Induction.