



**DORSET & WILTSHIRE  
FIRE AND RESCUE  
AUTHORITY**

Item 19/09  
Supplement

## 1. Revised corporate targets 2019-20

- 1.1 The revised corporate targets are set out below with an explanation and rationale for the proposed changes. Officers believe this suite of corporate targets will provide improved focus and clarity on how the service is delivering against the vision and priorities within the CSP 2018-22.

	Existing corporate targets	Revised corporate targets	Explanation
1	We will achieve a 5% reduction in accidental dwelling fires (over the average achieved during the last five years).	We will achieve a 5% reduction in accidental dwelling fires (from the average achieved during the last five years).	Changing the word 'over' to 'from' clarifies the existing position.
2	We will achieve a 5% reduction in deliberate fires (over the average achieved during the last five years).	We will achieve a 5% reduction in deliberate fires (from the average achieved during the last five years).	Changing the word 'over' to 'from' clarifies the existing position.
3	Working in partnership, we will reduce the number of deaths and serious injuries in road traffic collisions by 40% by 2020.	No changes have been proposed.	
4	By 2020, we will have audited 100% of known sleeping accommodation identified as high risk where the fire safety order applies.	No changes have been proposed.	

Existing corporate targets		Revised corporate targets	Explanation
5	On 75% of occasions, we will achieve our response standards based on a 10-minute response time including all call handling and travel time.	On 75% of occasions, we will achieve our response standards based on a 10-minute response time including all call handling and travel time. This target relates to the first appliance in attendance at confirmed fires in sleeping risk premises.	This critical response standard relates to the first available intervention possible and this amendment clarifies the Service's existing position. It includes all confirmed fires in sleeping risk premises. This helps us to see if our resources are in the right places across the Service.
6		On 85% of occasions, we will achieve our response standards within a 10-minute isochrone from each fire station. The isochrone includes call handling and travel time. This target relates to the first appliance in attendance at confirmed fires in sleeping risk premises.	This is a new target. It includes all confirmed fires in sleeping risks that we should be able to get to within 10 minutes from the time of call. This helps us to ensure availability and emergency response is as effective as possible.
7		We will reduce our attendance at unwanted Automatic Fire Alarm (AFA) signals by 5% (from the average achieved during the last five years).	This is a new target that will focus attention on further reducing the impact on our fire appliances due to false alarms caused by Automatic Fire Alarms (AFAs).

	Existing corporate targets	Revised corporate targets	Explanation
8	By 2020, we will ensure that 100% of our planned Safe and Well visits are undertaken on high priority, high risk vulnerable people.	By 2020, we will ensure that 90% of our planned Safe and Well visits are undertaken on high priority, high risk vulnerable people.	The change in the percentage reflects the fact that some of our Safe and Well referrals from partners are not targeted at high priority, high risk vulnerable people. We will continue to work on improving our referral processes and partner understanding.
9	We will achieve a positive outcome on all education and Children and Young People educational interventions on 75% of occasions.	No changes have been proposed.	
10	We will increase the diversity of our operational workforce, by ensuring that 20% of recruitment is from under-represented groups.	We will ensure that 20% of recruitment into our operational workforce is from under-represented groups.	Changes reflect the fact that our workforce profile cannot be improved by recruitment alone, as individuals from under-represented groups also leave the service.
11	For sickness absence to be no higher than the average reported for other comparable fire and rescue services in England.	No changes have been proposed.	
12	To reduce the number of working days lost through work related injuries and ill health by 5% year on year (start date figures from end of the financial year 2016-17).	To reduce the number of working days lost through work related physical injuries and ill health by 5% year on year (start date figures from end of financial year 2017-18).	Change to the baseline data start date reflects the introduction of a single Adverse Occurrence Recording system and a single HR system with cleansed data.

Existing corporate targets		Revised corporate targets	Explanation
13	By 31 March 2019, to have achieved accreditation against BS OHSAS 18001 Occupational Health and Safety Management.	By 31 March 2021, to have migrated to ISO 45001 - Occupational Health and Safety Management standard.	The previous corporate target has been achieved.