



## Item 20/10

MEETING	Finance & Audit Committee
DATE OF MEETING	5 March 2020
SUBJECT OF THE REPORT	Performance Report Quarter 3 - 1 October to 31 December 2019
STATUS OF REPORT	For open publication
PURPOSE OF REPORT	For review and approval
EXECUTIVE SUMMARY	The Service's performance is reviewed against the strategic priorities set out in the Community Safety Plan. This Committee oversees the performance against
	Priorities 4 and 5 – 'Making Every Penny Count' and 'Supporting and Developing our People'.
	Each strategic priority is supported by four key lines of enquiry (KLOE). This paper sets out the performance of the Service against these KLOEs covering the period 1 October to 31 December 2019.
RISK ASSESSMENT	Failure to appropriately review and scrutinise the performance of the Service may impact on its objectives and increase financial and reputational risk.
COMMUNITY IMPACT ASSESSMENT	None for the purposes of this report
BUDGET IMPLICATIONS	None for the purposes of this report
RECOMMENDATION	Members are asked to:
	<ol> <li>Scrutinise and approve the Performance Report Quarter 3, as detailed in appendix A.</li> </ol>

BACKGROUND PAPERS	None
APPENDICES	Appendix A - Performance Report Quarter 3
REPORT ORIGINATOR AND CONTACT	Name: Jill McCrae, Head of Strategic Planning and Corporate Assurance
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## 1. Introduction

- 1.1 As Members are aware, the Service's performance is reviewed against the strategic priorities set out in the Community Safety Plan. This Committee oversees the performance against Priorities 4 and 5 *Making Every Penny Count* and *Supporting and Developing our People*, with the Local Performance and Scrutiny Committees scrutinising service delivery performance at a local level.
- 1.2 Part of this innovative approach to reporting and scrutiny has been to anchor reporting to specific KLOEs. Each of the strategic priorities is supported by four KLOEs. These are designed to pose specific questions which, in answering, provide Members with an evidence base to explain and scrutinise what has been put in place to deliver the priorities.
- 1.3 A baseline assessment was completed against each KLOE and the evidence collected for each has been assessed against three levels Developing, Established and Advanced to determine the overall level of performance achieved.
- 1.4 This report sets out the performance for quarter 3, 2019-20 and will be supported by the attendance of key Officers at the meeting to answer any specific points Members may wish to raise.

## 2. Summary and Key Points

- 2.1 The use of KLOEs is an innovative approach to reporting performance. This approach provides a structured means for Members to receive performance information within a wider context.
- 2.2 There are no new significant issues to raise with Members at this time and good progress is being made.
- 2.3 The quarter 4 performance report for 2019-20 will be provided to the Finance & Audit Committee on the 28 July 2020.

March 2020