



**DORSET & WILTSHIRE
FIRE AND RESCUE
AUTHORITY**

Item 21/24

MEETING	Dorset & Wiltshire Fire and Rescue Authority
DATE OF MEETING	16 June 2021
SUBJECT OF THE REPORT	Annual Service Performance Review 2020-21 - presentation
STATUS OF REPORT	For open publication
PURPOSE OF REPORT	To note
EXECUTIVE SUMMARY	The Authority carries out quarterly performance reviews through the four Local Performance and Scrutiny Committees and by the Finance & Audit Committee. At six-month intervals, the Authority receives an overall performance update against the five strategic priorities. A presentation will be given at the meeting where the Deputy Chief Fire Officer will provide a summary of the past 12 months performance.
RISK ASSESSMENT	None for the purposes of this report
COMMUNITY IMPACT	None for the purposes of this report
BUDGET IMPLICATIONS	None for the purposes of this report
RECOMMENDATION	Members are asked to: 1. Note and comment on the performance of the Service over the past 12 months.
BACKGROUND PAPERS	Presentation slides
APPENDIX	None
REPORT ORIGINATOR AND CONTACT	Name: Derek James, Deputy Chief Fire Officer Email: derek.james@dwfire.org.uk Tel no: 01722 691072

1. Introduction

- 1.1 The Authority sets out its priorities and corporate targets through the Community Safety Plan (CSP). The Service translates this plan through its Service Delivery Plan into departmental and station delivery.
- 1.2 Each of the five strategic priorities set out within the CSP are supported by a number of Key Lines of Enquiry (KLOE), which are aligned to Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) methodology. This internal alignment supports arrangements to monitor and scrutinise the Service's performance to help ensure it sustains the current ratings of 'Good' against all three pillars of the inspection methodology.

2. Performance

- 2.1 As Members are aware, there are four Local Performance and Scrutiny Committees aligned to each of the constituent unitary areas, which meet quarterly and scrutinise performance against the first three of the five priorities:
 - Priority 1: Making safer and healthier choices
 - Priority 2: Protecting you and the environment from harm
 - Priority 3: Being there when you need us
- 2.2 The Finance & Audit Committee meets quarterly to scrutinise the two remaining strategic priorities:
 - Priority 4: Making every penny count
 - Priority 5: Supporting and developing our people
- 2.3 Every six months senior officers also provide a high-level presentation to the Authority against all of the five strategic priorities. In line with normal practice, an annual 12 month presentation will take place at this June Authority meeting and a copy of the [presentation slides are linked as a background paper](#). Performance will also be set out within the Annual Report and published on the Service's website once approved by Members at their September meeting.

3. Summary and key points

- 3.1 A summary of the performance of the Service against the Authority's strategic priorities over the past 12 months will be outlined at the meeting. An annual report will be presented to Members in September to be made publicly available via the Service's website once approved.

June 2021