



## Freedom of Information Request FOI 18 85

### Hoax calls

#### Query:

I would like to request the following information under the freedom of information act:

- \* The number of hoax calls to DWF in the Bridport area in 2017
- \* The number of hoax calls to DWF in the Beaminster area in 2017
- \* The number of hoax calls to DWF in the Lyme Regis area in 2017
  
- \* The number of hoax calls to DWF in the Bridport area in 2016
- \* The number of hoax calls to DWF in the Beaminster area in 2016
- \* The number of hoax calls to DWF in the Lyme Regis area in 2016
  
- \* The number of hoax calls to DWF in the Bridport area in 2015
- \* The number of hoax calls to DWF in the Beaminster area in 2015
- \* The number of hoax calls to DWF in the Lyme Regis area in 2015

#### Response:

We have used the following definition of a hoax call:

**Malicious False Alarms** are calls made with the intention of getting the Fire and Rescue service to attend a non-existent fire-related event, including deliberate and suspected malicious intentions.

A 'Hoax Call' is one which results in a 'False Alarm Malicious' incident classification, or would have done had we not challenged the call and made an attendance. Therefore, by definition we do not attend hoax calls.

False Alarm Malicious	Beaminster	Bridport	Lyme Regis
2015	1	0	0
2016	0	1	0
2017	2	4	0

Hoax Calls	Beaminster	Bridport	Lyme Regis
2015*	0	4	0
2016	0	2	0
2017	2	3	0

\* Please note that due to changes to our ICT systems, the information for hoax calls prior to 26 August 2015 is not held. The information showing in this row of the table is representative of 26 August 2015 – 31 December 2015 only.