

Item 24/28

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MEETING	Dorset & Wiltshire Fire and Rescue Authority
DATE OF MEETING	12 June 2024
SUBJECT OF THE REPORT	Service annual performance review 2023-24
STATUS OF REPORT	For open publication
PURPOSE OF REPORT	To note
EXECUTIVE SUMMARY	The Authority carries out quarterly performance reviews through the four Local Performance and Scrutiny Committees and by the Finance & Audit Committee. At half yearly intervals, the Authority receives an overall performance update against the five strategic priorities. A presentation will be given at the meeting where the Assistant Chief Fire Officer will provide a summary of the past 12 months performance.
RISK ASSESSMENT	None for the purposes of this report
COMMUNITY IMPACT	None for the purposes of this report
BUDGET IMPLICATIONS	None for the purposes of this report
RECOMMENDATION	Members are asked to:  1. Note and comment on the performance of the Service over the past 12 months.
BACKGROUND PAPERS	Presentation Slides
APPENDIX	None
REPORT ORIGINATOR AND CONTACT	Name: Andy Cole, Assistant Chief Fire Officer Email: andy.cole@dwfire.org.uk Tel no: 01722 691072

## 1. Introduction

- 1.1 The Authority sets out its priorities and corporate targets through the Community Safety Plan (CSP). The Service translates this plan through its Service Delivery Plan into departmental and station delivery.
- 1.2 Each of the five strategic priorities set out within the CSP are supported by a number of Key Lines of Enquiry (KLOE), which are aligned to His Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) methodology. This internal alignment supports arrangements to monitor and scrutinise the Service's performance to help ensure it sustains the current high ratings against all three pillars of the inspection methodology.

## 2. Performance

- 2.1 As Members are aware, there are four Local Performance and Scrutiny Committees aligned to each of the constituent unitary areas, which meet quarterly and scrutinise performance against the first three of the five priorities:
  - Priority 1: Making safer and healthier choices
  - Priority 2: Protecting you and the environment from harm
  - Priority 3: Being there when you need us
- 2.2 The Finance & Audit Committee meets quarterly to scrutinise the two remaining strategic priorities:
  - Priority 4: Making every penny count
  - Priority 5: Supporting and developing our people
- 2.3 In line with usual practice, an annual presentation will be provided to the Authority, with a copy of the presentation slides linked as a background paper.

## 3. Summary and key points

3.1 Service performance continues to be scrutinised by Members at a local level through the Local Performance and Scrutiny Committees and the Finance & Audit Committees. To help provide all Members with a further corporate context, a summary of the performance of the Service against the Authority's strategic priorities over the past 12 months will be presented at the meeting.

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