



**DORSET & WILTSHIRE  
FIRE AND RESCUE  
AUTHORITY**

Item 21/26

MEETING	Finance & Audit Committee
DATE OF MEETING	28 July 2021
SUBJECT OF THE REPORT	Performance Report - Quarter 4
STATUS OF REPORT	For open publication
PURPOSE OF REPORT	For review and approval
EXECUTIVE SUMMARY	<p>The Service's performance is reviewed against the strategic priorities set out in the Community Safety Plan. This Committee oversees the performance against Priorities 4 and 5 – 'Making Every Penny Count' and 'Supporting and Developing our People'. Each strategic priority is supported by a set of key lines of enquiry (KLOE) aligned to Her Majesty's Inspectorate of Constabulary and Fire &amp; Rescue Services (HMICFRS) inspection methodology.</p> <p>This paper sets out the performance of the Service against these KLOEs covering the period 1 January to 31 March 2021. There are no significant or strategic issues arising from this report.</p>
RISK ASSESSMENT	Failure to appropriately review and scrutinise the performance of the Service may impact on its objectives and increase financial and reputational risk. There are no new strategic risks arising from this report.
COMMUNITY IMPACT ASSESSMENT	None for the purposes of this report
BUDGET IMPLICATIONS	None for the purposes of this report

RECOMMENDATION	Members are asked to: 1. Review and approve the Performance report - Quarter 4, as detailed in appendix A.
BACKGROUND	None for the purposes of this report.
APPENDIX	Appendix A - Performance report - Quarter 4
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## 1. Introduction

- 1.1 As Members are aware, the Service's performance is reviewed against the strategic priorities set out in the Community Safety Plan. This Committee oversees the performance against Priorities 4 and 5 - *Making Every Penny Count* and *Supporting and Developing our People*, with the Local Performance and Scrutiny Committees scrutinising service delivery performance at a local level.
- 1.2 Part of this innovative approach to reporting and scrutiny has been to anchor reporting to specific KLOEs. Each of the strategic priorities is supported by a set of KLOEs.
- 1.3 The Service revised its KLOEs with effect from 1 April 2020 to align to the methodology within the three pillars of HMICFRS's methodology: Effectiveness, Efficiency and People.
- 1.4 This alignment is designed to provide evidence of the Service's performance against the methodology and to allow Members to monitor and scrutinise the Service's performance to ensure it continues to achieve the overall HMICFRS rating of 'good'.
- 1.5 A baseline assessment for each KLOE has been undertaken against the HMICFRS methodology and 'good' rating. The evidence collected for each has been assessed against three levels – requires improvement, good, or outstanding, to determine the overall level of performance and where improvement actions are required.
- 1.6 This report sets out the performance for quarter 4, 2020-2021 and will be supported by the attendance of key Officers at the meeting to answer any specific points Members may wish to raise.
- 1.7 There are no new significant or strategic issues to raise with Members arising from this report.

## 2. Summary and key points

- 2.1 The use of KLOEs is an innovative approach to reporting performance. This approach provides a structured means for Members to receive performance information within a wider context.
- 2.2 There are no new significant issues to raise with Members at this time and good progress is being made.
- 2.3 The quarter 1 performance report for 2021-2022 will be provided to the Finance & Audit Committee at the meeting on the 15 September 2021.

July 2021