



Item 08

MEETING	Finance, Governance and Audit Committee
DATE OF MEETING	22 March 2017
SUBJECT OF THE REPORT	Performance review quarter 3
STATUS OF REPORT	For open publication
PURPOSE OF REPORT	For consideration and approval
EXECUTIVE SUMMARY	This paper sets out the performance achieved covering the period 1 October 2016 to 31 December 2016.
RISK ASSESSMENT	Failure to appropriately review and scrutinise the performance of the Service may increase financial and reputational risks.
COMMUNITY IMPACT ASSESSMENT	None for the purposes of this report
BUDGET IMPLICATIONS	There are no budgetary implications arising from this report
RECOMMENDATIONS	Members are asked to consider and approve the Quarterly Performance Report set out in Appendix A
BACKGROUND PAPERS	None
APPENDICES	Appendix A – Performance Report for 3 <sup>rd</sup> Quarter
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## 1 Introduction

- 1.1 Members have previously decided that reporting and scrutinising performance should be based around the four strategic priorities set out in the Community Safety Plan. It has been agreed that Local Performance & Scrutiny Committees review and scrutinise performance against the following three priorities:
  - Help you to make safer and healthier choices
  - Protect you and the environment from harm
  - Be there when you need us
- 1.2 Finance, Governance and Audit Committee review and scrutinise performance against the fourth priority Making Every Penny Count. Members also agreed that this Committee would review specific items covered by the first three priorities where these items merited additional scrutiny or analysis, as mandated by the Authority.
- 1.3 Part of the innovative approach to scrutinising performance has been to anchor reporting to specific Key Lines of Enquiry (KLOEs) against each strategic priority. This helps to provide Members and the public with a fuller appreciation of the performance of the Service. A baseline assessment has been completed against each KLOE, which was approved by the Finance and Audit Committee (now titled Finance, Governance and Audit Committee) at its September meeting.
- 1.4 To further increase transparency, we have developed a performance/activity management system that provides a line of sight from workplace up to the Authority. Members have access to a dedicated Members Dashboard, accessed through our website. Details of the dashboard and log on have previously been circulated to Members. The report author would be happy to provide further support should specific needs arise.

## 2 Summary & key points

2.1 There are not significant areas of concern or issues to raise with members. The refinement of KLOEs continues to progress to support strengthened performance management and preparation for the forthcoming inspection regime. This will be the subject of a report to the Authority at its June meeting.

## **Robert Ford**

Head of Strategic Planning & Knowledge Management March 2017