Volunteer Commitment

This commitment highlights the expectations between Dorset Fire & Rescue Service and its volunteers. This commitment applies equally to all of our Community Volunteers.

Your role as a Community Volunteer is to support Dorset Fire & Rescue Service in its aim to be “working in partnership to make Dorset safer”. This role is designed to support the activities of your local Fire Station and Home Safety Advisor.

**Dorset Fire & Rescue Service will:**

* Welcome you into our team of volunteers
* Provide you with a full induction and any training necessary for the role
* Give guidance and support your development within the role
* Support you in your role on a daily basis through the Volunteer Coordinator
* Provide you with a point of contact at your local station that will facilitate regular catch up meetings
* Treat all volunteers in line with our Equality, Diversity & Inclusion Procedure and Values
* Reimburse you for out-of-pocket expenses on production of receipts or similar evidence of cost to the volunteer
* Cover you with our insurance whilst volunteering
* Implement good Health & Safety practice
* Listen to your concerns if things aren’t going right
* Recognise that you are a volunteer and have other commitments
* Provide appropriate work uniform to be worn at all times when volunteering
* Give you access to any service benefits

**In return we ask that you:**

* Attend your induction and any training required
* Comply with our values and agreed standards
* Act professionally at all times whilst representing Dorset Fire & Rescue Service
* Adhere to our Equality, Diversity and Inclusion Procedure and Values and do not discriminate against others
* Raise any concerns you have that things aren’t going right with the appropriate member of Dorset Fire & Rescue staff
* Wear your uniform in the correct fashion when on duty & travelling to and from duty
* Recognise that you are part of the DFRS family supporting the prevention team
* Inform your insurance company that you may be using your car to attend volunteering events.

Signed: date:

Name: