



**DORSET & WILTSHIRE
FIRE AND RESCUE
AUTHORITY**

**Minutes of the
Bournemouth and Poole Local Performance and Scrutiny Committee
held at 10:00 hours on Monday 21 November 2016 at
HMS Phoebe, Bournemouth Town Hall, Bournemouth**

Members present: Cllr Mark Anderson (Chairman); Cllr Les Burden; Cllr Chris Rochester; Cllr Ann Stribley; Cllr Malcolm Davies; Cllr Beverley Dunlop

Officer attendance: T/ACFO Nigel Shearing; Craig Baker, Area Manager; Head of Strategic Planning and Knowledge Management, Mr Robert Ford; Performance Manager, Jane Barnes; Democratic Services officer, Mrs Marianne Taylor.

1 Welcome

1.1 The Chairman opened the meeting and welcomed attendees.

2 Apologies

2.2 Apologies were received from Cllr Vikki Slade following an invitation to attend the meeting.

3 Code of Conduct, Declarations of Interest and Notifications of Any Other Business

3.1 The Chairman asked the meeting for any disclosures of pecuniary interests under the localism act. There were no disclosures.

4 Public Questions

4.1 There were no members of the public present, and no questions received.

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- 5 Minutes of the Dorset & Wiltshire Fire and Rescue Authority meeting on 30 August 2016**
- 5.1 The Chairman asked Members to review and approve the minutes from the last meeting.
- 5.2 Members confirmed their approval of minutes, subject to a response about item “6.9: A Member asked what was being done in relation to EU friendships, such as has gone on in the past. AM Baker was asked to report back to the Member....”
- 5.3 Mr Ford outlined at Members request where he was in relation to getting trend lines applied to the graphs. He responded that he is awaiting advice from the provider of the performance system.
- 5.4 **Action: AM Baker to meet with Cllr Les Burden to explore potential relationships with EU friendships.**
- 5.5 **Action: Mr Ford to report back on the outcome of ongoing discussions with the Sycle provider (for ongoing actions).**
- 6 Performance**
- 6.1 AM Baker outlined his approach to reporting on performance at this meeting and asked Members to let him know if they would prefer a different approach once he had completed his presentation.
- 6.2 The initial part of the presentation covered the Service’s performance against its strategic priorities and their key lines of enquiry (KLOE).
- 6.3. **PRIORITY - Help you to make safer and healthier choices**
- 6.4 **KLOE - Education programmes**
- An overview of education activities, target groups and progress was given.
- 6.4.1 Members were assured that 550 key stage 1 & 2 children had been reached during this quarter (which included a high proportion of school holidays). They were satisfied that DWFRS is working to improve the numbers of schools and colleges actively involved in education initiatives.
- 6.4.2 Members suggested that attending Bournemouth University’s ‘Fresher’s’ event could provide an opportunity to promote fire safety education in older target groups

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- 6.4.3 Members questioned the scope and delivery of the 27 adult talks, and suggested that many adult groups could benefit from safety education. However, it was also acknowledged that different approaches may be needed where capacity was limited
- 6.4.4 Members were also interested in learning about the SPARC programme, as this targeted the 16 - 18 age group. The issue of funding was also raised in relation to this programme.
- 6.4.5 Overall, members were satisfied with the level of performance in this area.
- 6.4.6 **Action: AM Baker to consider the value of attendance at Bournemouth University's Fresher's events to promote safety issues for students in halls of residence.**
- 6.4.7 **Action: AM Baker to review funding issues for SPARC so Members are able to establish if any actions could be taken to help support the programme.**
- 6.4.8 **Action: AM Baker to provide a current schedule of SPARC courses, so that Members could support and promote them as needed.**
- 6.5 KLOE - Supporting vulnerable people**
- 6.5.1 Members were very interested to learn that firefighters and home safety advisors (HSA) made visits to support vulnerable people in their homes.
- 6.5.2 Members identified there was a reducing trend in the delivery of safe and well visits. It was acknowledged that the new visit took longer to complete than the previous home safety check, as it aimed to provide support in areas other than fire safety as part of the Safe and Independent Living programme (SAIL) and other partnership initiatives. Members raised concern over the increasing direction of this, the cost of Safe and Well Advisors, and the role they had in the delivery of statutory duties.
- 6.5.3 T/ACFO Shearing provided Members with an assurance that the new style safe and well visits addressed statutory duties, explaining that HSAs had a core role to play in the reduction of fires and their related casualties in the home. He identified that their wider role was part of a national drive to maximise the safety, health and wellbeing of vulnerable people in partnership, with as few visits as possible. The Service's excellent and trusted brand had a significant part to play in this, and partners reciprocated by referring vulnerable people back to the Service. Members acknowledged this position.
- 6.5.4 Members raised concerns over the cost of shared initiatives, such as 'sloppy slippers' events. It was acknowledged that these were funded externally.
- 6.5.5 Overall, members were satisfied with the level of performance in this area.

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6.5.6 It was acknowledged that previous actions for data and trend lines were ongoing.

6.6 **KLOE - Road safety education**

6.6.1 It was acknowledged that 43 events are planned for 2016/17, these started in September.

6.6.2 A Member suggested that working in partnership with Bournemouth Driving Instructors Association (DIA) could help to promote Safe Drive - Stay Alive. The Chairman agreed to explore this relationship.

Overall, members were satisfied with the level of performance in this area.

6.6.3 **Action: Chairman and AM baker to explore what partnership opportunities may exist between Safe Drive - Stay Alive and the Bournemouth DIA.**

6.7 **KLOE - Safeguarding**

6.7.1 Overall, members were satisfied with the level of performance in this area.

6.7.2 Members acknowledged the important work that was undertaken in the area of Safeguarding

6.7.3 However, concern was raised over the headline, which stated there was an 'emphasis on hate crime'. A Member felt this could be taken out of context and caution was needed to ensure the Service was providing a proportionate and legitimate approach.

6.7.4 T/ACFO assured members that the Service had a supporting rather than directing role, and that where hate crimes were reported, it worked in partnership with others to help protect people and reduce risks in our community. The risk of a potential arson attack was used to explain the actions the Service could take to safeguard vulnerable people in partnership with others, such as the police.

6.8 **KLOE - Supporting local businesses**

6.8.1 The work to promote legislative responsibilities and reduce housing risks with local landlords in Bournemouth was acknowledged.

6.8.2 It was also acknowledged that a significant amount of business support work was being provided across Bournemouth and Poole.

6.8.3 Some concerns were raised about fires in properties above shops and high rise buildings. Members were pleased to hear of the work that is being done to address this and noted the role of building regulations in building design.

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- 6.8.4 A Member raised a specific concern about the hatched area to the rear of Poole Hospital that was reserved for fire vehicles, which is being used to store wheelie bins containing rubbish. AM said he would check to see what action, if any, was needed.
- 6.8.5 Overall, members were satisfied with the level of performance in this area.
- 6.8.6 **Action: AM Baker to check for actions relating to designated fire access areas at Poole Hospital.**
- 6.9 **KLOE - Unique Heritage and Environment**
- 6.9.1 An update of the Service's progress in this area was provided.
- 6.9.2 Overall, members were satisfied with the level of performance in this area.
- 6.10 **KLOE - Local Resilience Partnerships**
- 6.10.1 An update on local resilience partnerships and action was provided.
- 6.10.2 Overall, members were satisfied with the level of performance in this area.
- 6.11 **PRIORITY - Be There When You Need Us**
- 6.12 **KLOE - Appliance availability**
- 6.12.1 Members acknowledged an excellent level of service and high levels of performance across Bournemouth and Poole.
- 6.13 **KLOE - Appliance response**
- 6.13.1 Members acknowledged an excellent level of service and high levels of performance across Bournemouth and Poole.
- 6.14 **KLOE - operational competence of staff**
- 6.14.1 Members acknowledged high levels of performance across stations in Bournemouth and Poole.
- 6.15 **KLOE - Improving response services**
- 6.15.1 Members were satisfied that the Service is learning from incidents and other community risks to ensure that operational plans, resources and response arrangements are fit for purpose.
- 7 **Area Manager's Briefing**
- 7.1 Am gave an update of significant incidents that had occurred over the last quarter.

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- 7.2 An update for the three fatal fire casualties was also provided.
- 7.3 An update was given on the role of misting units for vulnerable people with severe mobility restrictions and high risk of fire occurring.
- 7.4 **Action: AM Baker to arrange a demonstration or presentation to explain the role of misting units.**

8 Issues Raised by Members

- 8.1 The Chairman asked if there was anything else the members and officers would like to see on the agenda.
- 8.2 Members would like to see local figures for areas they cover so they can promote this to other Councillors in their area.
- Members suggested there was a need to understand how many fires occurred in premises that had been visited for a safe and well check (or previous home safety check), to establish if there was a trend that could support further evaluation and action.
- 8.3 Members suggested there could be more debate around actions they could take to help improve performance.
- 8.4 **Action: The Chairman to liaise with AM Baker to identify items that could be added to the Bournemouth Council Members Bulletin through their Democratic Services Officer.**
- 8.5 **Action: Local figures and information to be added to the next AM report, by ward.**
- 8.6 **Action: Mr Ford to consider the value of measuring safe and well visits where fires have occurred in the evolving evaluation framework.**
- 8.7 **Action: AM Baker to raise specific areas for Member involvement, where needed, at the next LPSC meeting.**
- 8.8 Members requested a presentation about prevention activities and why they are undertaken.
- 8.9 **Action: AM Baker to organise a presentation about prevention activities and what they achieve.**

9 Date of Next Meeting

- 9.1 The Chairman confirmed with Members the date of the next B & P Local Performance and Scrutiny Committee meeting as 28 February 2017

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- 9.2 Members discussed the venue for the next meeting and agreed that it would take place at the Bournemouth Town Hall (BTH), and the following meeting to take place at Poole Civic Centre, Cllr Stribley will check this is possible. Members would also like to know the date of the meeting due to take place in May or June.
- 9.3 **Action: Democratic Services to book Bournemouth Town Hall for the next meeting.**
- 9.4 **Action: Cllr Stribley to sound out Poole Civic Centre**
- 9.5 **Action: Democratic Services to advise Members about May LPS meeting dates.**

Meeting closed at 11:55am

Signed: _____