



Freedom of Information Request FOI 18 40

Toaster fires

Query:

- How many times were you called out to fire alarms set off by toasters in office blocks in 2017?
- How much did these call outs cost?

Response:

Please note, Dorset Fire and Rescue Service and Wiltshire Fire and Rescue Service combined to form Dorset & Wiltshire Fire and Rescue Service on 01/04/2016.

How many times were you called out to fire alarms set off by toasters in office blocks in 2017?

We attended 5 incidents, which were false alarms, in purpose built office blocks caused by fire alarm due to apparatus/Human/Cooking/burnt toast.

How much did these call outs cost?

We do not hold information relating to the cost of each incident. We can only advise that on average a crew of 5 attending an incident for one hour, 10 mile round trip would be £125. This is the average cost associated with either a wholetime crew or a retained crew attending an incident, including salary costs.