

**Dorset Fire &
Rescue Service**



Quarterly Monitoring Against Corporate Performance Indicators

Detailed breakdown by indicator

**Fourth Quarter 2014/15
(January ~ March)**

Strategic Aim 1: Prevention

Reducing risk by educating our communities to prevent fires and other incidents occurring

Prevention Priority 1

To reduce the risks to people from fire in the home, targeting those most at risk

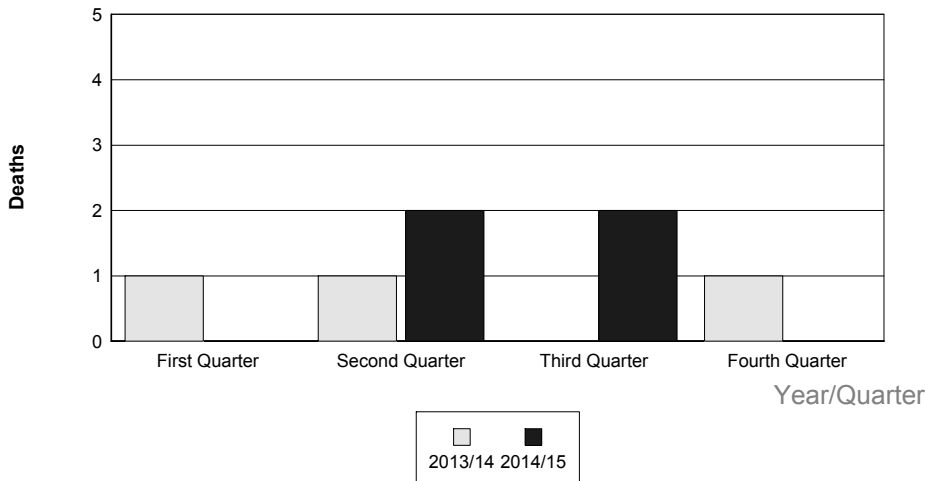
PRE 1 Total number of fire related deaths per 100,000 population

Community Safety Forum

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
0.13 (1 death)	0.00 (0 deaths)	0.39 (3 deaths)	0.53 (4 deaths)	(0 Deaths)

Actual performance 2013/14
0.39 (3 deaths)

PRE 1 Total number of fire related deaths



TARGET

R

Will not hit year end Target

We are awaiting the coroner's outcome
Of one possible fire death for Quarter
Three 2014/2015

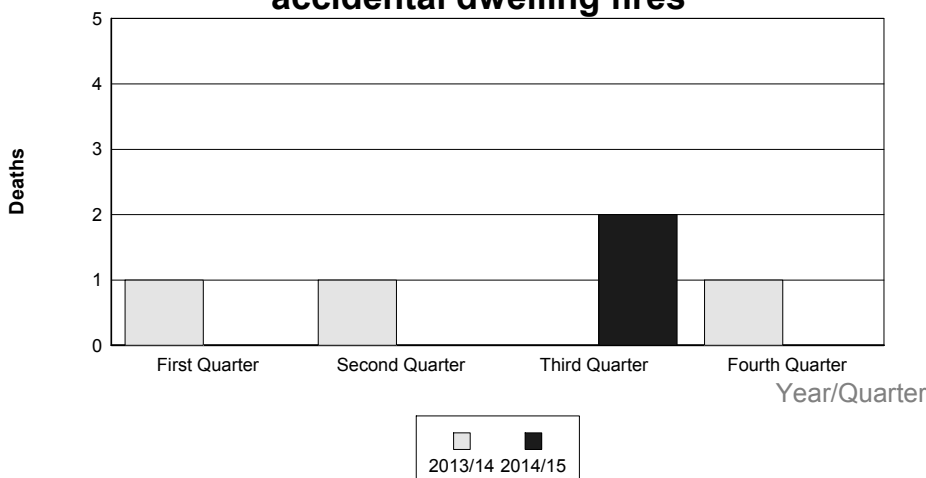
PRE 1A Total number of fire related deaths in accidental dwelling fires per 100,000 population

Community Safety Forum

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
0.13 (1 death)	0.00 (0 deaths)	0.39 (3 deaths)	0.26 (2 deaths)	(0 Deaths)

Actual performance 2013/14
0.39 (3 deaths)

PRE 1A Total number of fire related deaths in accidental dwelling fires



TARGET

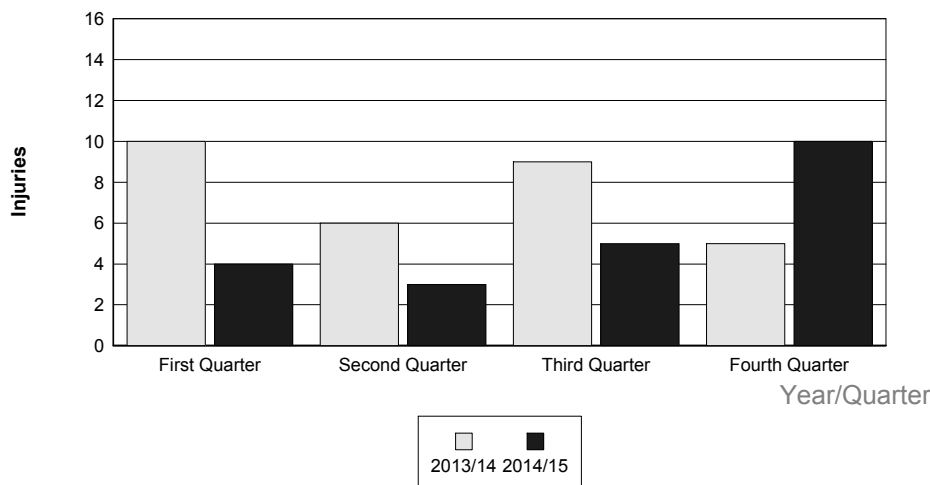
R

Will not hit year end Target

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
0.66 (5 injuries)	1.32 (10 injuries)	3.97 (30 injuries)	2.91 (22 injuries)	(31 Injuries)

Actual performance 2013/14
3.97 (30 injuries)

PRE 2 Total number of fire related injuries



QTR TREND

Worse than this quarter last year

TARGET

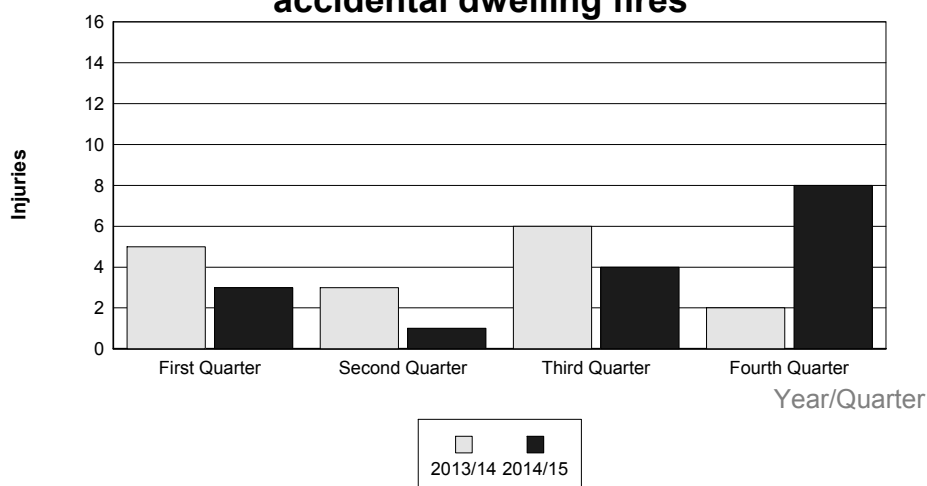
Should hit year end Target

These Injuries occurred in 10 Separate Incidents

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
0.26 (2 injuries)	1.06 (8 injuries)	2.12 (16 injuries)	2.12 (16 injuries)	(20 injuries)

Actual performance 2013/14
2.12 (16 injuries)

PRE 2A Total number of fire related injuries in accidental dwelling fires



QTR TREND

Worse than this quarter last year

TARGET

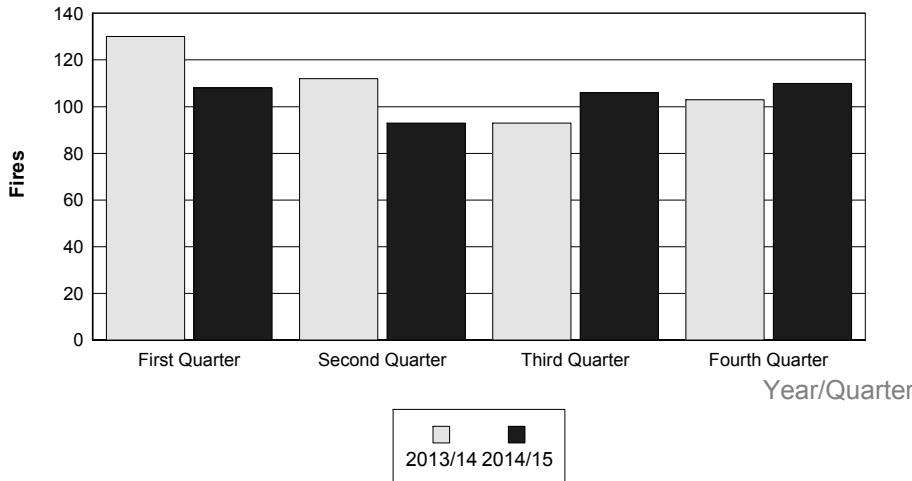
Should hit year end Target

These Injuries occurred in 8 Separate Incidents

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
2.99 (103 fires)	3.20 (110 fires)	12.75 (438 fires)	12.14 (417 fires)	(447 fires)

Actual performance 2013/14
12.75 (438 fires)

PRE 3 Number of accidental dwelling fires



QTR TREND

Worse than this quarter last year

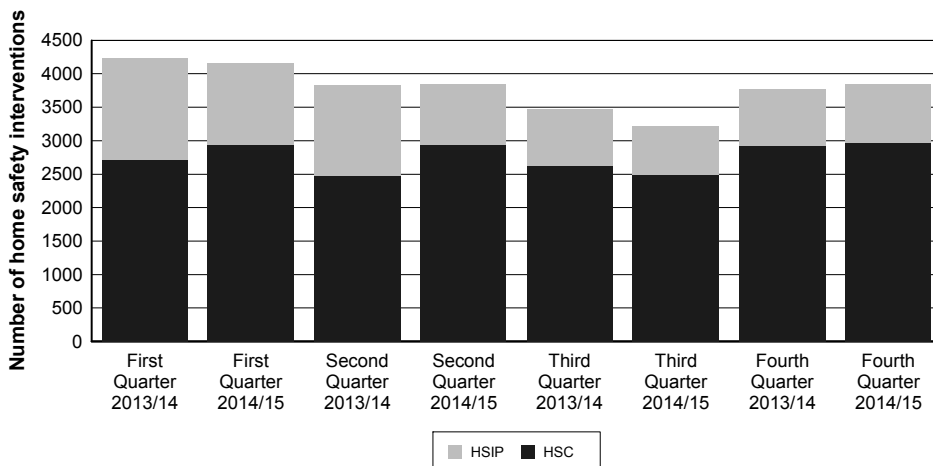
TARGET

Should hit year end Target

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
3765 interventions 2920 HSCs 845 HSIPs	3844 interventions 2966 HSCs 878 HSIPs	15295 interventions 10739 HSCs 4556 HSIPs	15072 interventions 11350 HSCs 3722 HSIPs	12000 HSC's Only

Actual performance 2013/14
15295 interventions 10739 HSCs 4556 HSIPs

PRE 4 - Number of home safety interventions (split by HSC and HSIPs)



QTR TREND

Better than this quarter last year

TARGET

Will not hit year end Target

Prevention Priority 2

To work with effective partners on education programmes which reduce risks to people from accidental and deliberate fires

PRE 3 Number of accidental dwelling fires

Community Safety Forum

Please see page 4 for details on this indicator

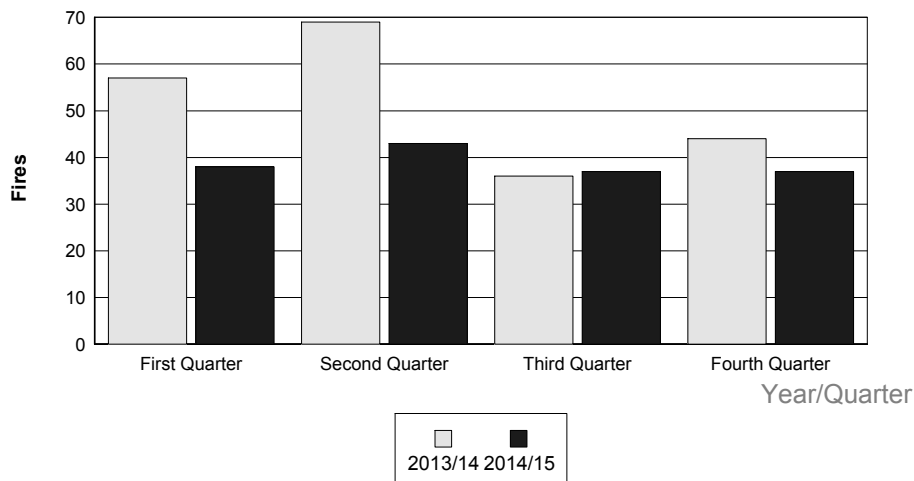
PRE 5 Number of Deliberate primary fires per 10,000 population

Community Safety Forum

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
0.58 (44 fires)	0.49 (37 fires)	2.73 (206 fires)	2.05 (155 fires)	(254 fires)

Actual performance 2013/14
2.73 (206 fires)

PRE 5 Number of deliberate primary fires



QTR TREND



Better than this quarter last year

TARGET

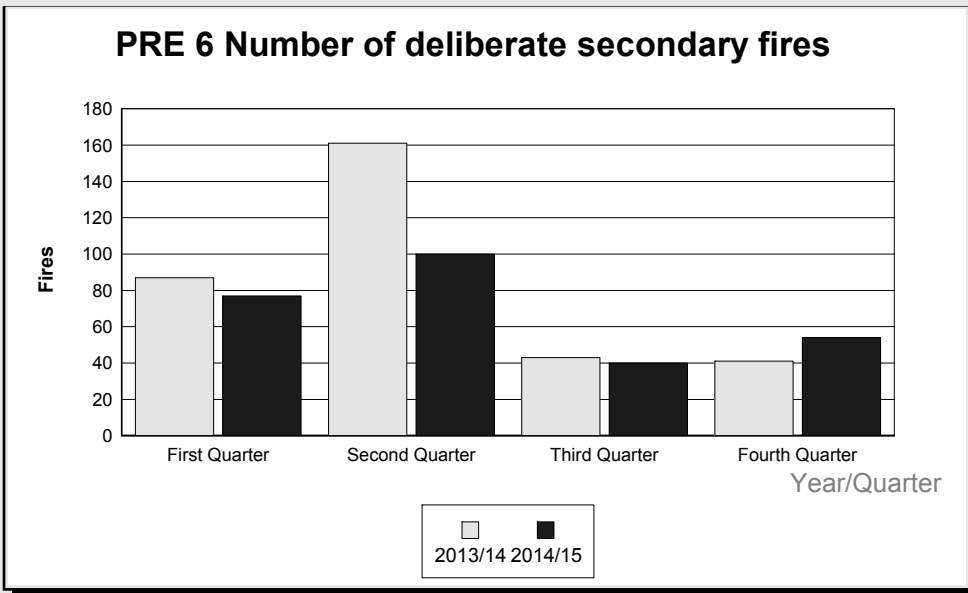


Should hit year end Target

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
0.54 (41 fires)	0.71 (54 fires)	4.40 (332 fires)	3.59 (271 fires)	(396 fires)

Actual performance 2013/14
4.40 (332 fires)

PRE 6 Number of deliberate secondary fires



QTR TREND

Worse than this quarter last year

TARGET

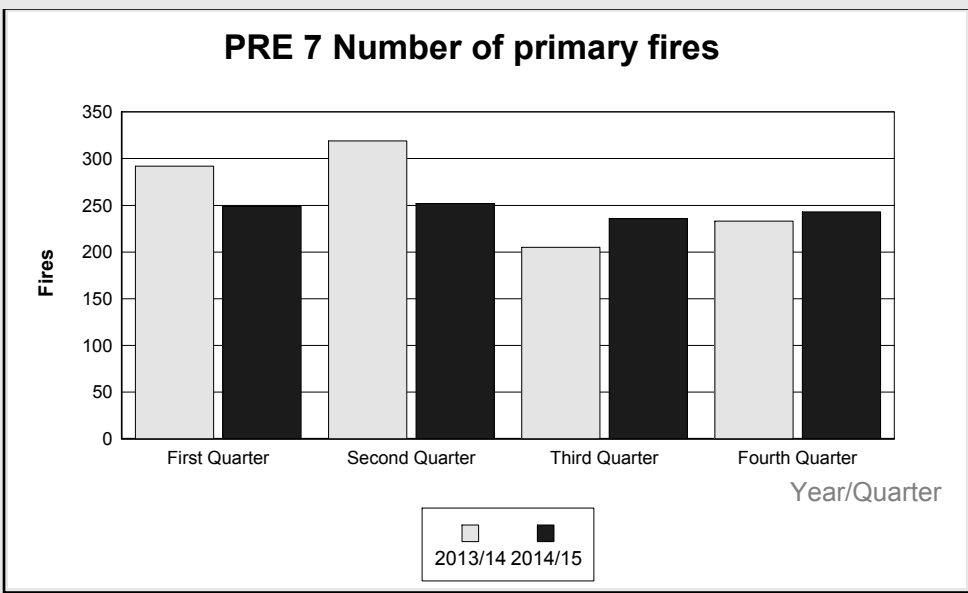
G

Should hit year end Target

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
30.88 (233 fires)	32.20 (243 fires)	139.03 (1049 fires)	129.89 (980 fires)	(1108 fires)

Actual performance 2013/14
139.03 (1049 fires)

PRE 7 Number of primary fires



QTR TREND

Worse than this quarter last year

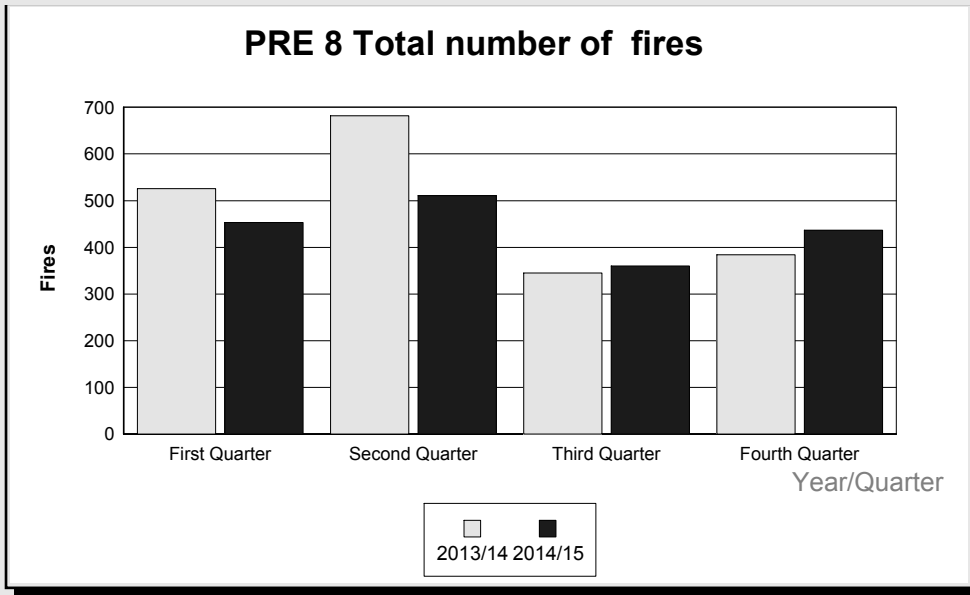
TARGET

G

Should hit year end Target

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
5.08 (384 fires)	5.79 (437 fires)	25.67 (1937 fires)	23.34 (1761 fires)	(2107 fires)

Actual performance 2013/14
25.67 (1937 fires)



QTR TREND

Worse than this quarter last year

TARGET

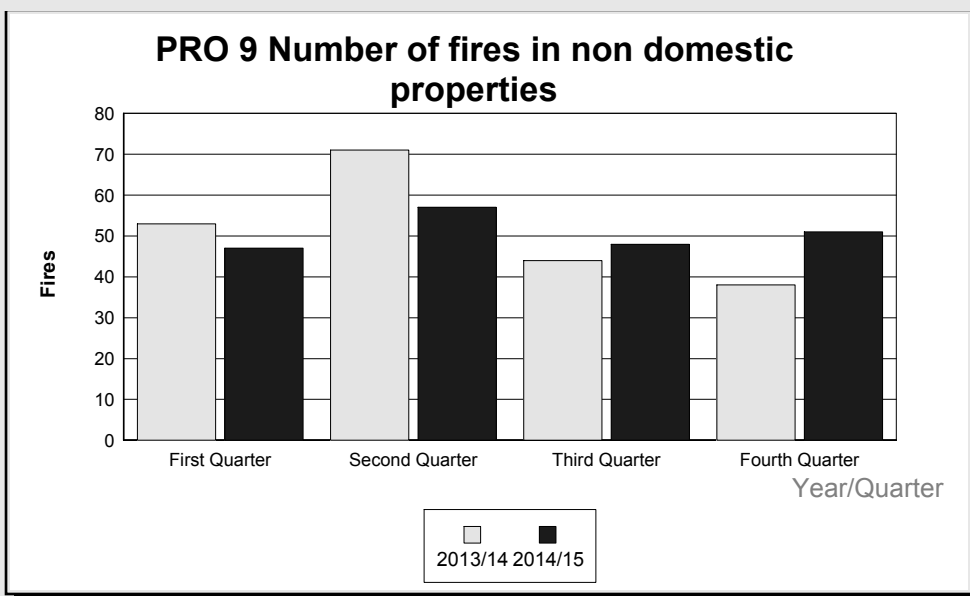
G

Should hit year end Target

PRO 9 Number of fires in non domestic properties per 1,000 non domestic properties (both accidental and deliberate)

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
1.26 (38 fires)	1.70 (51 fires)	6.87 (206 fires)	6.77 (203 fires)	(208 fires)

Actual performance 2013/14
6.87 (206 fires)



QTR TREND

Worse than this quarter last year

TARGET

G

Should hit year end Target

Prevention Priority 3

To reduce the numbers of road traffic collisions, in Dorset, working with effective partners to improve education; targeting young people and those at risk

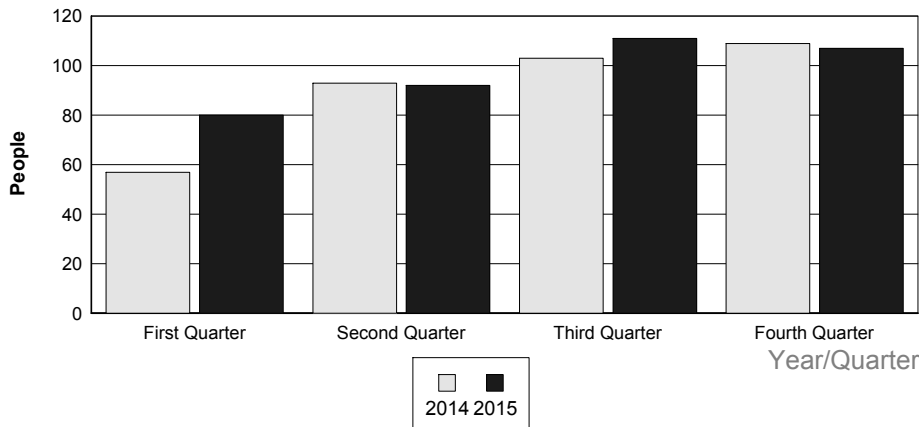
PRE 9 Number of people killed or seriously injured in road traffic collisions

Community Safety Forum

Fourth quarter performance 2013	Fourth quarter performance 2014	Year to date performance 2013	Year to date performance 2014	2014 Target
109 people 7 Fatalities 102 Injuries	106 People 4 Fatalities 102 Injuries	362 People 28 Fatalities 334 Injuries	390 People 19 Fatalities 371 Injuries	333

Actual performance 2013
362 People 28 Fatalities 334 Injuries

PRE 9 Number of people killed or seriously injured in road traffic collisions

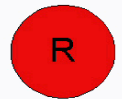


QTR TREND



Better than this quarter last year

TARGET



Will not hit year end Target

Road Traffic Collisions attended by:

Calendar Year	2012	2013	2014
DFRS			
1st Qtr	99	90	108
2nd Qtr	91	87	81
3rd Qtr	105	107	91
4th Qtr	138	117	117
YTD	433	401	397

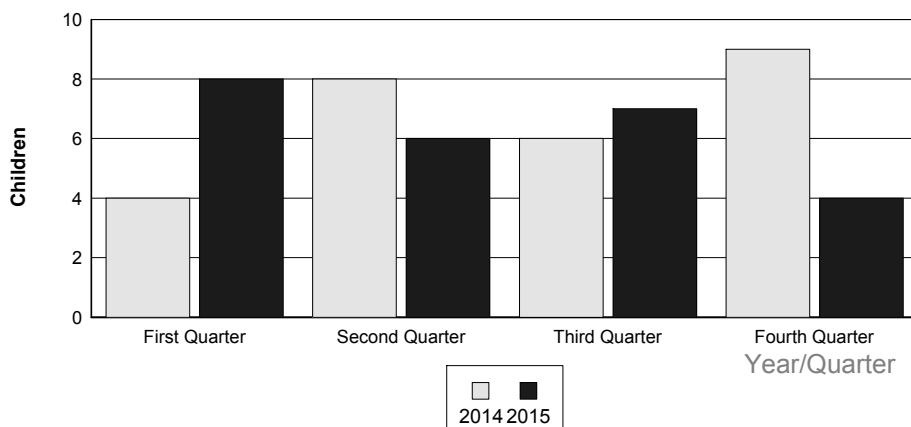
PRE 10 Number of children (0-15 years) who are killed or seriously injured in road traffic collisions

Community Safety Forum

Fourth quarter performance 2013	Fourth quarter performance 2014	Year to date performance 2013	Year to date performance 2014	2014 Target
9 Children 9 Injuries	4 Children 4 injuries	27 Children 27 Injuries	25 Children 25 Injuries	26

Actual performance 2013
27 Children 27 Injuries

PRE 10 Number of children (0-15 years) who are killed or seriously injured in road traffic collisions



QTR TREND



Better than this quarter last year

TARGET



Should hit year end Target

Prevention Priority 4

To work with effective partners to deliver externally funded programmes to reduce anti-social behaviour and improve wider social well-being in the community through education for young people and youth diversion programmes when capacity permits

PRE 5 **Number of deliberate primary fires**

Community Safety Forum

Please see page 5 for details on this indicator

PRE 6 **Number of deliberate secondary fires**

Community Safety Forum

Please see page 6 for details on this indicator

Strategic Aim 2: Protection

Ensuring that buildings are well regulated and can offer a safe means of escape in the case of fire

Protection Priority 1

To have a management strategy and inspection programme in place to enforce the fire safety legislation targeting

PRO 1 **Percentage of premises with a risk rating (sleeping risk)**

Community Safety Forum

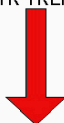
Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target	Actual performance 2013/14
33.11% (4210/12715)	36.12% (4669/12926)	33.11% (4210/12715)	36.12% (4669/12926)		33.11% (4210/12715)

PRO 3 **Percentage of required post fire safety audits undertaken (sleeping risk)**

Community Safety Forum

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target	Actual performance 2013/14
100% (5/5)	71.42% (10/14)	78.57% (33/42)	80.85% (38/47)	100%	78.57% (33/42)

QTR TREND



Worse than this quarter last year

TARGET



Will not hit year end Target

PRO 9 **Number of fires in non domestic properties per 1,000 non domestic properties (both accidental and deliberate)**

Community Safety Forum

Please see page 7 for details on this indicator

Protection Priority 2

To have a management strategy and inspection programme in place to enforce fire safety legislation targeting other high risk non domestic premises

PRO 2 Percentage of premises with a risk rating (Non sleeping risk)

Community Safety Forum

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
5.43% (1879/34589)	6.17% (2122/34417)	5.43% (1879/34589)	6.17% (2122/34417)	

Actual performance 2013/14
5.43% (1879/34589)

PRO 4 Percentage of required post fire safety audits undertaken (Non sleeping risk)

Community Safety Forum

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
96.96% (32/33)	100% (35/35)	84.31% (129/153)	82.26% (116/141)	100%

Actual performance 2013/14
84.31% (129/153)



PRO 9 Number of fires in non domestic properties per 1,000 non domestic properties (both accidental and deliberate)

Community Safety Forum

Please see page 7 for details on this indicator

Protection Priority 3

To reduce the risk of fire to people, businesses and buildings through education and advice to the business community

PRO 9 Number of fires in non domestic properties per 1,000 non domestic properties (both accidental and deliberate)

Community Safety Forum

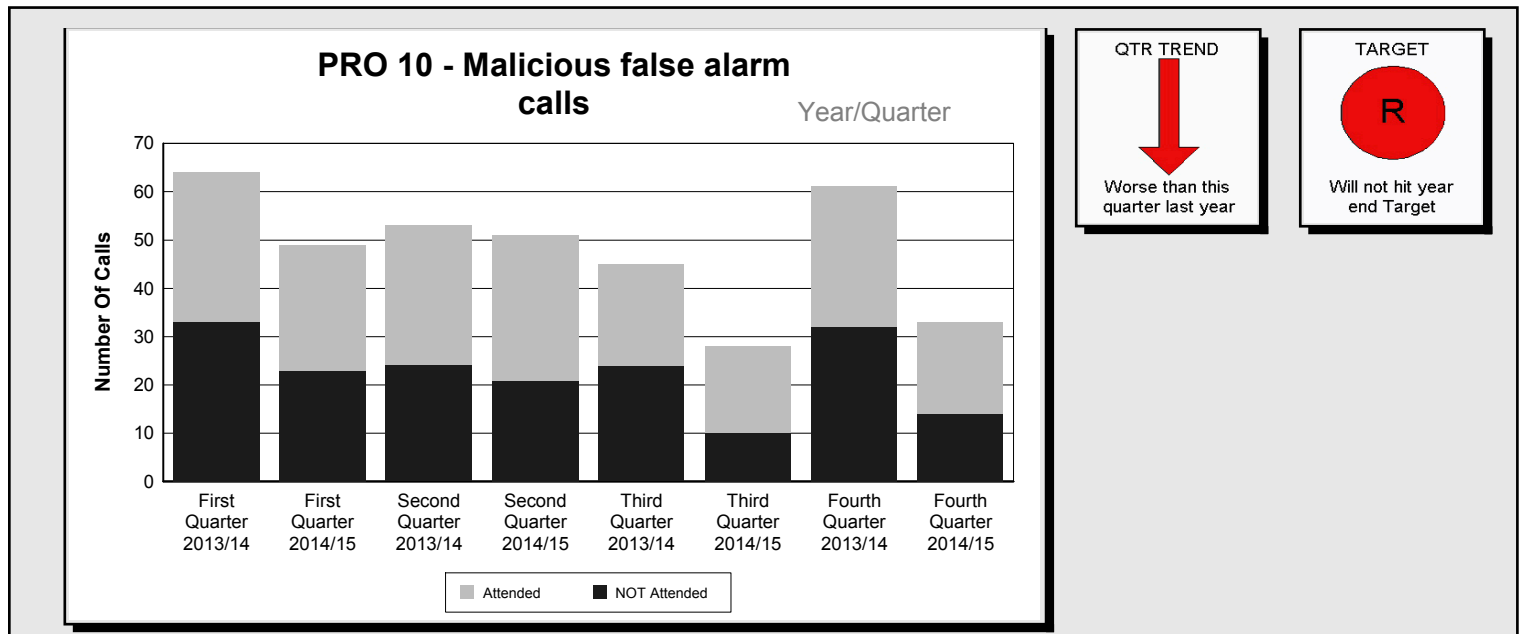
Please see page 7 for details on this indicator

PRO 10 Percentage of malicious false alarms not attended by DFRS

Community Safety Forum

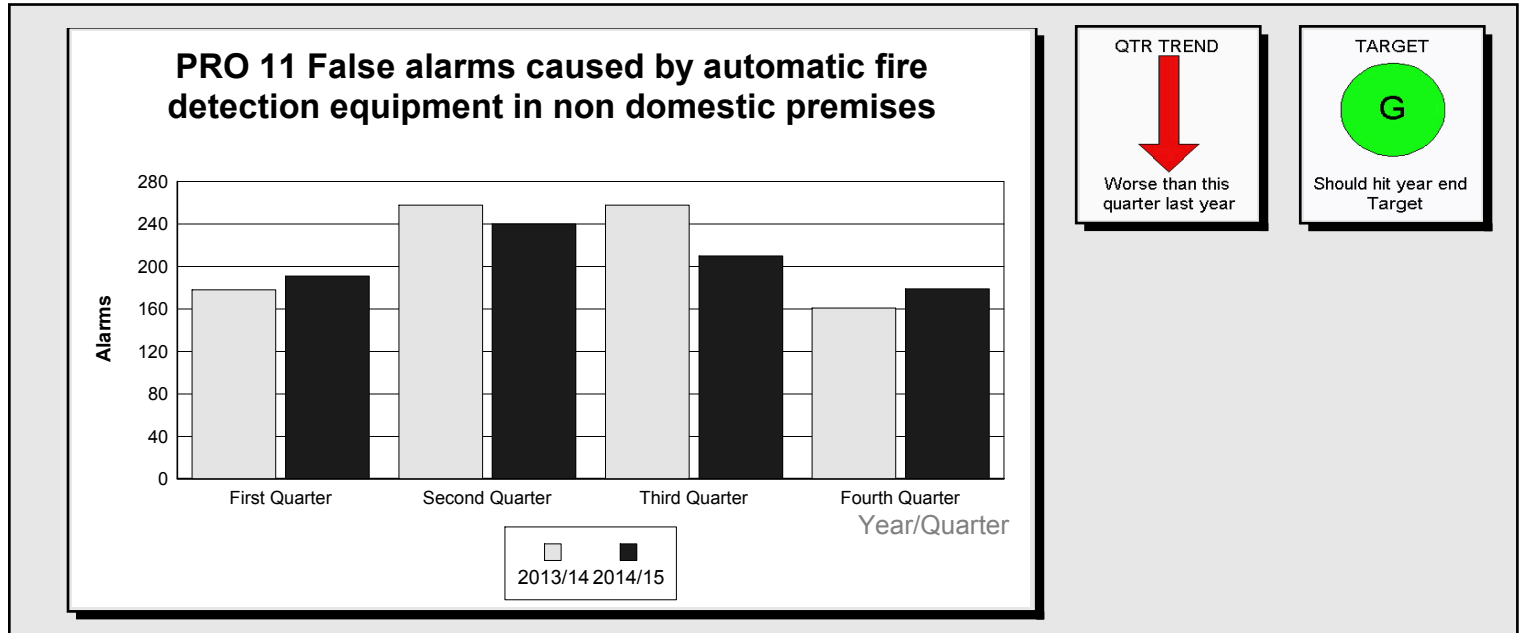
Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
52.45% (32/61 Calls)	42.42% (14/33 Calls)	50.67% (113/223 Calls)	42.23% (68/161 Calls)	53.5%

Actual performance 2013/14
50.67% (113/223 Calls)



Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
5.37 (161 Calls)	5.97 (179 Calls)	28.54 (855 Calls)	27.37 (820 Calls)	890 Calls

Actual performance 2013/14
28.54 (855 Calls)



Strategic Aim 3: Response

Ensuring that our response delivers a swift and professional service in an emergency

Response Priority 1

To protect our community and reduce the risks to firefighters by ensuring known risks are quickly and accurately made available to them prior to their arrival, to provide a safe and effective response

Indicators have been developed, it is intended that these will be reported against from April 2013

Sleeping risks may be private or commercial premises and can be defined as any premises where members of the community may reasonably be expected to be sleeping at any time, and include:

- Dwellings (all house types, flats and houses in multiple occupation)
- Hotels (including guest houses and bed and breakfast establishments)
- Hospitals
- Residential care homes, nursing homes and sheltered housing
- Caravans and tents (at designated campsites and caravan parks)
- Prisons

Response Priority 2

To provide an effective operational response to fires, road traffic collisions, and other incidents; protecting and saving lives, and reducing the damage and environmental impacts of fire

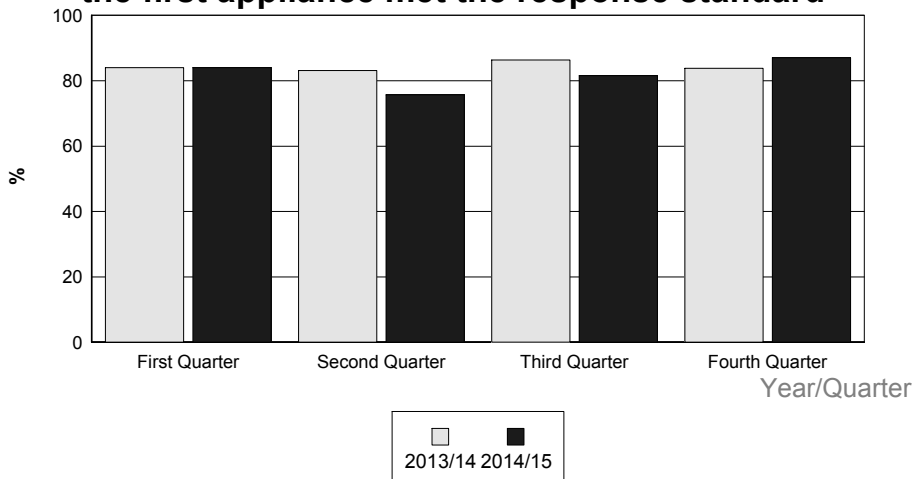
RES 1 Percentage of properties with sleeping risk where the first appliance met the response standard

Community Safety Forum

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
83.8% (83/93)	87.7% (107/122)	85.3% (384/450)	82.3% (376/457)	80%

Actual performance 2013/14
85.3% (384/450)

RES 1 Percentage of properties with sleeping risk where the first appliance met the response standard



QTR TREND



Better than this quarter last year

TARGET



Should hit year end Target

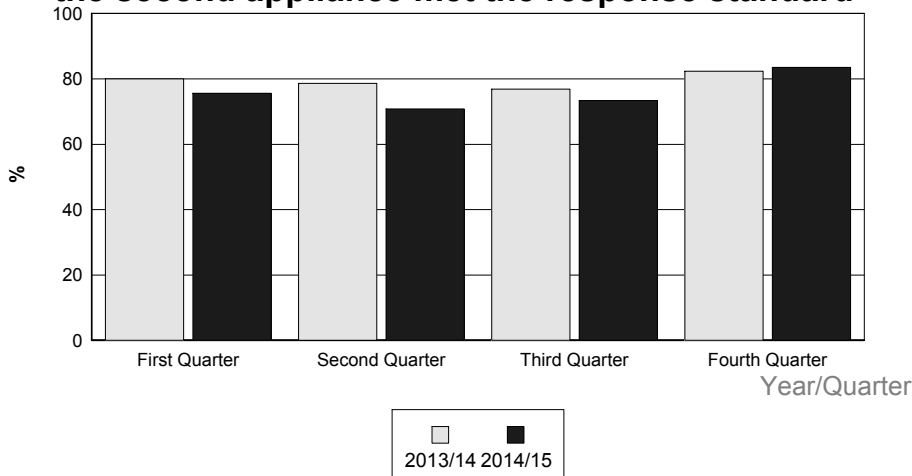
RES 2 Percentage of properties with sleeping risk where the second appliance met the response standard

Community Safety Forum

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
82.3% (65/74)	83.5% (81/97)	80.6% (278/345)	76.0% (272/358)	80%

Actual performance 2013/14
80.6% (278/345)

RES 2 Percentage of properties with sleeping risk where the second appliance met the response standard

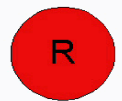


QTR TREND



Better than this quarter last year

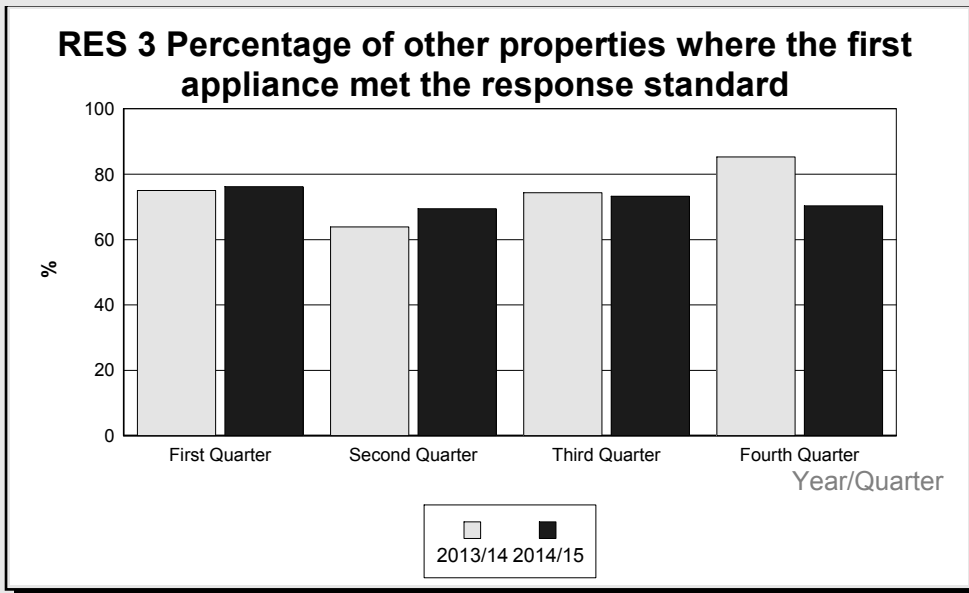
TARGET



Will not hit year end Target

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
85.3% (29/34)	70.3% (26/37)	73.0% (127/174)	72.2% (122/169)	80%

Actual performance 2013/14
73.0% (127/174)



QTR TREND

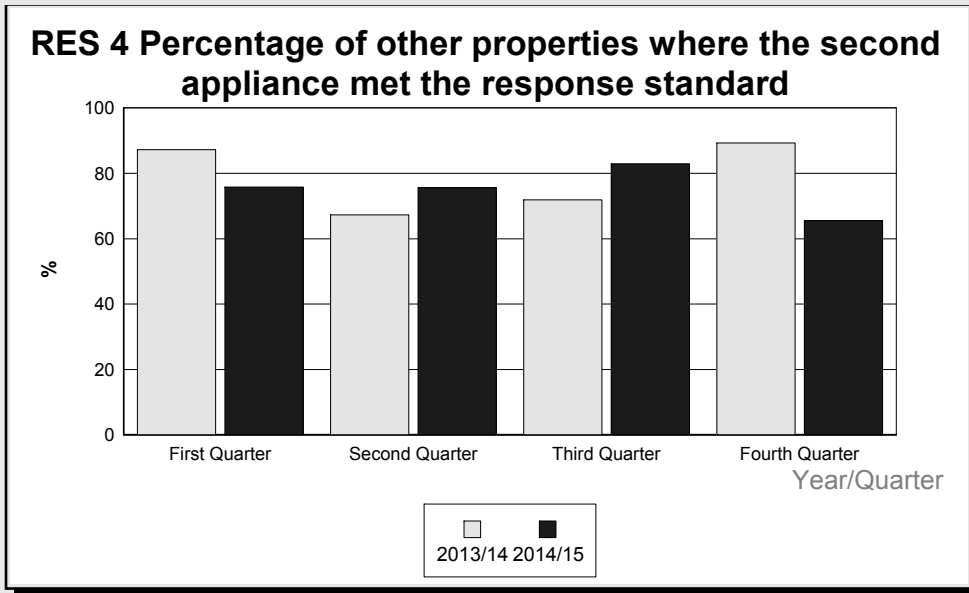
Worse than this quarter last year

TARGET

Will not hit year end Target

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
89.3% (25/28)	65.5% (19/29)	77.7% (115/148)	75.4% (104/138)	80%

Actual performance 2013/14
77.7% (115/148)



QTR TREND

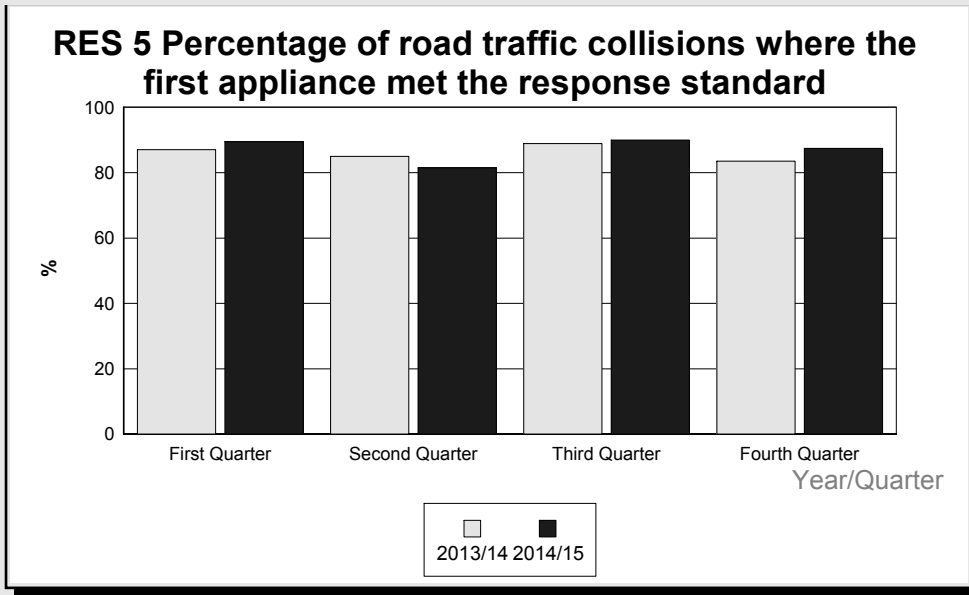
Worse than this quarter last year

TARGET

Will not hit year end Target

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
83.5% (76/91)	88.2% (90/102)	86.2% (324/376)	87.5% (323/369)	80%

Actual performance 2013/14
86.2% (324/376)



QTR TREND

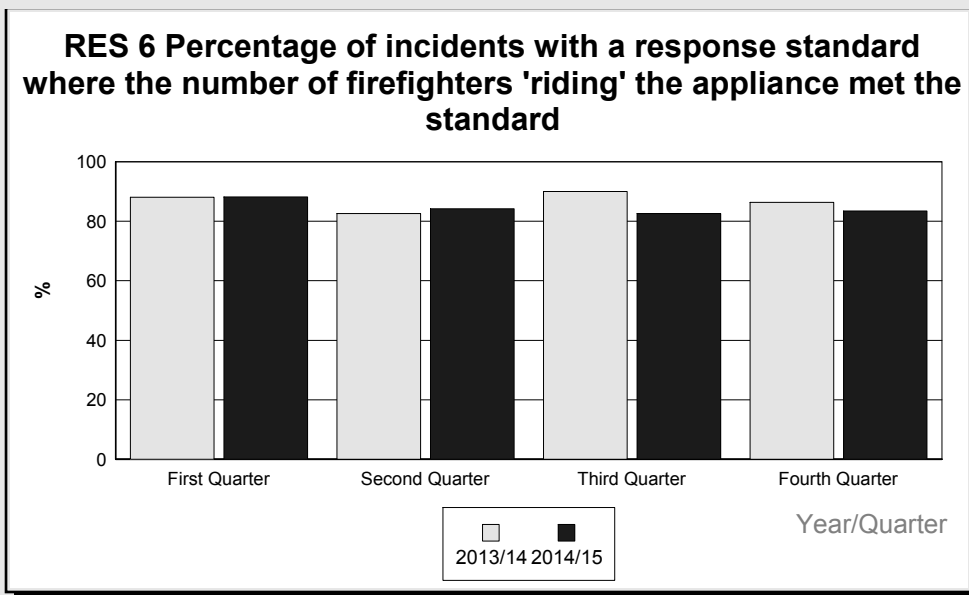
Better than this quarter last year

TARGET

Should hit year end Target

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
86.3% (126/146)	83.3% (135/162)	86.5% (594/687)	84.6% (542/641)	85%

Actual performance 2013/14
86.5% (594/687)



QTR TREND

Worse than this quarter last year

TARGET

Will not hit year end Target

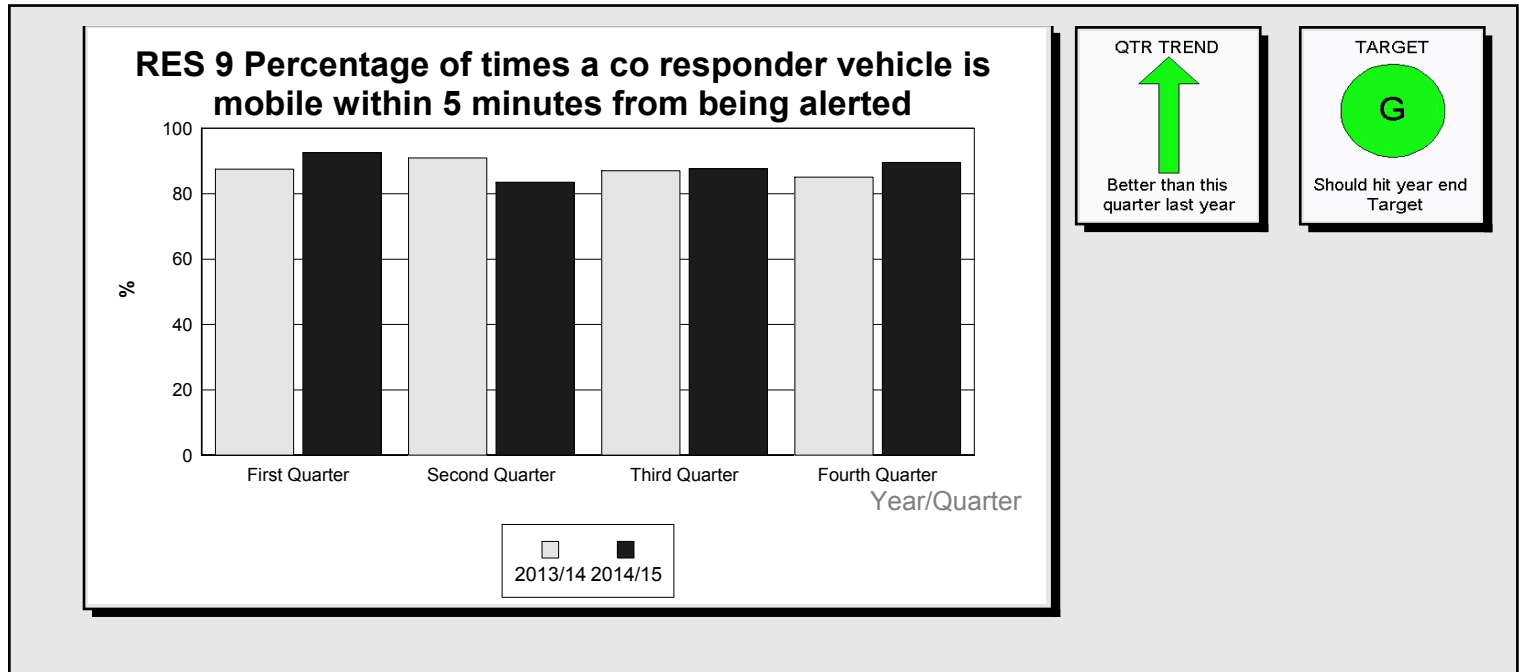
Response Priority 4

To reduce the number of people killed or seriously injured by providing co-responder schemes in targeted areas

RES 9 Percentage of times a co responder vehicle is mobile within 5 minutes from being alerted

Community Safety Forum

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target	Actual performance 2013/14
85.09% (97/114 incidents)	89.58% (86/96 incidents)	87.62% (377/428 incidents)	88.33% (333/377 incidents)	80%	87.62% (377/428 incidents)



Strategic Aim 4: People

Ensuring a safe and competent workforce who are well managed and effective

People Priority 2

To strengthen the effectiveness of our workforce. To realise capacity and to support the safe and effective delivery of our services

PEO 4 Proportion of shifts lost to sickness (whole time uniformed)


People Forum

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target	Actual performance 2013/14
2.2 (630 days/shifts)	2.37 (660 days/shifts)	8.83 (2529 days/shifts)	10.4 (2948 days/shifts)	7 (shifts/days)	8.83 (2529 days/shifts)




Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target	Actual performance 2013/14
2.63 (1135 days/shifts)	2.29 (970 days/shifts)	8.73 (3768 days/shifts)	10.05 (4253 days/shifts)	7 (shifts/days)	8.73 (3768 days/shifts)

QTR TREND



Better than this quarter last year

TARGET



Will not hit year end Target

People Priority 3

To attract, retain and manage a workforce that better reflects and understands the community we serve

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target	Actual performance 2013/14
0% (0/20 people)	0% (0/17 people)	1.69% (1/59 people)	0% (0/60 people)	N/A	1.69% (1/59 people)

QTR TREND



Same as this quarter last year

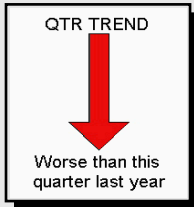
Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target	Actual performance 2013/14
0% (0/14 fire fighters)	0% (0/17 fire fighters)	0% (0/40 fire fighters)	0% (0/45 fire fighters)	N/A	0% (0/40 fire fighters)

QTR TREND

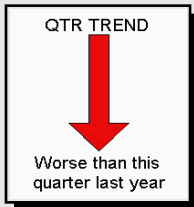


Same as this quarter last year

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target	Actual performance 2013/14
2.88% (23 people)	2.43% (19 people)	2.88% (23 people)	2.43% (19 people)	N/A	2.88% (23 people)



Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target	Actual performance 2013/14
4.73% (29 fire fighters)	4.70% (28 fire fighters)	4.73% (29 fire fighters)	4.70% (28 fire fighters)	N/A	4.73% (29 fire fighters)



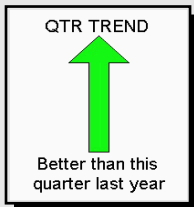
Strategic Aim 5: Resources

Maximising the value we get from the resources we use and reducing the impact on the environment

Resource Priority 1

To provide legally compliant, equipment, vehicles and premises, supported by safe operating procedures and systems of work, to support the safe and effective delivery of our services

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target	Actual performance 2013/14
90% (27/30 requests)	100% (23/23 requests)	95% (103/108 requests)	98% (86/87 requests)	100% N/A	95% (103/108 requests)



Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
100% (0/0 requests)	100% (3/3 requests)	100% (3/3 requests)	100% (5/5 request)	100% N/A

Actual performance 2013/14
100% (3/3 requests)

QTR TREND



Same as this quarter last year

TARGET



Should hit year end Target

Fourth Quarter performance 2013/14	Fourth Quarter performance 2014/15	Year to date performance 2013/14	Year to date performance 2014/15	2014/15 Target
100% (9/9 complaints)	100% (4/4 complaints)	97% (36/37 complaints)	96% (22/23 complaints)	100% N/A

Actual performance 2013/14
97% (36/37 complaints)

QTR TREND



Same as this quarter last year

TARGET



Will not hit year end Target