



Freedom of Information Request FOI 18 101

ICT information

Query and response:

Could I please request the following IT information under the Freedom of Information:

1. Local Area Network

a) What Manufacturer is your LAN Network?

The manufacturer of the hardware is Cisco

b) What date does your support contract come up for renewal on the LAN Network?

There is no support contract for the hardware

c) What is the current cost of the LAN Network Support?

We do not have a LAN network support contract

d) Which company is the support contract with?

We do not have a LAN network support contract

2. Wireless Network

a) Do you have Wireless for staff or the public?

Yes

b) What manufacturer is your Wireless Network

Cisco, however procurement is currently underway for new equipment

c) When was the wireless installed?

Approximately 2007 to present

d) What is the current cost of the Wireless Support?

There is no current support contract

e) Which company is the support contract with?

Future support will be with the winner of the current procurement process

3. Phone System

a) What Manufacturer is your phone system?

Cisco



b) When date does your support contract come up for renewal on the Phone System?

There is no support contract

c) What is the current cost of the phone system Support?

There is no support contract

d) Which Company is the support Contract with?

There is no support contract

4. Storage (SAN)

a) What Manufacturer of SAN are you using?

Dell

b) When was the SAN purchased?

2015

c) How Many Virtual Servers are you running?

180

5. Data Centre

a) Do you use offsite/Third Party Data Centres?

No

b) What Services and how big are the offsite facilities?

N/A

c) When are the contracts due for renewal?

N/A

6. Cloud Services

a) Do you use third Party Cloud services?

Yes

b) What services are used and what size are these?

Office 365 - 1350 E3 accounts. There are other systems currently out for procurement

c) When are the contracts due for renewal?

Office 365 - 1350 E3 accounts. There are other systems currently out for procurement

7. Contacts



a) Who is responsible for ICT in the organisation and what are their contact details?

Chris Donaldson - Head of ICT - chris.donaldson@dwfire.org.uk

b) Who is responsible for ICT Infrastructure in the organisation and what are their contact details?

Chris Donaldson - Head of ICT - chris.donaldson@dwfire.org.uk

c) Who is responsible for ICT Purchasing in the organisation and what are their contact details?

Chris Donaldson - Head of ICT - chris.donaldson@dwfire.org.uk