



Volunteer Community Champion

VOLUNTEER ROLE

Why DWFRS needs this role?	Dorset & Wiltshire Fire & Rescue is responsible for a large geographical area which includes some very rural villages and hamlets. Getting information to these areas is hard and we often find people in these areas can feel isolated. We are looking for someone to be the services voice in these areas, putting up posters, checking on the venerable, ensuring that important safety messages are passed on. The ideal candidate would have access to poster locations and someone who is happy to be a point of for the local community.
Potential time commitment:	Very flexible
Location:	Home based
Responsibilities	<ul style="list-style-type: none"> • Adhere to the Respect Framework • Represent the service in your local area • Put up posters for key campaigns • Gather referrals from our key demographic • Keep an eye on those at need in the community ensuring that they know how to access our partners support
Measures of success	<p>Ensuring residents feel less isolated</p> <p>Increasing numbers of referrals for our target audience</p> <p>Reduction of accidental fires</p> <p>Increased number of signposting on to our partners</p>
Training & Support	Although this role requires no specific training you will be required to attend our one-day induction and complete a series of computer-based training. You will have the support of the Volunteer coordinator and fellow volunteers in your area.
What will the role give you?	This role will give you a sense of purpose and a chance to make a difference in your local community. It would be a perfect opportunity for someone who finds it harder to get out of their village due to transport. A sense of being part of a team and the pride of working for an Emergency Service.

Person Specification	Required	Desirable		Required	Desirable
Computer literacy		✓	Team Player	✓	
Excellent Interpersonal Skills	✓			✓	

R esponsibility	making clear decisions, taking responsibility of your role & actions, being honest, assertive, doing your best and doing things in the right way
E quality	knowing about your community, knowing yourself, being fair and ethical, challenging unacceptable behaviour, championing diversity, respecting individual differences and doing what's morally right.
S upport	working effectively with others, supporting colleagues, being sensitive to others feelings and wellbeing, being aware of your own behaviour, managing your performance, understanding boundaries, giving and receiving feedback.
P rofessionalism	being credible, confident and having impact, understanding your context, recognising key groups and building relationships with them, assessing impact, co-operating, compromising and recognising when to lead and when to let others do so.
E xcellence	wanting to do a good job, being flexible and giving your best effort to all tasks, adapting to situations and overcoming barriers, inspiring others, involving people and sharing information openly
C ommunication	interacting effectively, having integrity and recognising different styles that suit others, simplifying information, being diplomatic and sensitive to the audience, making and keeping useful contacts, actively listening and committing to organisational decisions.
T ransformation	questioning existing practices, thinking of new ideas and being able to cope with ambiguity, creating solutions, adapting previous experience and finding 'quick wins', being empowered, empowering other and being open to change.
Health & Safety	To be responsible for your own health and safety and that of others with whom you volunteer, by reporting all potential and actual health and safety matters including accidents using the correct procedures.
Safeguarding	DWFRS is committed to safeguarding and expects all volunteers to share this commitment and comply with the Safeguarding Policy and Procedures. Safeguarding training will be given at Induction.



DORSET & WILTSHIRE
FIRE AND RESCUE

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