



**DORSET & WILTSHIRE
FIRE AND RESCUE
AUTHORITY**

Item 17/32

MEETING	Dorset & Wiltshire Fire and Rescue Authority
DATE OF MEETING	27 June 2017
SUBJECT OF THE REPORT	Service performance review 2016/17
STATUS OF REPORT	For open publication
PURPOSE OF REPORT	To note the Service performance for 2016/17
EXECUTIVE SUMMARY	<p>As Members are aware, the Finance, Governance and Audit Committee and Local Performance & Scrutiny Committees provide for the quarterly scrutiny and assurance of performance for their respective areas of responsibility. To support a wider overview of Service performance for the Authority, this paper sets out performance for 2016/17. It builds upon the 6 monthly report considered by the Authority at its December 2016 meeting. In terms of overall performance, good progress is being made across the Service against all strategic priorities and convergence work is progressing well. A good framework of governance is in place that has also been evidenced by both our internal and external auditors. An annual report is being developed for approval by the Authority in September.</p>
RISK ASSESSMENT	Failure to review performance may undermine the reputation of the Authority and its associated governance arrangements.
COMMUNITY IMPACT	None for the purposes of this report
BUDGET IMPLICATIONS	None for the purposes of this report
RECOMMENDATIONS	It is recommended that Members note the Service Performance for 2016/17
APPENDICES	Appendix A – Annual Service performance

BACKGROUND PAPERS	Service Performance Report – 1 April to 30 September 2016. Report to the Authority, 15 December 2016
REPORT ORIGINATOR	James Mahoney, Director of Operations. james.mahoney@dwfire.org.uk . Tel 01722 691387

1 Background

In line with the agreed governance arrangements, Service performance is scrutinised by Members through the Finance, Governance & Audit Committee and the Local Performance Committees. These Performance management arrangements also include the requirement for the Authority to receive a Service wide six monthly performance overview against the agreed Key Lines of Enquiry (KLOE). This is the second Service 6-monthly performance overview report providing an initial performance outturn for 2016/17. This paper will be supported by a presentation from the Chief Fire Officer (CFO) at the meeting.

2 Key Lines of Enquiry

- 2.1 Members have agreed that performance should be centred on the delivery of the strategic priorities defined within the Community Safety Plan. Under these arrangements, the Local Performance & Scrutiny Committees consider and scrutinise performance against the first three priorities that are:
1. Help you to make safer and healthier choices
 2. Protect you and the environment from harm
 3. Be there when you need us
- 2.2 Finance, Governance and Audit Committee review performance against the fourth priority, namely:
4. Making every penny count.
- 2.4 As Members are aware, each of the strategic priorities is supported by four Key Lines of Enquiry (KLOE). The KLOEs pose specific questions against which performance is appraised using performance indicators and commentary provided by senior officers. To ensure that the current performance position is well understood, each KLOE has a baseline assessment against three levels – Developing, Established and Advanced. Appendix A of the report details the initial outturn performance of the Service against the agreed KLOEs. In support of increased transparency, an Annual report will be tabled for discussion at the September meeting of the Authority. It is envisaged that this report will be promoted via the website and an offer made to all constituent Authorities by the Chairman and the CFO to present the performance highlights to them.

3 Summary and key points

- 3.1 Local Performance and Scrutiny Committees are an innovative and effective way of monitoring performance across a large fire and rescue service area whilst maintaining a local focus. They help foster local accountability and allow for service delivery to be tailored to local needs and expectations. The work of the Finance, Governance and Audit Committee allows the Authority to fulfil its wider corporate role in terms of audit, governance and financial management. The

Service has a sound and transparent performance framework in place that can be aligned to the inspection regime when this becomes clearer during 2017. In terms of overall performance, good progress is being made across the Service against all strategic priorities. Strategic priorities continue to be delivered and convergence work is progressing well. A good framework of governance is in place, which is evidenced by both our internal and external auditors.

James Mahoney

Director of Operations

June 2017