



**DORSET & WILTSHIRE
FIRE AND RESCUE
AUTHORITY**

Item 23/17

MEETING	BCP Local Performance & Scrutiny Committee
DATE OF MEETING	23 August 2023
SUBJECT OF THE REPORT	Performance report for quarter 1
STATUS OF REPORT	For open publication
PURPOSE OF REPORT	For consideration and scrutiny
EXECUTIVE SUMMARY	This paper sets out the performance achieved for the first quarter covering the period 1 April to 30 June 2023. The report outlines performance against the key lines of enquiry aligned to His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) methodology.
RISK ASSESSMENT	There are no significant risks arising from this report. Performance remains good with no significant issues to raise with Members.
COMMUNITY IMPACT ASSESSMENT	Performance remains good and there are no significant adverse community issues arising from this report.
BUDGET IMPLICATIONS	None for the purposes of this report.
RECOMMENDATION	Members are asked to scrutinise and comment upon performance of the Service period, 1 April to 30 June 2023.
BACKGROUND PAPERS	https://dwfrs.dashboard.cammsgroup.co.uk/#/
APPENDICES	None
REPORT ORIGINATOR AND CONTACT	Name: Area Manager, Darren Langdown Email: darren.langdown@dwfire.org.uk Tel: 07825 423651

1. Introduction

- 1.1 As Members are aware, the Service's performance is reviewed against the strategic priorities set out in the Community Safety Plan. This Committee oversees the performance against Priorities 1, 2 and 3 - *making safer and healthier choices, protecting you and the environment from harm and being there when you need us*, with the Local Performance and Scrutiny Committees scrutinising service delivery performance at a local level.
- 1.2 Part of this innovative approach to reporting and scrutiny has been to anchor reporting to specific Key Lines of Enquiry (KLOEs). Each of the strategic priorities is supported by a set of KLOEs.
- 1.3 The Service revised its KLOEs with effect from 1 April 2021 to align to the methodology within the three pillars of HMICFRS's methodology: Effectiveness, Efficiency and People.
- 1.4 This alignment is designed to provide evidence of the Service's performance against the methodology and to allow Members to monitor and scrutinise the Service's performance to ensure it continues to achieve the overall HMICFRS rating of 'good'.
- 1.5 A baseline assessment for each KLOE has been undertaken against the HMICFRS methodology and 'good' rating. The evidence collected for each has been assessed against three levels – requires improvement, good, or outstanding to determine the overall level of performance and where improvement actions are required.
- 1.6 This report sets out the performance for quarter 1, 2023-2024 and will be supported by the attendance of key Officers at the meeting to answer any specific points Members may wish to raise.

2. Quarterly performance summary

- 2.1 KLOE 1: How well do we understand the risk of fire and other emergencies?

The Service undertakes a Strategic Assessment of Risk to ensure that decision-making and planning remains current and reflective of the landscape within which we operate. The most recent Strategic Assessment of Risk 2020-22 was published on the Service's website in April 2020.

Within Bournemouth, Christchurch and Poole (BCP) this quarter Wholetime appliance availability was at 95.00% and On-call appliance availability was at 81.24%. Year to date performance against our response standards is currently being monitored for sleeping risk properties and road traffic collisions. Operational competence of staff is currently good and in line with target.

2.2 KLOE 2: How effective are we at preventing fires and other risks?

A programme of activity aligned to both the National Fire Chiefs Council (NFCC) Fire Safety Campaign calendar, and local campaigns, is carried out by both the Prevention team and operational crews. During this period our messages have reached 502,832 people. In total, excluding road safety, DWFRS have engaged with and educated 2,055 children and young people in the BCP area this quarter.

During quarter one, 161 Safe and Well Visits were completed. This is significantly lower than this time last year. A total of 31 Safeguarding referrals were raised by staff within the BCP Area.

2.3 KLOE 3: How effective are we at protecting the public through the regulation of fire safety?

Operational crews at Wholetime stations are trained to complete lower-level fire safety activity known as Business Fire Safety Checks of which 131 have been completed across the Service this year to date. The enforcement of fire safety standards is based on the principles of "Better Regulation / Better Business for All" and a supportive stance towards business where this is proportionate, appropriate and reasonable.

The Building Safety Regulator (Health and Safety Executive (HSE)) is currently developing its workforce, which includes regional support from Fire and Rescue Services. This workstream will deliver the improvements in 'Safety of Tall Buildings' brought about by the Building Safety Act and revisions to fire safety guidance as a result of the Fire Safety Act 2021 and Fire Safety (England) Regulations 2022.

DWFRS have also been engaged as a stakeholder in the multi-agency planning for the proposed asylum accommodation barge at Portland, the arrival of which is now imminent. Planning is now at an advanced stage for Bournemouth Air Festival and a range of other regular events at key locations across BCP.

2.4 KLOE 4: How effective are we at responding to fires and other emergencies?

There were no incidents, with the potential for fire death, in quarter one of 2023-24 in the BCP area. Each fire death is investigated at a fatal fire conference to explore Service and multi-agency learning and improvement. The last fatal fire conference was held in May 2022.

The Service also considers how it can improve the identification of vulnerable individuals and tailors' interventions accordingly.

2.5 KLOE 5: How well prepared are we to respond to major and multi-agency incidents?

During this quarter the Service has been involved with a number of multi-agency exercises, these covered Chemical, Biological, Radiation, Nuclear and Explosives (CBRNe), MTA, and Joint Emergency Services Interoperability Principles (JESIP).

As part of the multi-agency working the Service has strengthened the facilities for major incident coordination, with the establishment of a Strategic Holding Area (SHA). This will be used by the Service and our partners during major incidents and helps to ensure successful co-ordination of resources and requirements at incidents.

All Control of Major Accident Hazards (COMAH) sites within the BCP area have 'in date' site-specific risk information (SSRI).

3. Summary and key points

- 3.1 The use of KLOEs is an innovative approach to reporting performance. This approach provides a structured means for Members to receive performance information within a wider context.
- 3.2 There are no new significant issues to raise with Members at this time and good progress is being made.
- 3.3 The quarter 2 performance report for 2023-2024 will be provided to the Bournemouth, Christchurch and Poole Local Performance & Scrutiny Committee on the 21 November 2023.
- 3.4 Members can also view Key Performance Indicators via the on the online dashboard [here](#).