

# Minutes of the Bournemouth, Christchurch & Poole Local Performance and Scrutiny Committee meeting held at 10:00 hours on Wednesday 26 February 2020 at Poole Fire Station, Safety Drive, Poole BH17 7FR

<u>Members present</u>: Cllr Ann Stribley (Chair); Cllr Malcolm Davies; Cllr Toby Johnson; Cllr Steve Baron

<u>Officer attendance</u>: Director of Community Safety, Assistant Chief Fire Officer (ACFO), Jim Mahoney; Area Manager - South (AM), Seth Why; Group Manager (GM) – Bournemouth, Christchurch & Poole, Dave Graham; Democratic Services Officer, Marianne Taylor

20/01	Welcome
20/01.1	The Chair opened the meeting and welcomed attendees.
20/02	Apologies
20/02.1	Apologies were received from Cllr Paul Hilliard.
20/03	Code of Conduct, Declarations of Interest and Notifications of Any Other Business
20/03.1	The Chair asked the meeting for any disclosures of pecuniary interests under the Localism Act. There were no disclosures.
20/04	Public Questions
20/04.1	There were no members of the public present and no public questions had been received.

# 20/05 Review and approve Minutes of the Bournemouth, Christchurch & Poole LPS meeting on 6 November 2019

- 20/05.1 The Chair asked Members to review and approve the minutes from the last meeting.
- 20/05.2 **RESOLVED: that the minutes be confirmed without amendment and signed by the Chair as a correct record.**

#### 20/06 Action Progress

- 20/06.1 The Democratic Services Officer, Marianne Taylor, advised Members that this report contained a list of outstanding actions from previous meetings with regular update comments.
- 20/06.2 Members noted that since the last meeting all three actions had been completed. Members discussed the actions and agreed that completed actions could be removed from the report.
- 20/06.3 The Chair reminded Members that they had the opportunity to feedback to the Authority about matters discussed within this meeting and a copy of the LPS feedback form was tabled to facilitate feedback. Members were asked to hand in any completed forms at the end of the meeting.
- 20/06.4 **RESOLVED: Members noted the actions and comments.**
- 20/06.5 **RESOLVED: Members approved the removal of completed actions.**

#### 20/07 Performance reporting and briefing

- 20/07.1 GM Dave Graham took Members through the Performance Report Quarter 3, Bournemouth, Christchurch & Poole Local Performance & Scrutiny Committee, 1 October to 31 December 2019 (Appendix A) adding that he would support the report with a presentation.
- 20/07.2 GM Graham advised Members that there were three priorities and 12 supporting key lines of enquiry (KLOE) that he and AM Why have responsibility for in the Bournemouth, Christchurch and Poole area which are:
  Priority 1 Making safer and healthier choices
  Priority 2 Protecting you and the environment from harm, and
  Priority 3 Being there when you need us.

- 20/07.3 **Priority 1** Helping you make safer and healthier choices.
- 20/07.4 GM Graham started by outlining the Safe & Well visits that had taken place, adding that 87% of visits had taken place with high or very high-risk residents, including 61 visits that took place in Orchard Plaza, which is clad with aluminium composite materials (ACM).
- 20/07.5 29 referrals were made to safe & well advisors as a result of hospital discharge, working in partnership with the British Red Cross. 13 of these visits were to very high-risk residents. Firefighters were called to an increasing number of homes where individuals were collapsed behind closed doors.
- 20/07.6 Responding to a question from Members about hospital discharge referrals, GM Graham advised that the pilot was ongoing across all Dorset hospitals, that three services were involved in the pilot and that the National Fire Chiefs Council (NFCC) would determine if this trial would be rolled out nationally.
- 20/07.7 There is a target to visit of 75% of primary schools. Of the 84 within the Bournemouth, Christchurch & Poole area, the Service visited 19 (23%) in quarter 3. GM Graham added that 607 primary school age children visited the Weymouth SafeWise Centre; there were 14 young people attending the Prince's Trust team programme; and cadets continue to meet on Monday evening. Also, within the quarter, six firesetter cases were open.
- 20/07.8 Members discussed youth engagement and the resulting positive impact. They were assured by AM Seth Why that the Safer People and Responsible Communities (SPARC) course is funded by partner organisations and charities, with the Service providing facilities and staff.
- 20/07.9 GM Graham advised Members that three Safe Drive Stay Alive (SDSA) courses had taken place in quarter 3, with a Service target to reduce road traffic deaths by 40% against the 2005 to 2009 figures. He added that unfortunately the police figures for road deaths was not yet available.
- 20/07.10 **Priority 2** Protecting you and the environment from harm
- 20/07.11 The number of safeguarding referrals made by the Service has increased, with 18 from operational firefighters, three from youth intervention, two from the Safe & Well team and one from a group manager.
- 20/07.12 GM Graham advised Members that he represents the Service on the local Safeguarding Board, and that multi-agency training has taken place. He directed Members' focus to the promotion poster for staff to remind them of safeguarding procedures.

- 20/07.13 Technical fire safety was discussed, and GM Graham took Members through the figures on page 11 of Appendix A, highlighting that all 19 fire safety complaints in quarter 3 had been responded to within 24 hours of their receipt.
- 20/07.14 GM Graham took Members through the community fire risk management information system (CFRMIS) to show how the Service manages site specific risks to ensure that all of these risk areas are updated and checked.
- 20/07.15 GM Graham went on to highlight the premises information plates (PIP) that are attached to buildings of six floors and over; adding that PIPs are useful, as any crew or emergency service see the layout of the building and the best way to access it if required. There are 184 such buildings within the Bournemouth, Christchurch & Poole area. So far, 102 have PIPs in situ, with plans in place to complete the remainder.
- 20/07.16 Members discussed the usefulness of the PIPs and any requirement for them to be attached. ACFO Jim Mahoney advised that as yet there was no requirement, but the Queen's Speech (in light of the Grenfell fire) alluded to changes that may facilitate a move towards this. He added that the Service engages with most owners, who are generally in favour of PIPs.
- 20/07.17 **Priority 3** Being there when you need us
- 20/07.18 GM Graham took Members to the detailed information on page 16 of Appendix A, which shows that wholetime availability was recorded as 99.1% and on-call at 92.4% of the time. Any shortfalls were attributed to appliances being 'off the run' as they were in scheduled maintenance and service or other similar reasons.
- 20/07.19 Officers from the Service attended a Business and Technology Education Council (BTEC) student careers fair at Bournemouth & Poole College alongside the armed forces and other emergency services. The careers fair was a well-attended event.
- 20/07.20 Response times and targets were discussed, with most calls (76%) being assigned by Fire Control within the target time of 90 seconds. Any assigning outside our target times were attributed to either multiple calls to one event (such as a recent fire in Dorchester) or local crews already responding to an incident elsewhere.
- 20/07.21 Maintenance of operational licence was at 96% during quarter 3 with combined training taking place across the group, area and Service level exercises. GM Graham outlined the different ways the Service learns, including hot debriefs and the operational effectiveness database (OED), where learning from incidents is collated and disseminated.

- 20/07.22 Members were interested to learn more about how Airbnb was regulated. ACFO Mahoney advised Members that the NFCC were looking at implications around risk and regulation for Airbnb and 'Beds on Board' (where you can book time on board a moored vessel). ACFO Mahoney confirmed that guidance was being drawn up by Cornwall Fire and Rescue Service.
- 20/07.23 The Chair asked if Members had carried out any Member Buddy Visits or had any booked. Members discussed Member Buddy Visits and arrangements for feedback to the Service on their findings.
- 20/07.24 **RESOLVED: Members scrutinised and approved performance for Quarter 3.**

#### 20/08 Technical Rescue Review

20/08.1 ACFO Mahoney gave Members an update on the Technical Rescue Review. He explained that this was part of the wider work that had been in progress since combination to align resources and capabilities across the Service. He reported that the objective of the review was to ensure that the right resources were in the correct places according to risk. He said that the review had:

> Looked at the nature and location of incidents and where the risks are the provision in neighbouring services and practicalities, such as training engaged with staff at all fire stations that may be affected by the review.

He stressed that no decisions had yet been made and added that the Strategic Leadership Team would receive a feasibility report in due course.

20/08.2 Members discussed the review and thanked ACFO Mahoney for his verbal update.

## 20/09 Issues raised by Members (agreed with chairman)

20/09.1 No issues were raised.

## 20/10 Date of Next Meeting

20/10.1 The Chair confirmed the date of the next Bournemouth, Christchurch & Poole Local Performance and Scrutiny Committee meeting as 19 May 2020 10:00 hours at Poole Fire Station.

The meeting closed at 11:20hrs

Signed: \_\_\_\_\_