



**DORSET & WILTSHIRE
FIRE AND RESCUE
AUTHORITY**

Item 19/26

MEETING	Dorset & Wiltshire Fire and Rescue Authority
DATE OF MEETING	6 June 2019
SUBJECT	Annual Service Performance Review 2018-19
STATUS OF REPORT	For open publication
PURPOSE OF REPORT	To note
EXECUTIVE SUMMARY	<p>The Dorset & Wiltshire Fire and Rescue Authority (the Authority) carries out quarterly scrutiny of Service performance. Priorities 1, 2 and 3 are scrutinised by the four Local Performance and Scrutiny Committees and priorities 4 and 5 are scrutinised by the Finance & Governance Committee.</p> <p>Appendix A to this report provides a consolidated summary of performance at a priority level. The report covers the year 2018-19 and is subject to some delays in partnership data and benchmarking being made available to the Service. A more definitive position will be provided to Members in September. The report will be supplemented by a presentation from members of the Strategic Leadership Team.</p>
RISK ASSESSMENT	None for the purposes of this report
COMMUNITY IMPACT	None for the purposes of this report
BUDGET IMPLICATIONS	None for the purposes of this report
RECOMMENDATIONS	<p>Members are asked to:</p> <ol style="list-style-type: none"> 1. Note the Service Performance Review
BACKGROUND PAPERS	None for the purposes of this report

APPENDICES	Appendix A – Annual Performance Summary 2018-19
REPORT ORIGINATOR AND CONTACT	Name: CFO Ben Ansell email: ben.ansell@dwfire.org.uk Tel: 01722 691076

1. Introduction

- 1.1 The Authority sets out its priorities and corporate targets through the Community Safety Plan (the Plan). The Service manages the implementation of this Plan through the Service Delivery Plan (SDP). Four Key Lines of Enquiry (KLOE) support each of the five strategic priorities. The KLOEs pose specific questions against which managers judge performance, using performance indicators and commentary. To ensure that the current performance position is well understood, each KLOE has a baseline assessment against three levels – *Developing*, *Established* and *Advanced*. The baseline assessment is reviewed annually as part of our corporate planning process. Progression to the next level within these categories is indicated in the SDP. This plan is further supported by a comprehensive set of on-going key activities and projects, along with those that are being put in place to strengthen or advance our current position.
- 1.2 Directors are aligned to these priorities and are responsible for overall performance and mitigation measures against the strategic risk register.
- 1.3 From a Member perspective, performance is monitored and scrutinised by Members at Local Performance and Scrutiny Committees (LPS) and at the Finance & Governance Committee. As Members are aware there are four LPSs representing each of the constituent Local Authority areas, which meet quarterly and scrutinise local performance against the first three of the five priorities:
- Priority 1: Help you to make healthier and safer choices.
 - Priority 2: Protect you and the environment from harm.
 - Priority 3: Being there when you need us.
- 1.4 In concert with this, the Finance and Governance Committee meets quarterly to scrutinise the two remaining Service priorities:
- Priority 4: Making every penny count.
 - Priority 5: Supporting and developing our people.

2. Summary and Key Points

- 2.1 Appendix A to this report provides a consolidated summary of performance at a priority level. The report is still subject to receipt of data from other partners and benchmarking groups. This will be more fully set out in the broader Annual Report to be considered by Members at their September meeting.

June 2019