



**DORSET & WILTSHIRE
FIRE AND RESCUE
AUTHORITY**

Item 20/42

MEETING	Dorset & Wiltshire Fire and Rescue Authority
DATE OF MEETING	10 December 2020
SUBJECT OF THE REPORT	Six-month Service Performance Review 2020-21 - presentation
STATUS OF REPORT	For open publication
PURPOSE OF REPORT	To note
EXECUTIVE SUMMARY	<p>The Authority carries out quarterly scrutiny of Service performance. The strategic priorities 1, 2 and 3 are scrutinised by the four Local Performance and Scrutiny Committees and priorities 4 and 5 are scrutinised by the Finance & Audit Committee.</p> <p>At six-month intervals, the Authority receives an overall performance update against the five strategic priorities.</p> <p>A presentation will be provided at the meeting where the Chief Fire Officer along with members of the Strategic Leadership Team, will provide a summary of the past six-month performance.</p>
RISK ASSESSMENT	None for the purposes of this report
COMMUNITY IMPACT	None for the purposes of this report
BUDGET IMPLICATIONS	None for the purposes of this report
RECOMMENDATION	<p>Members are asked to:</p> <ol style="list-style-type: none"> 1. Note and comment on the performance of the Service over the past six-months.
BACKGROUND PAPERS	None for the purposes of this report

APPENDIX	None for the purposes of this report
REPORT ORIGINATOR AND CONTACT	Name: CFO Ben Ansell Email: ben.ansell@dwfire.org.uk Tel no: 01722 691076

1. Introduction

- 1.1 The Authority sets out its priorities and corporate targets through the Community Safety Plan (CSP). The Service manages the implementation of this plan through its Service Delivery Plan (SDP).
- 1.2 Each of the five strategic priorities set out within our CSP is supported by a number of Key Lines of Enquiry (KLOE), which, from April 2020, are aligned to the three pillars of Her Majesty's Inspectorate of Constabulary and Fire and Rescue Service's methodology, Effectiveness, Efficiency and People.
- 1.3 This alignment is designed to provide evidence of the Service's performance against the methodology and to allow Members to monitor and scrutinise the Service's performance to ensure it continues to achieve the overall HMICFRS rating of 'good'.
- 1.4 A baseline assessment for each KLOE has been undertaken against the HMICFRS methodology and 'good' rating. The evidence, collected for each, has been assessed against three levels – requires improvement, good, or outstanding, to determine the overall level of performance and identify where improvement actions are required.
- 1.5 The baseline assessment will be reviewed annually as part of the development of the yearly SDP.
- 1.6 The SDP also includes a comprehensive set of on-going key activities and projects, along with actions that are being put in place to strengthen, embed or advance our current position.
- 1.7 Directors are aligned to these priorities and KLOEs and are responsible for overall performance and mitigation measures against the Strategic Risk Register.

2. Performance

- 2.1 As Members are aware, there are four LPSs representing each of the constituent Local Authority areas, which meet quarterly and scrutinise performance against the first three of the five priorities:
 - Priority 1: Making safer and healthier choices
 - Priority 2: Protecting you and the environment from harm.
 - Priority 3: Being there when you need us.
- 2.2 The Finance & Audit Committee meets quarterly to scrutinise the two remaining Service priorities:
 - Priority 4: Making every penny count
 - Priority 5: Supporting and developing our people.

- 2.3 Every December, the Chief Fire Officer will provide a progress presentation of the first six-month's performance, against the five strategic priorities.
- 2.4 The annual 12-month presentation will take place at the June Authority meeting and will be published each September within the Annual Report.

3. Summary and key points

- 3.1 The performance of the five strategic priorities is scrutinised quarterly by Members through the Local Performance & Scrutiny meetings and the Finance & Audit committee.
- 3.2 Every six-months, the overall performance of the Service is presented to the Authority by the Chief Fire Officer and his Strategic Leadership Team.
- 2.2 An Annual Performance Report is published on the Service's website annually in September.

December 2020