

## VOLUNTEER ROLE

<b>Why DWFRS needs this role?</b>	As a service we are invited to attend all sorts of community events as well as arranging our own. These events call for lots of additional hands on deck to ensure their smooth running which is much easier with more assistance. These volunteers will work alongside the service representative to ensure the service is able to be represented at key events. They will play an integral role in organising large service events, although the point of this role is logistics, there is the opportunity for these volunteers to also assist referral generation and fire fighter charity volunteers during the events.
<b>Potential time commitment:</b>	Weekend & weekday dates, potentially 8 hours a week in spring and summer, less in the autumn and winter. <b>Please note many of these events are outside</b>
<b>Location:</b>	Various event locations across Dorset and Wiltshire
<b>Responsibilities</b>	<ul style="list-style-type: none"> <li>To adhere to our RESPECT framework, Safeguarding and Equality, Diversity &amp; Inclusion policies</li> <li>To deliver vehicles &amp; events equipment to specific locations</li> <li>Be able to erect the relevant equipment safely</li> <li>Be available to take on specific roles at certain events including promoting the work of the service, recruitment and talking positively about the service</li> </ul>
<b>Measures of success</b>	<ul style="list-style-type: none"> <li>Smooth running of events</li> <li>Safety of visitors</li> <li>Able to attend more events</li> </ul>
<b>Training &amp; Support</b>	<ul style="list-style-type: none"> <li>Training to fulfil your role will be provided, including training on all equipment &amp; driving service vehicles</li> <li>DWFRS will provide opportunities for personal development within your role</li> </ul>
<b>What will the role give you?</b>	<ul style="list-style-type: none"> <li>Learn new skills</li> <li>Meet new people</li> <li>Support your local community</li> <li>Enhance your CV</li> <li>Experience of volunteering alongside an emergency service</li> </ul>

Person Specification	Required	Desirable	Required	Desirable
Computer literacy		✓	Punctuality/Reliability	✓
Excellent Interpersonal Skills	✓		Wear Corporate Uniform	✓
Team Player	✓		Physically Fit	✓
Driving licence	✓		LGV Driving Licence	✓

<b>R</b> esponsibility	making clear decisions, taking responsibility of your role & actions, being honest, assertive, doing your best and doing things in the right way
<b>E</b> quality	knowing about your community, knowing yourself, being fair and ethical, challenging unacceptable behaviour, championing diversity, respecting individual differences and doing what's morally right.
<b>S</b> upport	working effectively with others, supporting colleagues, being sensitive to others feelings and wellbeing, being aware of your own behaviour, managing your performance, understanding boundaries, giving and receiving feedback.
<b>P</b> rofessionalism	being credible, confident and having impact, understanding your context, recognising key groups and building relationships with them, assessing impact, co-operating, compromising and recognising when to lead and when to let others do so.
<b>E</b> xcellence	wanting to do a good job, being flexible and giving your best effort to all tasks, adapting to situations and overcoming barriers, inspiring others, involving people and sharing information openly
<b>C</b> ommunication	interacting effectively, having integrity and recognising different styles that suit others, simplifying information, being diplomatic and sensitive to the audience, making and keeping useful contacts, actively listening and committing to organisational decisions.
<b>T</b> ransformation	questioning existing practices, thinking of new ideas and being able to cope with ambiguity, creating solutions, adapting previous experience and finding 'quick wins', being empowered, empowering other and being open to change.
<b>Health &amp; Safety</b>	To be responsible for your own health and safety and that of others with whom you volunteer, by reporting all potential and actual health and safety matters including accidents using the correct procedures.
<b>Safeguarding</b>	DWFRS is committed to safeguarding and expects all volunteers to share this commitment and comply with the Safeguarding Policy and Procedures. Safeguarding training will be given at Induction.