



Freedom of Information Request FOI 18 97

False alarms

Query:

I'm doing research for a story on malicious false alarms received by every fire service in England, could you provide me with the following data for your area from 1 April 2013 to 31 March 2018?

Incident number	Incident date	Time of call received by operator	Time call was stopped by operator	Category of incident	OPTIONAL: A brief description of incident	Location (local authority district)	Attended? (Yes/No)	If attended Yes – how many vehicles dispatched?	If attended Yes – how many crew dispatched?	If attended Yes – how long were crews involved with the incident
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In addition, can you also provide me with the following data for 1 April 2013 to 31 March 2018 to compare?

Location	Number of non-malicious false alarm calls
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Response:

Please note, Dorset Fire and Rescue Service and Wiltshire Fire and Rescue Service combined to form Dorset & Wiltshire Fire and Rescue Service on 1 April 2016 so this response covers both Dorset and Wiltshire.

See attached the Excel document called "FOI 18 97 False alarms". Malicious false alarms are detailed within the first sheet and all false alarms (excluding malicious) are included within the second.

Please note the following:

- The "time call was stopped by operator" is not held.
- By definition, incidents classified as malicious false alarms are those that we attended, hoax calls are those that we did not.
- The time involved has been calculated by subtracting the time of the call from the stop message time.