

Item 06 Appendix A – 2nd Quarter's Performance Report Dorset Local Performance & Scrutiny Committee

Dorset and Wiltshire Fire and Rescue Service

Dorset

01/07/2016 - 30/09/2016



DORSET & WILTSHIRE
FIRE AND RESCUE

Dorset

Priority : Help you to make safer and healthier choices

KLOE : How are we delivering education programs which support families, children and young adults to achieve their potential and support our communities

Headline: We have run 2 SPARC Plus programs with our Youth Intervention team this quarter with 17 young people attending the courses

Actions

Action Code	Action Name
1.1.1.7	How are we delivering education programmes In Dorset which support families, children and young adults to achieve their potential and strengthen our communities?
<p>Progress comment: In Dorset we are delivering a range of safety education programmes directly through our school visits. Year 2 (age 6/7) and Year 6 (age 10/11) are the age groups we focus on and these sessions are delivered in the classroom. They receive a one hour lesson on Fire Safety delivered by our Schools Education Officers. This is part of our universal programme, and our intention is to visit all of the Primary Schools. There are also numerous safety education sessions being delivered in the safety centre at Weymouth.</p> <p>Visits and talks around Dorset include;</p> <p>Butterflies Cancer Group. Summertime Nursery. National Citizenship Scheme. Home Safety Talk at East Dorset District Council to CAB Advisors. Bridport Quaker House Adult Talk.</p> <p>There has been limited availability in the Prevention department due to continued vacancies and new starters coming on board. However, the majority of posts are now filled and the outlook for performance through the second half of the year is improving.</p> <p>We have run 2 SPARC Plus programs with our Youth Intervention team this quarter with 17 young people attending the courses. These programs are run in partnership with, and commissioned by, the Department of Work and Pensions (DWP).</p>	

KLOE : How are vulnerable people receiving the level of support, advice and information that they require to drive down their risk of fire and improve their overall health and well-being?

Headline: We have undertaken 1,129 Safe and Well visits during this quarter

Actions

Action Code	Action Name
1.1.2.6	How are vulnerable people in Dorset receiving the level of support, advice and information that they require to drive down their risk of fire and improve their overall health and well-being?

Progress comment:

We are working towards the 4 main aims of the CFOA Ageing Safety Strategy, with projects including, the Dementia support and awareness program.

Dementia Project is progressing well, we have been working with Bournemouth University to design prototype materials such as stickers for kettles to show it's still hot, using water proof paper for safety messages in the kitchen, and designing place mats and tea towels with safety messages on them. Moving forward we have identified an e-learning package that could be rolled out to all staff, this would be a bespoke package aimed at fire related issues. We have opened conversations with The Alzheimer's Society about delivering the Dementia Friends awareness course to all RDS stations in Dorset.

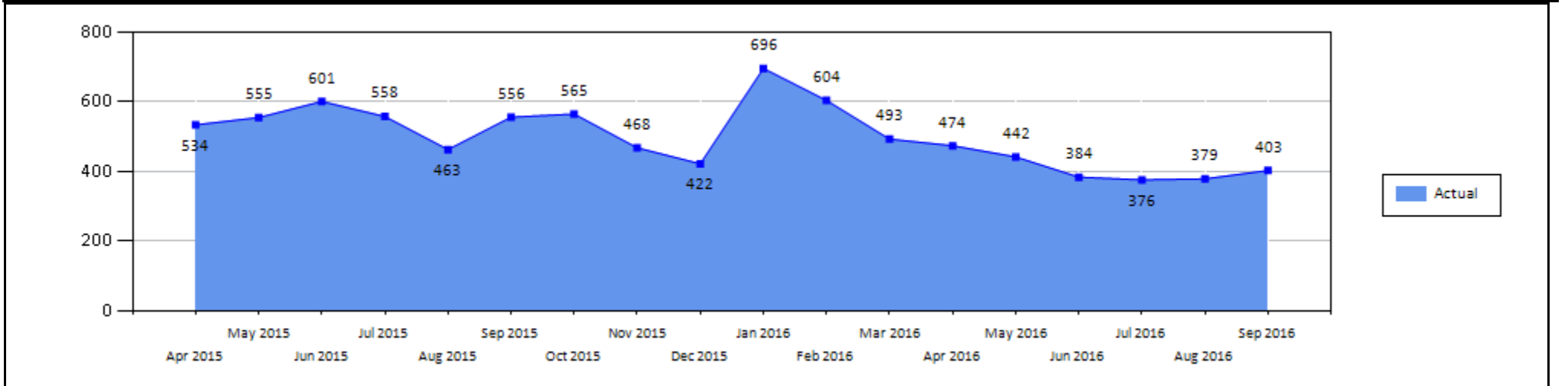
Safe and Well Advisors are continuing to undertake Safe and Well Visits with the Public Health information included. As a result we have had 400 'healthy conversations' since beginning in April. In Dorset, we have undertaken 1,129 Safe and Well visits during this quarter. We are targeting specific flu clinics rather than a blanket approach as in previous years and trying to engage with the most vulnerable.

We are working with the county's hospitals to improve the outcomes for patients coming to, or recently been discharged back into the community. In particular we are working with District Nurses and our Community Hospitals to reach the most vulnerable in our communities. Both of these projects will focus on our we can effectively use volunteers to build up long term relationships with those who are most 'hard to reach' and isolated in the local area.

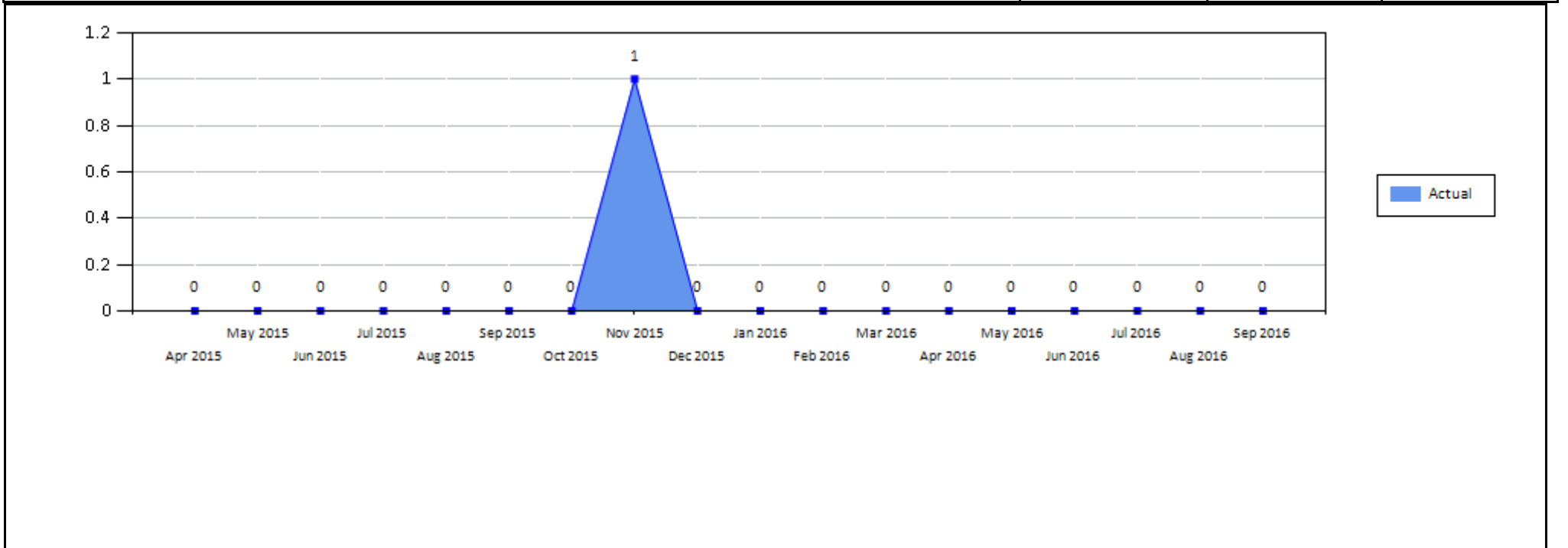
We are working with West Midlands FRS to explore the procurement of new smoke alarms, it is anticipated that this will not come into effect until 2017/18, depending on the procurement and tendering process.

Key Performance Indicators

KPI Title	Period	Time Frame	Period Actual
Number of home safety/safe and well visits in Dorset County Council	Month	Sep 2016	403



KPI Title	Period	Time Frame	Period Actual
PRE01 - Number of fire related deaths - Dorset Area	Month	Sep 2016	0

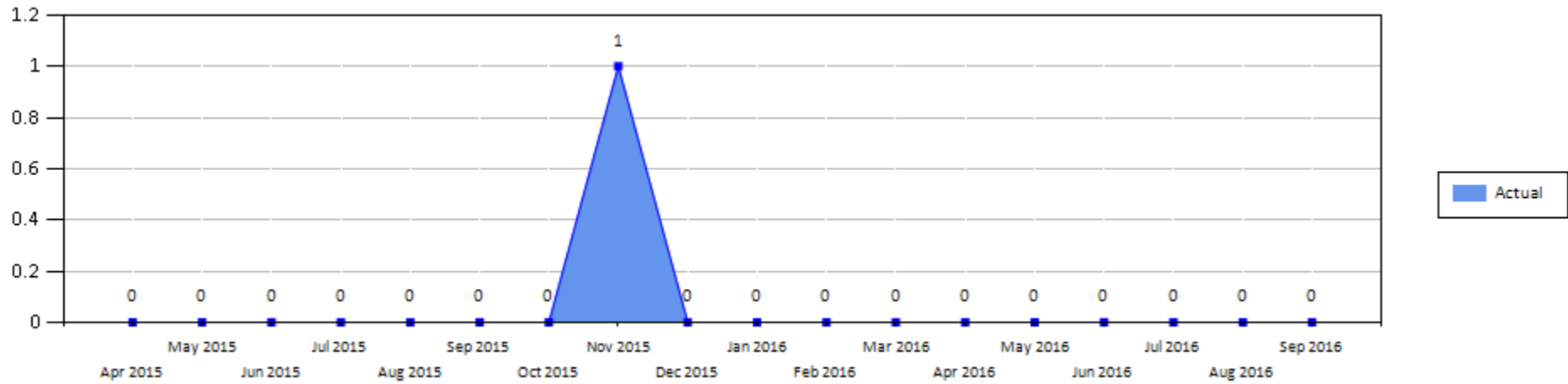


PRE01A-Number of fire related deaths in accidental dwelling fires - Dorset Area

Month

Sep 2016

0

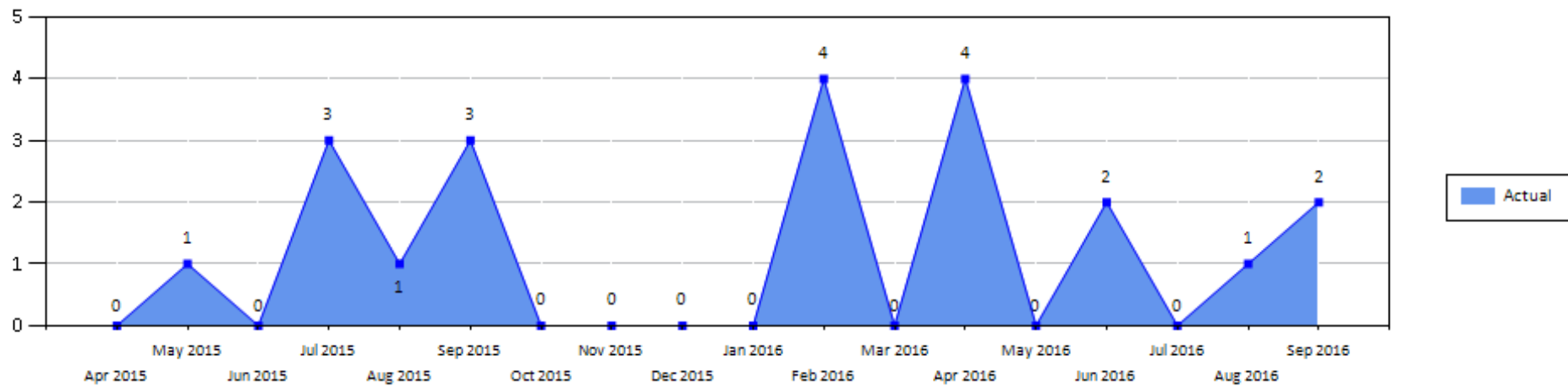


PRE02A-Total number of fire related injuries in accidental dwelling fires - Dorset Area

Month

Sep 2016

2

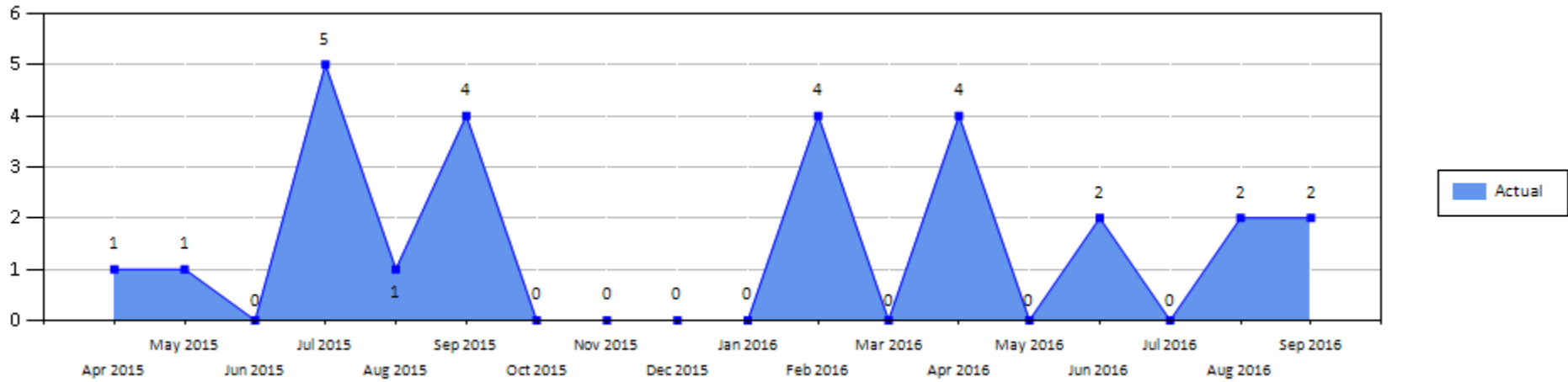


PRE02-Total number of fire related injuries - Dorset Area

Month

Sep 2016

2

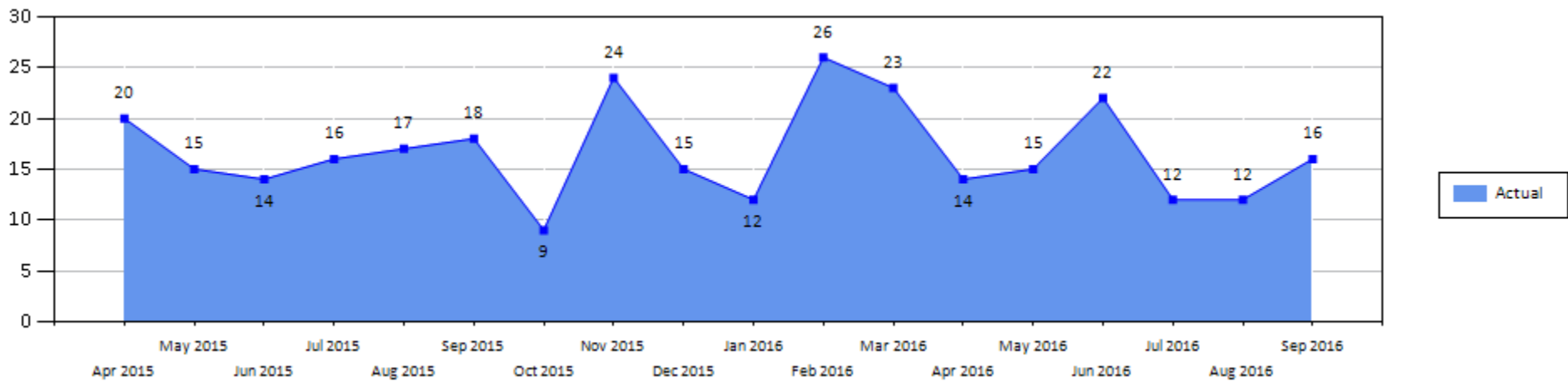


PRE03_Number of accidental dwelling fires - Dorset Area

Month

Sep 2016

16



KLOE : How are we working with our partners to use a wider range of information and technology to improve the wellbeing and independence of vulnerable people?

Headline: 'Orion Network' extended across Dorset

Actions

Action Code	Action Name
1.1.3.6	How are we working with our partners in Dorset to use a wider range of information and technology to improve the well-being and independence of vulnerable people?
<p>Progress comment:</p> <p>The Protection team have procured misting units capable of alerting Fire Control when activated and will be deployed to improve the well-being of vulnerable people. Our Protection team champions assisted technologies and has been successful in extending the 'Orion Network' across Dorset which gives us immediate notification when a misting unit activates in a vulnerable persons home. Using our knowledge of modern technologies blended with our experience in fire safety, we are able to help protect those at greatest risk in our community. This action supports the area IRMP plan by maximising the availability of fire appliances for real emergencies. Unwanted fire signals (UWFS) will be reduced leaving appliances and crews available for real emergencies. Taking proactive steps to reduce UWFS will also reduce the financial footprint of our services. Our assisted technologies work will compliment a risk based approach on fire cover. Improvements to data systems will allow us to better target those at greatest risk and allow us to educate on a range of signposting options to partner agencies. All of these reduce the risk exposure to the service, and keeping our communities safer from fire. Safe &Well Advisors are now referring to Millbrook Healthcare for free linked care line smoke alarms and telecare assessments.</p> <p>The re-launch of Pinpoint, our community risk targeting software, will improve the amount of partnership data available for our crews and safe and well advisers to identify vulnerable people in our community. Our risk information team have received additional training in MAPINFO software to produce mapping of risk information for mobile data terminals. They will shortly be equipped with a desk top MDT to improve the quality of the work which is going onto the live system for crews to use. This will allow us to ensure that heathland maps can be reviewed more effectively.</p> <p>We are working in partnership with a police photographer to produce a 360 degree virtual reality experience to support road safety awareness campaigns. This work will be taking place at fire stations over the coming months.</p>	

KLOE : How are we delivering effective road safety education to reduce the risk of road traffic deaths and injuries?

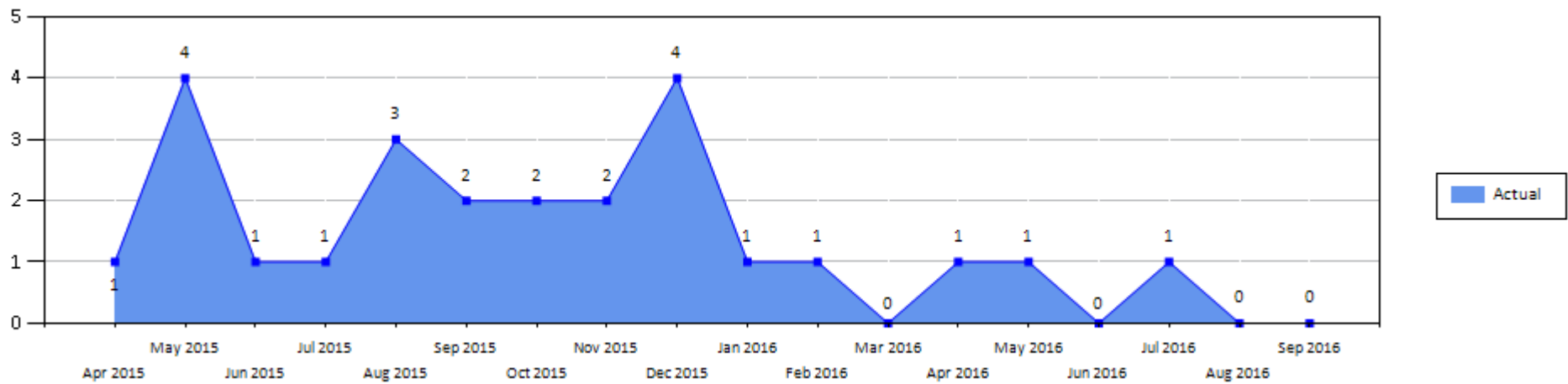
Headline: 366 drivers go through the Dorset Driver Gold and Dorset Driver Awareness schemes

Actions

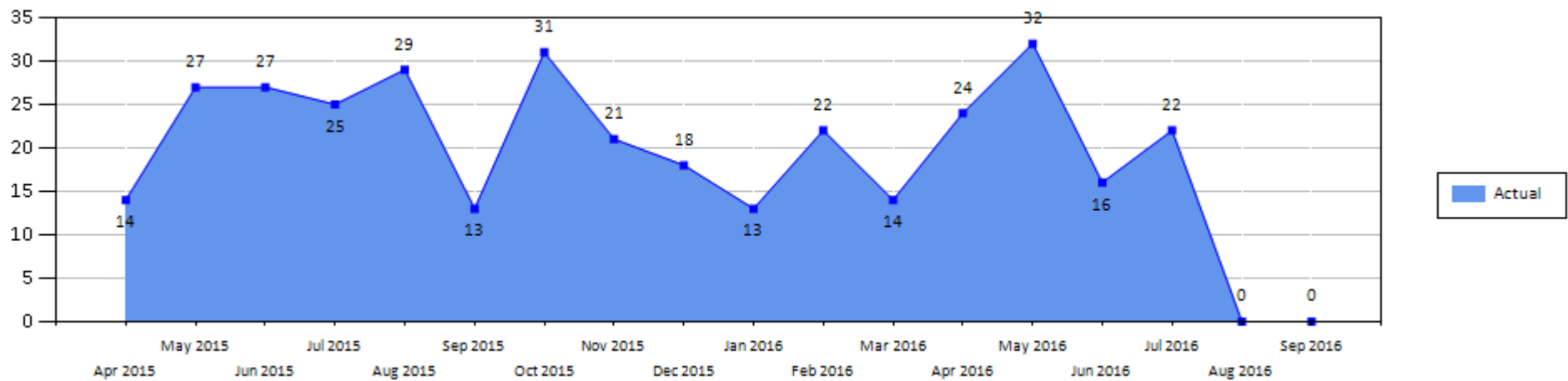
Action Code	Action Name
1.1.4.6	How are we delivering effective road safety education in Dorset to reduce the risk of road traffic deaths and injuries?
<p>Progress comment: The Dorset Area Commander will be sitting on the Dorset Strategic Road Safe Board and re-instigating the Road Death Overview Panel. We conducted partnership planning with Dorset Police and Kwik Fit for a voluntary driver safety awareness program aimed at a range of age groups. These events will be delivered during Quarters 3 and 4 of this year across the area (Bridport, Weymouth, Dorchester, Shaftesbury and Blandford). We are discussion with MOD Allenby Barracks about setting up Safe Drive Stay Alive for the military and we are continuing to contacts schools and build on the current program. Safe Drive Stay Alive will take place at the following schools: Ferndown 18th October Corfe Hills School 15th November Weymouth Pavillion 21st November Sherborne 24th November Gillingham 28th November The Weymouth Safety Centre has provided Road Safety input to 366 drivers through the Dorset Driver Gold and Dorset Driver Awareness schemes.</p>	

Key Performance Indicators

KPI Title	Period	Time Frame	Period Actual
Number of people killed in road traffic collisions-Dorset Area	Month	Sep 2016	0



KPI Title	Period	Time Frame	Period Actual
Number of people seriously injured in road traffic collisions-Dorset Area	Month	Sep 2016	0



Priority : Protect you and the environment from harm

KLOE : How are we effectively working with our partners to safeguard the vulnerable people we come into contact with?

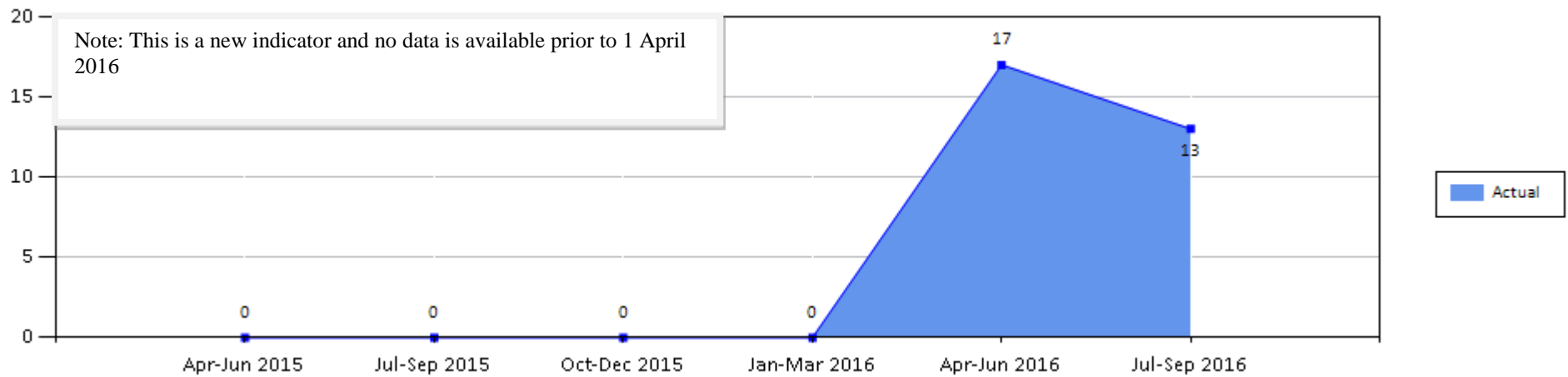
Headline: We have worked with the Local Authority Designated Officer (LADO) to learn from a recent internal referral

Actions

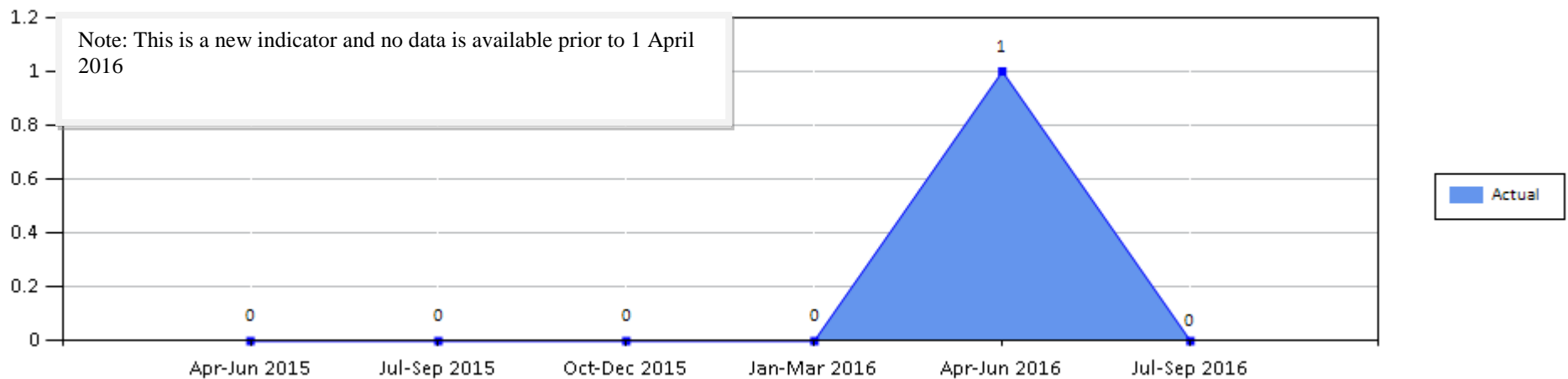
Action Code	Action Name
1.2.1.6	How are we effectively working with our partners in Dorset to safeguard the vulnerable people we come into contact with?
<p>Progress comment:</p> <p>We have worked with the Local Authority Designated Officer (LADO) to learn from a recent internal referral. We are liaising with Dorset County Council to see if they can provide statistics to enable us to see what safeguarding trends are occurring in different locations across Dorset. Once trends have been highlighted this will be followed up with specific training to areas by e learning. We have worked on the secure emails to make sure we are able to continue receiving referrals from the Police around fire safety.</p> <p>We are working with Rex Webb (Equality and Diversity Manager) to see what more we can do in Dorset around Hate Crime. Weymouth Fire Station is a designated third party referral station.</p> <p>We have revisited which staff within the service should be Disclosure and Barring Service checked and completed further Information asset training to ensure all confidential information is stored accordingly. In November we will be commencing training to cover the implications and responsibilities for safeguarding concerning Mental Capacity.</p> <p>A recent case study from Portland shows how well the safeguarding process works. A fire crew attending a property for a false alarm had serious concerns over the housekeeping of the property and the mental health and wellbeing of the occupant. They made a safeguarding referral which was picked up by the Safeguarding Officer. The case was passed onto the local community Social Worker and a revised care package was put in place for the occupant, even though they were already known to Social Services. The occupant has subsequently received a Safe and Well visit from the service and a tele-care link has been installed.</p>	

Key Performance Indicators

KPI Title	Period	Time Frame	Period Actual
Number of adult safeguarding referrals - Dorset County Council Area	Quarter	Jul-Sep 2016	13



KPI Title	Period	Time Frame	Period Actual
Number of child safeguarding referrals - Dorset County Council Area	Quarter	Jul-Sep 2016	0



KLOE : How are we providing better support for local business so they can meet their legal fire safety obligations and add to the economic growth of our communities?

Headline: During CFOA Business Safety Week fire safety teams have been actively engaging with local and small high street businesses to raise awareness of their fire safety responsibilities

Actions

Action Code	Action Name
1.2.2.11	How are we providing better support for local business in Dorset so they can meet their legal fire safety obligations and add to the economic growth of our communities?

Progress comment:

The Technical Fire Safety (TFS) inspection program is based on actively targeting those buildings and people at greatest risk. Liaison and consultation with business and the third sector meets all statutory requirements.

Work undertaken so far.

Within the Dorset area fire safety have been improving systems and analysing data of buildings and people to best support active targeting of risk. Work over the past quarter has included:

Effective working relationships developed with the Care Quality Commission and Clinical Commissioning Group for jointly regulated premise. This allowed us to share knowledge on risk, educate partner agencies in our work and train partners in how they can assist us in recognising and reducing risk from fire.

During CFOA Business Safety Week fire safety teams have been actively engaging with local and small high street businesses to raise awareness of their fire safety responsibilities.

Activity centered on Shaftesbury, Dorchester and Weymouth Town Centres. Teams were able to engage with building managers in a supportive manner to educate, advise and where required put measures in place to improve fire safety measures.

Common failings were:

- The failure to have completed a Fire Risk Assessment
- Wedged open or poorly maintained fire doors
- Inadequate staff training in the event of fire
- Poor records of fire alarm & emergency lighting tests
- Out of date fire extinguishers

At the Bournemouth Landlord Conference in early October the team attended to educate landlords in their legislative responsibilities. Although the event was in Bournemouth officers were able to answer technical questions and provide solutions to reduce risk across a wide range of housing stock across much of the Dorset area.


To support business within the Dorset area planned activities are:

Reviewing of our website and links to make it as easy as possible for businesses to visit the DW site and learn from us about raising fire safety standards.

We are working with Weymouth and Portland Borough Council, West Dorset District Council, Environmental Health and the Police to address compliance issues in HMO's to protect vulnerable people. Where appropriate we will liaise with prevention teams to 'get behind the door' of vulnerable persons to help them further in living healthy and being safe from fire. After a recent increase in enforcement action involving fast food takeaways (primarily the fire risk to linked accommodation above). We are investigating the best approach to develop an area wide 'dip test' to confirm the significance of this recent emerging risk. Where potential exists to use partner agencies, such as the Food Standards Agency, agreements will be reached to maximise our reach and impact.

We will continue our program to audit every residential care home to ensure fire precautions and management systems are satisfactory for this most vulnerable group.

To support business through the Better Regulations Delivery Office we have planned meetings with businesses in the Dorset Area to bring them into the Primary Authority Scheme (Magna Housing). This scheme allows our service to take the lead on advising a national business in fire safety measures. If another fire authority then wishes to take action against the



business they must come through DW first. This supports growth and ensures consistency of service.

Priorities for TFS in the Dorset area are:

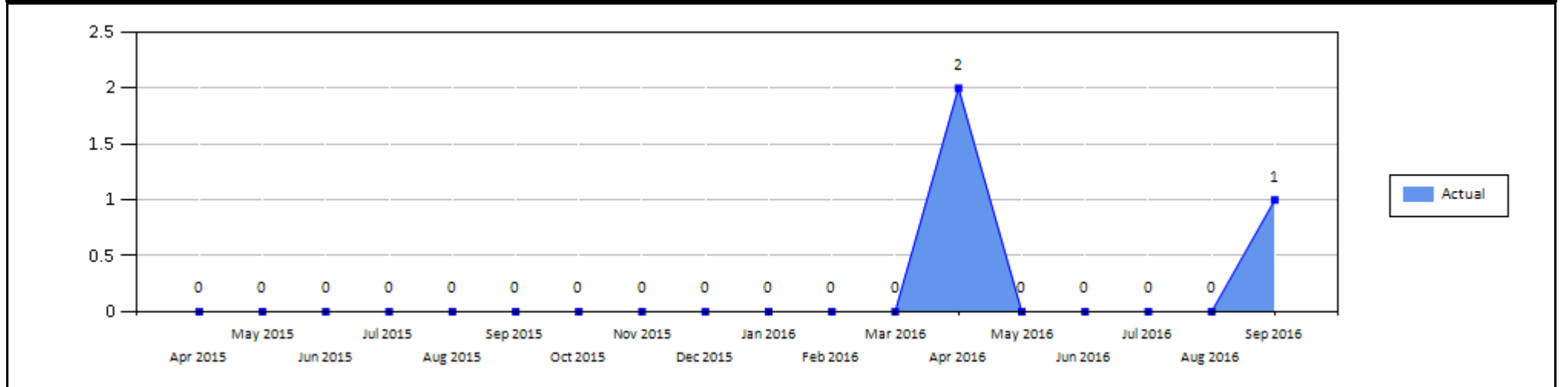
Post combination our key priority is to ensure we obtain harmonisation of IT systems to ensure it offers us the best platform to move forward as one service. The focus of our work is the migration to one CFRMIS system which allows us to manage fire inspection data for all buildings which the FSO applies.

We are initiating proactive work with operational crews to reduce UWFS. This will require close monitoring of operational calls and then local liaison and education through District Commanders and businesses to take action to reduce false alarms.

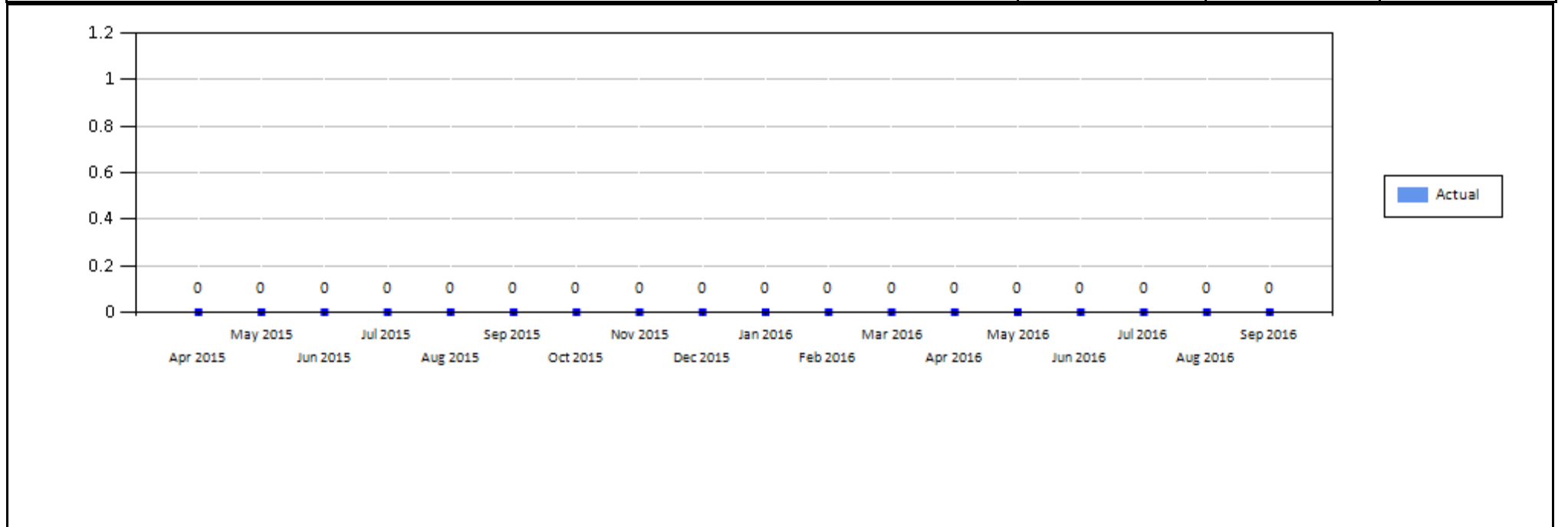
We continue to deliver a targeted program of audits on care homes and developing team members to support other area management teams benefiting from our experience in this area.

Key Performance Indicators

KPI Title	Period	Time Frame	Period Actual
Number of enforcement notices served in Dorset (CC)	Month	Sep 2016	1



KPI Title	Period	Time Frame	Period Actual
Number of prohibition notices served in Dorset (CC)	Month	Sep 2016	0

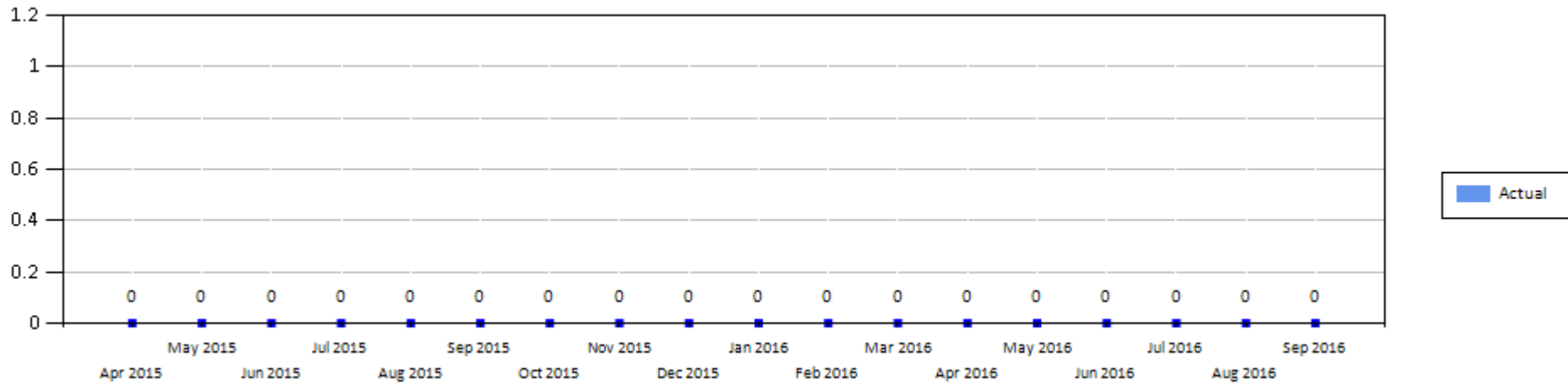


Number of prosecutions in Dorset (CC)

Month

Sep 2016

0

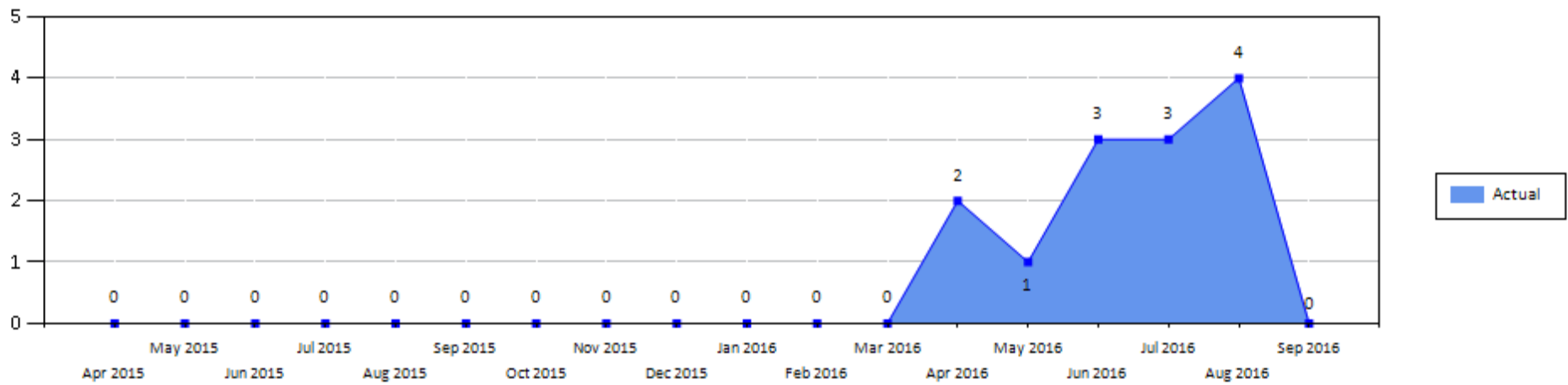


Number of significant fires in non- domestic premises in Dorset (County Council)

Month

Sep 2016

0

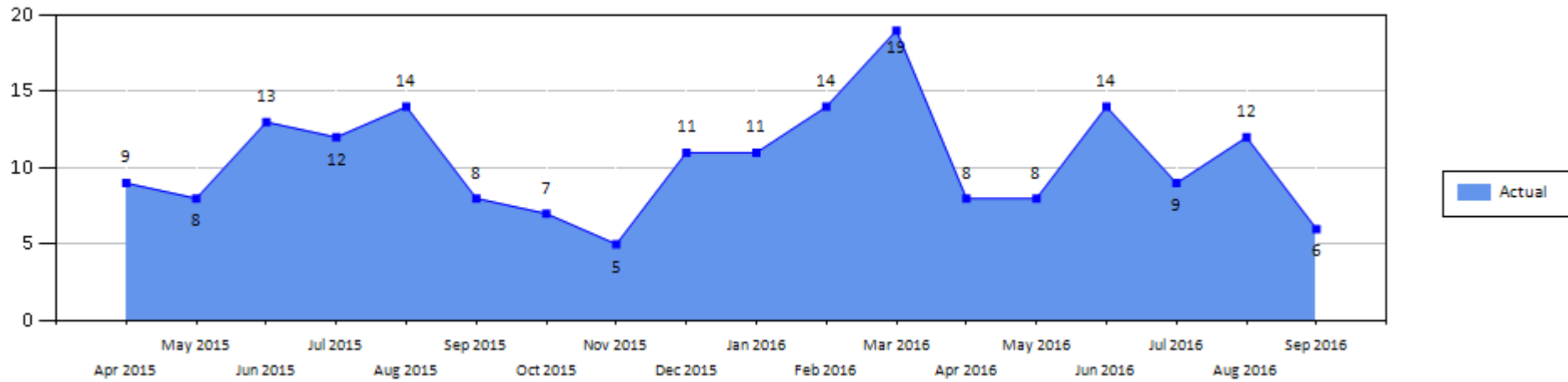


PRO01-Number of fires in Non domestic properties-Dorset Area

Month

Sep 2016

6

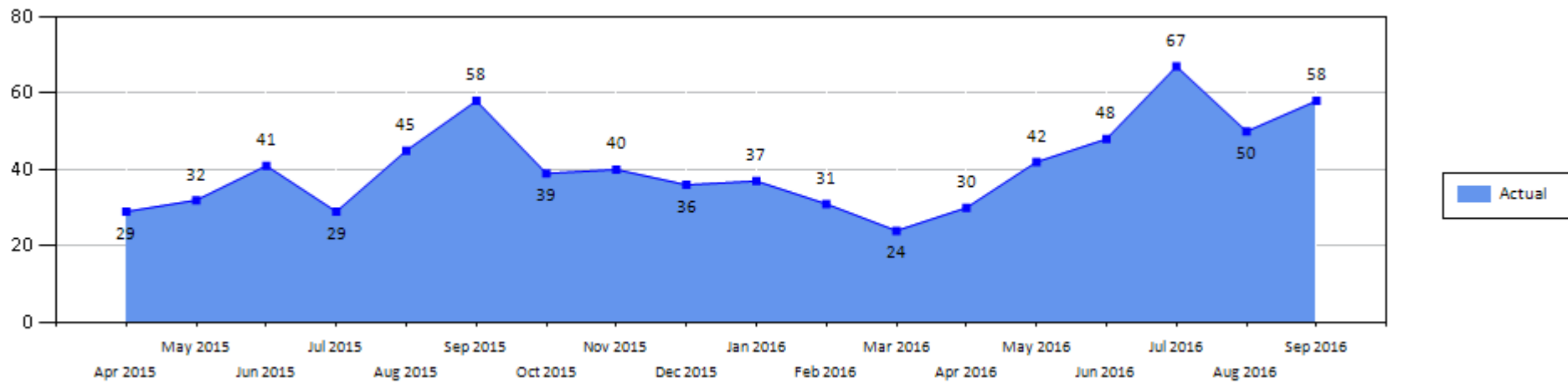


PRO02-Attended false alarms from automatic fire detection equipment - non domestic premises-Dorset Area

Month

Sep 2016

58



KLOE : How are we identifying and driving down risk risks to the community, unique heritage and environment?

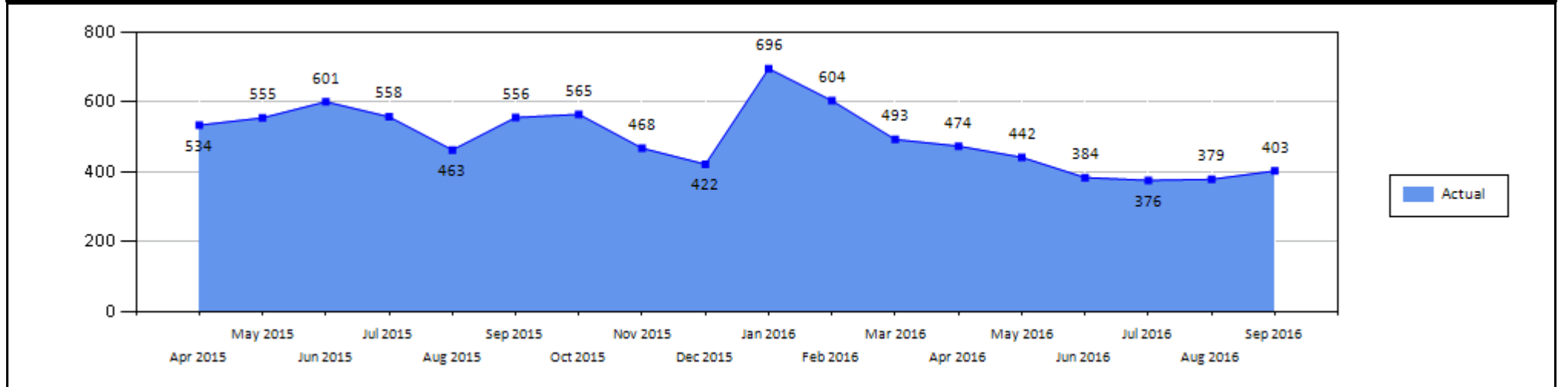
Headline: We are reviewing our plans and maps for heathland areas to give crews the best possible information to deal with incidents and reduce their impact

Actions

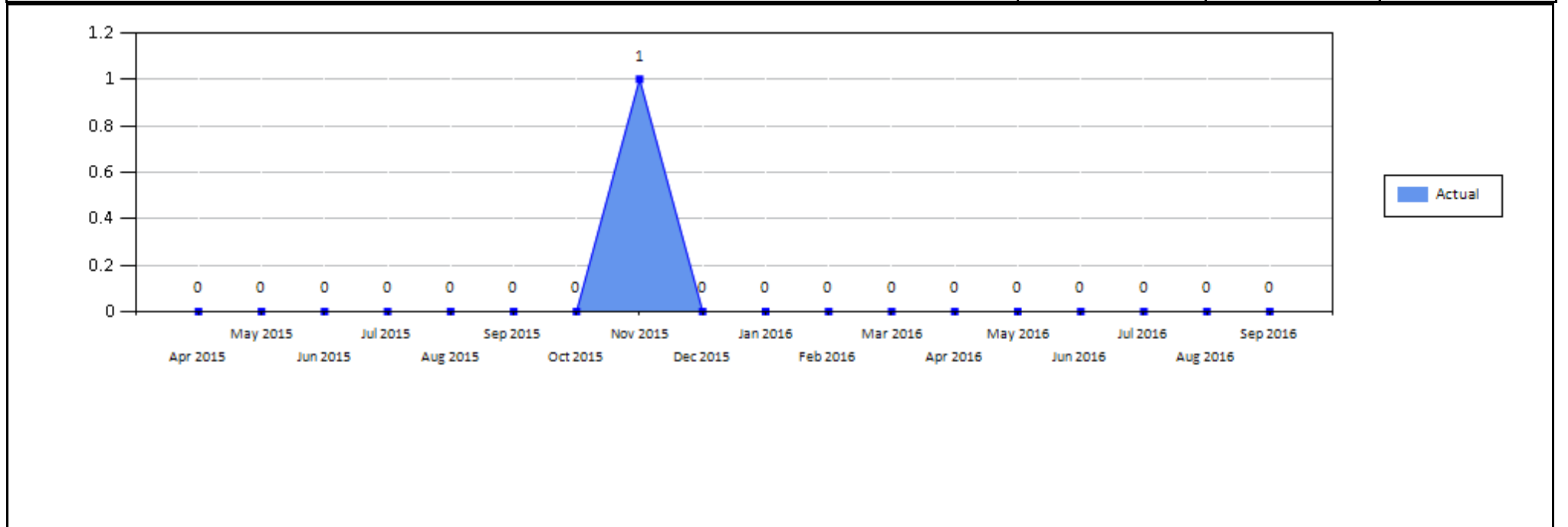
Action Code	Action Name
1.2.3.11	How are we identifying and driving down risk risks to the community, unique heritage and environment in Dorset?
<p>Progress comment:</p> <p>We have a system and process for identifying and assessing operational and community risk, this is called Site Specific Risk Information. In Dorset we liaise and coordinate with partners and risk owners/occupiers to produce information and guidance on the risk. This can include; tactical fire plans, salvage plans and environmental protection plans.</p> <p>The Winfrith Site (managed by Magnox) is located within a heathland/SSSI area and we continue to liaise with the site especially now they no longer have their own fire and rescue response. We continue to run table top exercise to ensure their emergency plans are tested as part of their licencing processes for the site.</p> <p>We are reviewing our plans and maps for heathland areas to give crews the best possible information to deal with incidents and reduce their impact.</p> <p>We continue to work with Trigon Waste Management and revise our operational plan and their emergency plans as necessary. With high risk waste and recycling sites we work in partnership with the EA to carry out joint inspections and enforcement action (when appropriate) and we participate in the national CFOA group on waste and recycling sites to inform national guidance and partnership working.</p> <p>We work with the local authority to integrate plans to deal with issues on the South West coast path and potential cliff collapse.</p>	

Key Performance Indicators

KPI Title	Period	Time Frame	Period Actual
Number of home safety/safe and well visits in Dorset County Council	Month	Sep 2016	403



KPI Title	Period	Time Frame	Period Actual
PRE01 - Number of fire related deaths - Dorset Area	Month	Sep 2016	0

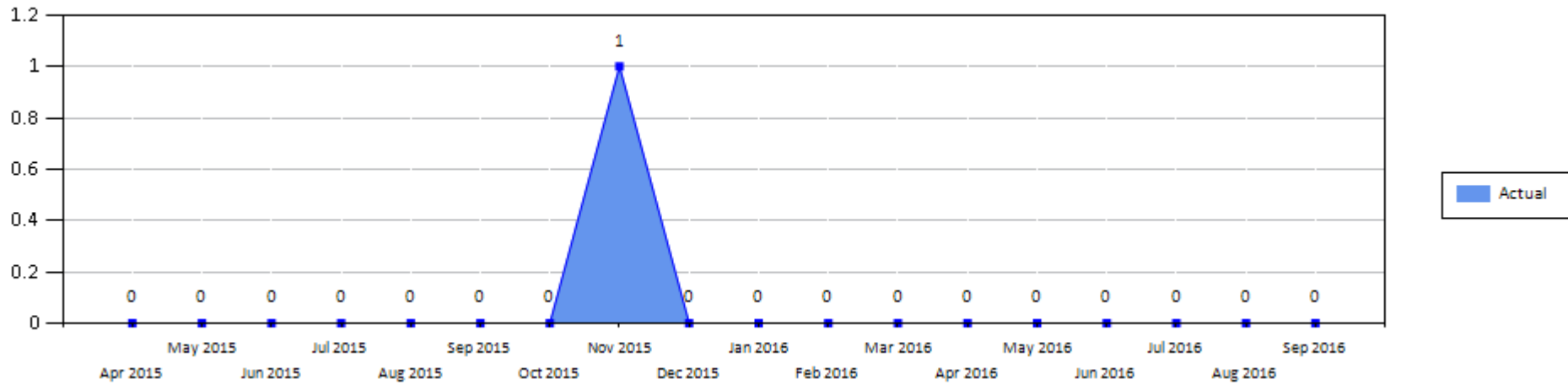


PRE01A-Number of fire related deaths in accidental dwelling fires - Dorset Area

Month

Sep 2016

0

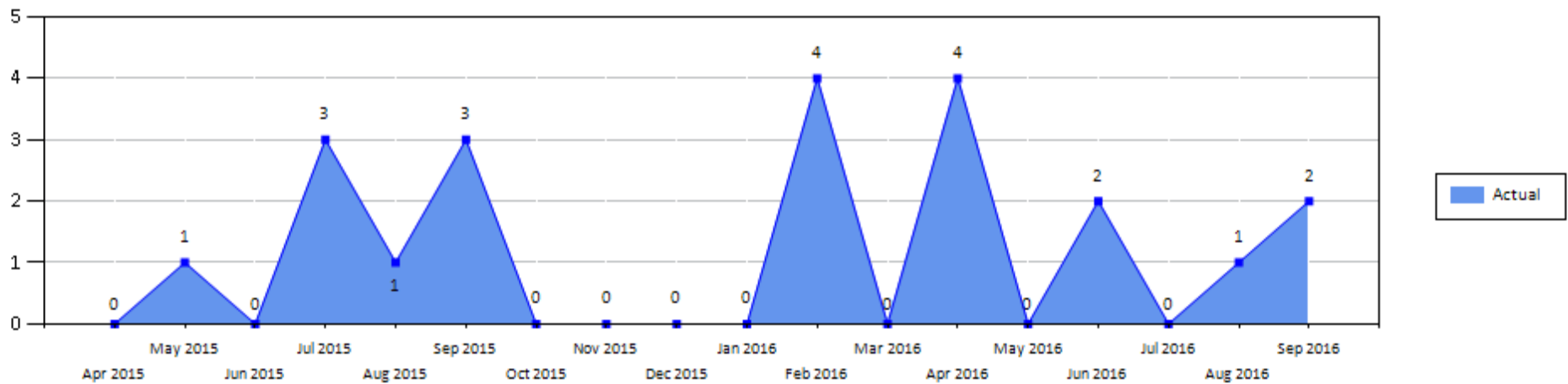


PRE02A-Total number of fire related injuries in accidental dwelling fires - Dorset Area

Month

Sep 2016

2

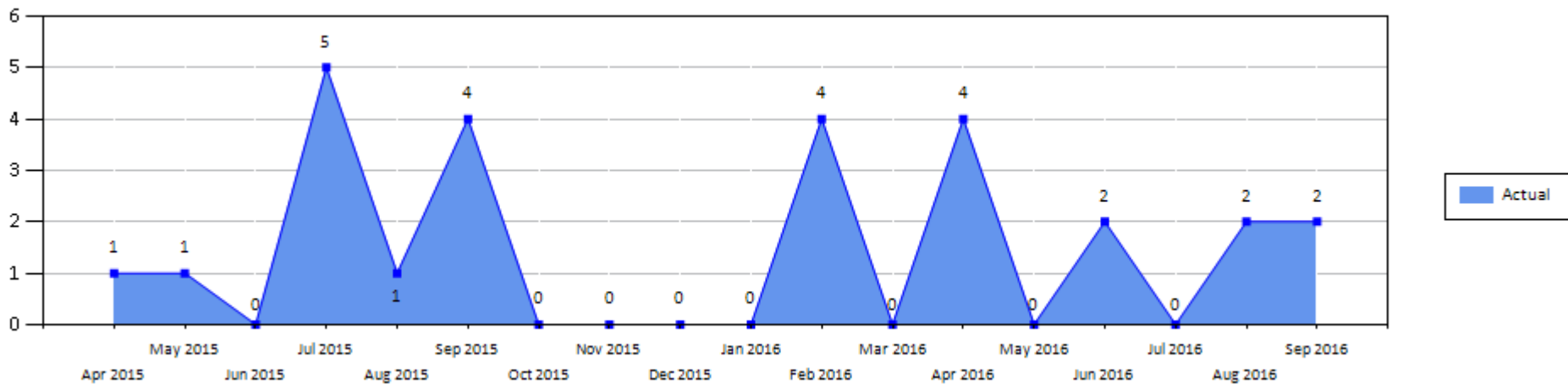


PRE02-Total number of fire related injuries - Dorset Area

Month

Sep 2016

2

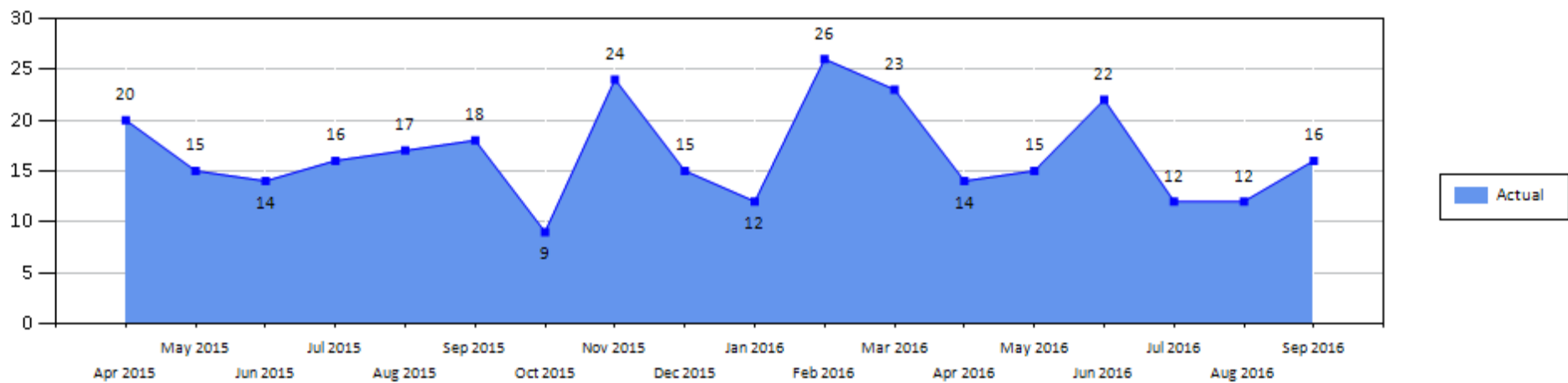


PRE03_Number of accidental dwelling fires - Dorset Area

Month

Sep 2016

16

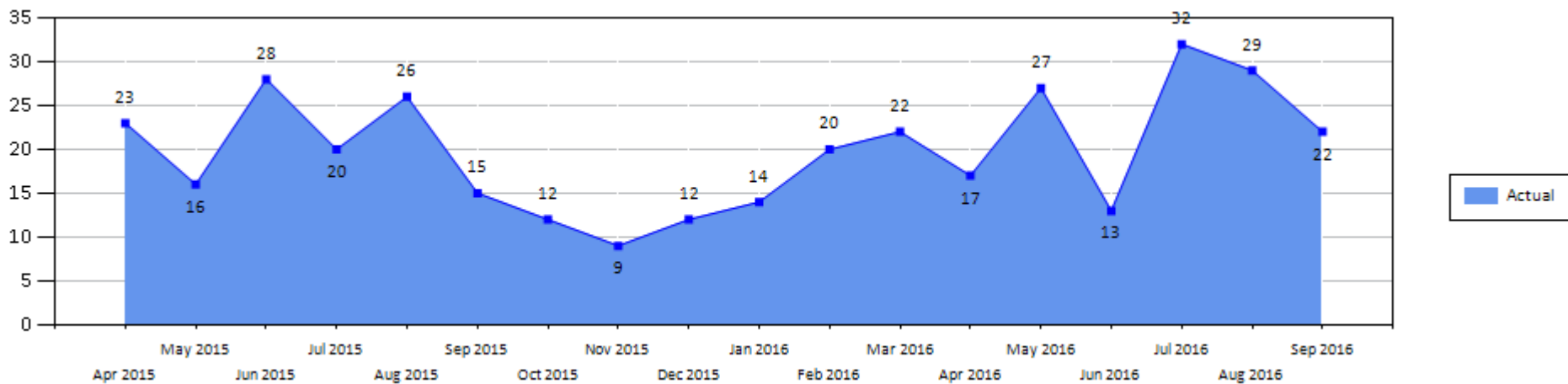


PRE05-Number of deliberate fires (primary + secondary) - Dorset Area

Month

Sep 2016

22

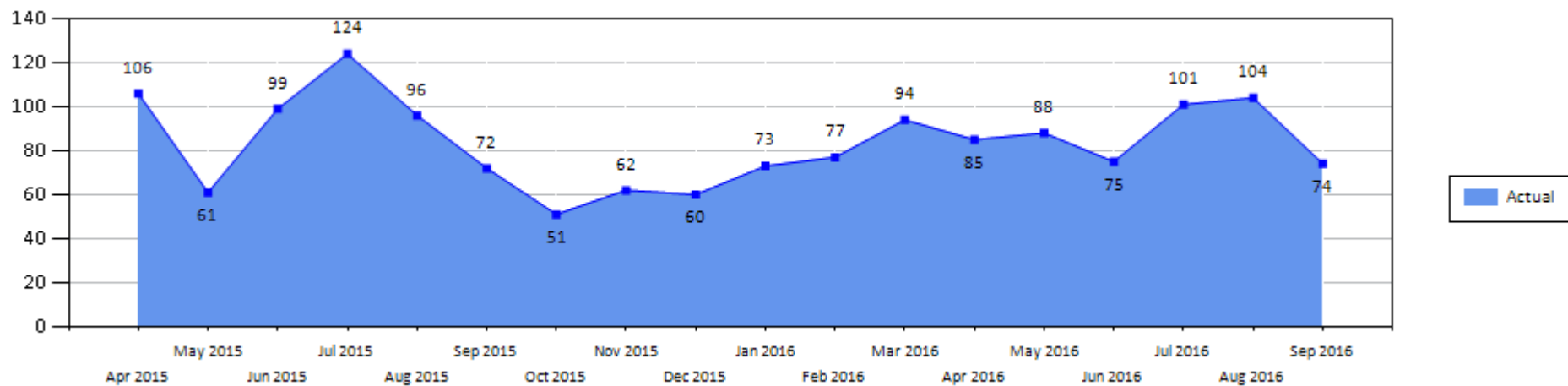


PRE06-Number of fires - Dorset Area

Month

Sep 2016

74



KLOE : How are our local resilience partnership arrangements providing effective support to improve community resilience?

Headline: Officers are also contributing to a newly formed 'Melcombe Regis Board' which is looking at creating opportunities for improvement in retail, housing, crime, health and environment in the Weymouth area. At the last meeting it was decided that DWFRS would also commit to part of the funding for this initiative. The District Commanders attend the Partnership Coordination Groups (PCG) in Weymouth, Purbeck, North, East and West Dorset

Actions

Action Code	Action Name
1.2.4.5	How are our local resilience partnership arrangements In Dorset providing effective support to improve community resilience?
<p>Progress comment:</p> <p>Community resilience events are held by the local authority and as joint events by members of the Local Resilience Forum (LRF) to promote the benefits of local level emergency planning, a strong example of community resilience in action is the flood warden scheme run by the Environment Agency with support from partners. This scheme engages local people to act as community representatives, reporting flood information, informing their community and helping prepare for a flooding emergency.</p> <p>Community resilience plan templates are available on LRF and partner websites which help communities understand and assess their risk and make local plans to respond. A key benefit of this process is engagement with responders and establishing an understanding of the realistic response of the emergency services.</p> <p>Engagement with voluntary groups provides access to a broad range of people, skills and equipment, who are trained and willing to support emergency incidents. Voluntary capabilities include 4x4 transport, search, water rescue, first aid, communications, feeding and welfare support.</p> <p>Using a team known as the civil contingencies unit (CCU) we contribute to the assessment of community risk based on national guidance. By understanding risk and the priorities for our area, we are able to understand the impact of emergencies occurring and work with statutory partners to assess the gaps in our ability to respond. Joint plans are created to respond to specific types of emergencies as well as generic areas such as command and control.</p> <p>LRF plans are supported through training and exercising to provide assurance that plans are effective and that the capability to respond is in place.</p> <p>Coordination of messages to the public is carried out through our warning and informing group.</p> <p>Information can be shared securely among partners using the Resilience Direct platform, which holds copies of local plans, and can provide access to mapping.</p> <p>Our LRF is overseen and coordinated by a Business Management Group (BMG) and an executive group which oversees the work plan and provides strategic or tactical direction.</p> <p>Staff are working with the Civil Contingencies Unit (CCU) and contributing to the Community Risk Register.</p> <p>Officers have attended meetings of the pan Dorset Prevent Meetings.</p> <p>Officers are also contributing to a newly formed 'Melcombe Regis Board' which is looking at creating opportunities for improvement in retail, housing, crime, health and environment in the Weymouth area. At the last meeting it was decided that DWFRS would also commit to part of the funding for this initiative.</p> <p>The District Commanders attend the Partnership Coordination Groups (PCG) in Weymouth, Purbeck, North, East and West Dorset. Where appropriate the safe and well coordinator has also attended these meetings to promote the work of the service and to look at how we can support partners.</p>	

Priority : Be there when you need us

KLOE : Are appliances available when we need them?

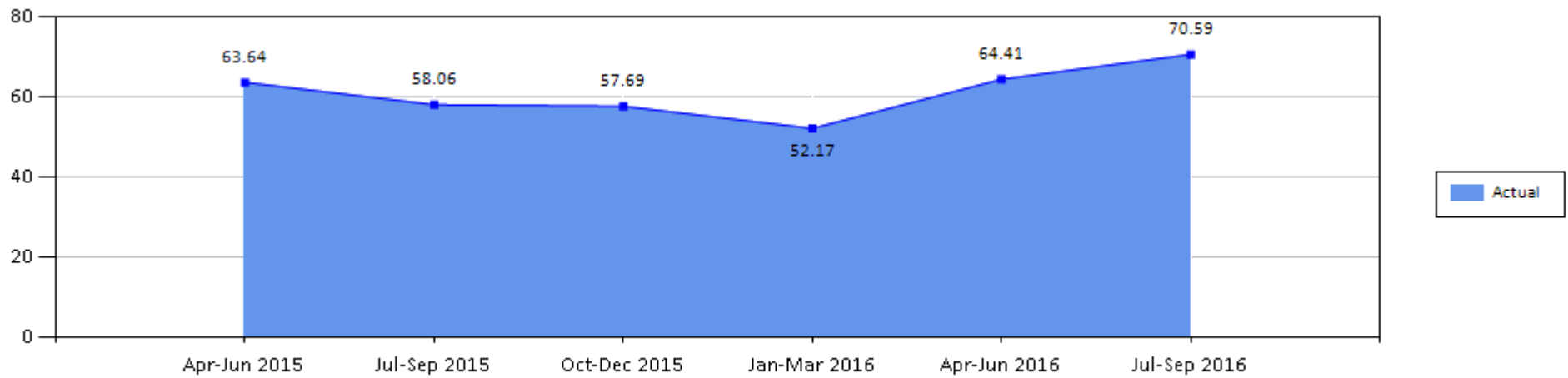
Headline: Current Performance is remains high with 82.6% RDS availability for the Dorset area this quarter

Actions

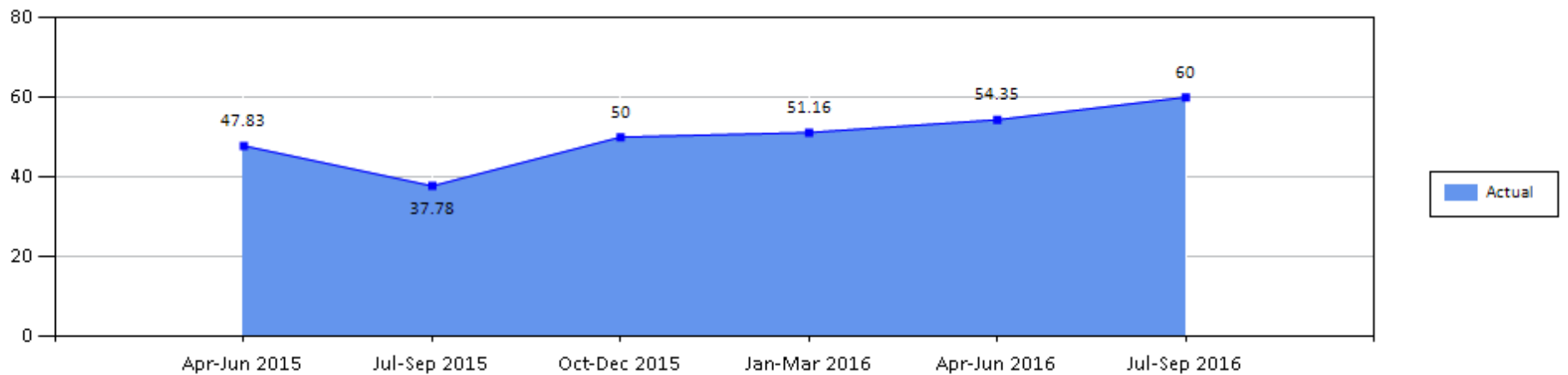
Action Code	Action Name
1.3.1.5	Are appliances available in Dorset when we need them?
<p>Progress comment: Current Performance is remains high with 82.6% RDS availability for the Dorset area this quarter. This figure remains stable as cover for shortfall is provided by RDS Liaison Officers working with station commanders to predict issues in advance. In addition the area has developed an overtime management system, managed by the RDS Support Officers, which provides covers outside of office hours. Some RDS sections provide 100% availability in addition to the wholetime stations. We are reviewing the RDS and Service degradation plan to prioritise station crewing when staff numbers are low. We are aware that, RDS retention is becoming increasingly challenging with knock-on effects in developing new drivers and supervisory managers. The newly formed RDS Working group chaired by Dorset Area Commander is reviewing processes and procedures relating to recruitment and retention. This will improve the experience of candidates, speed up the recruitment process where we can and improve retention in the RDS.</p>	

Key Performance Indicators

KPI Title	Period	Time Frame	Period Actual
RES01-Percentage of sleeping risk properties where the first appliance met the response standard-Dorset Area	Quarter	Jul-Sep 2016	70.59%



RES02-Percentage of sleeping risk properties where the second appliance met the response standard-Dorset Area	Quarter	Jul-Sep 2016	60%
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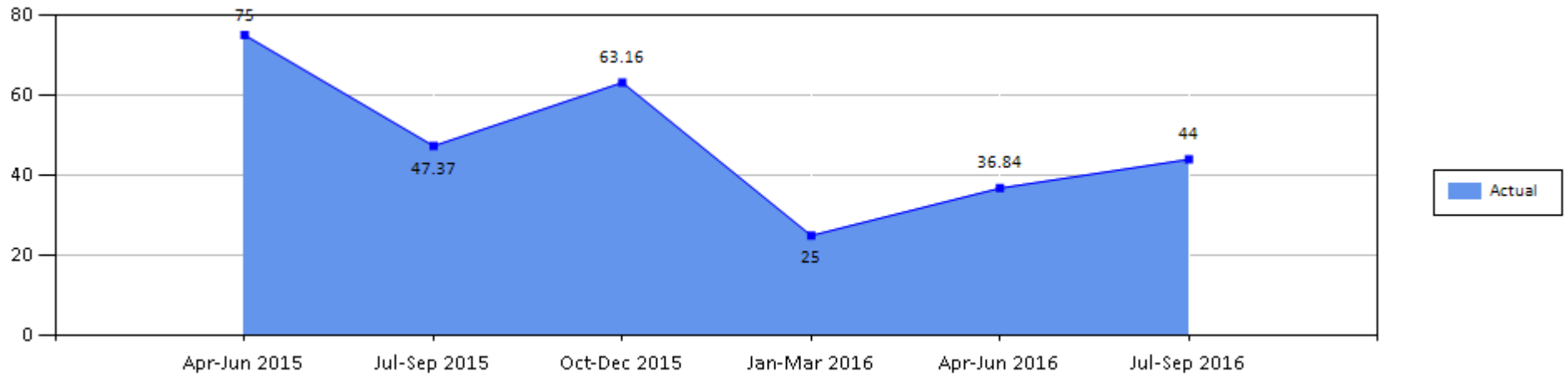


RES03-Percentage of incidents to other properties where the first appliance met the response standard-Dorset Area

Quarter

Jul-Sep 2016

44%

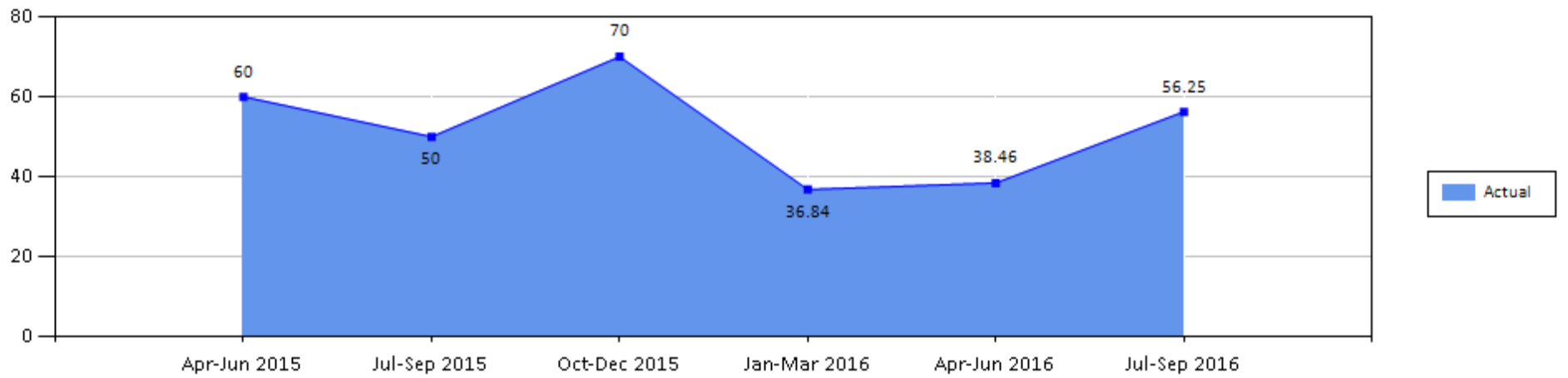


RES04-Percentage of incidents to other properties where the second appliance met the response standard-Dorset Area

Quarter

Jul-Sep 2016

56.25%

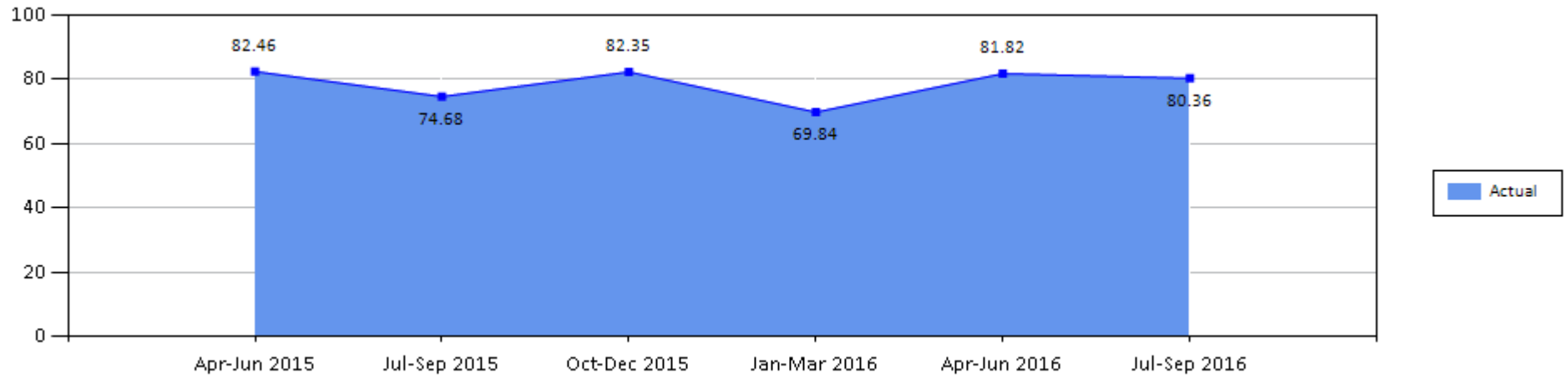


RES05-Percentage of road traffic collisions where the first appliance met the response standard-Dorset Area

Quarter

Jul-Sep 2016

80.36%

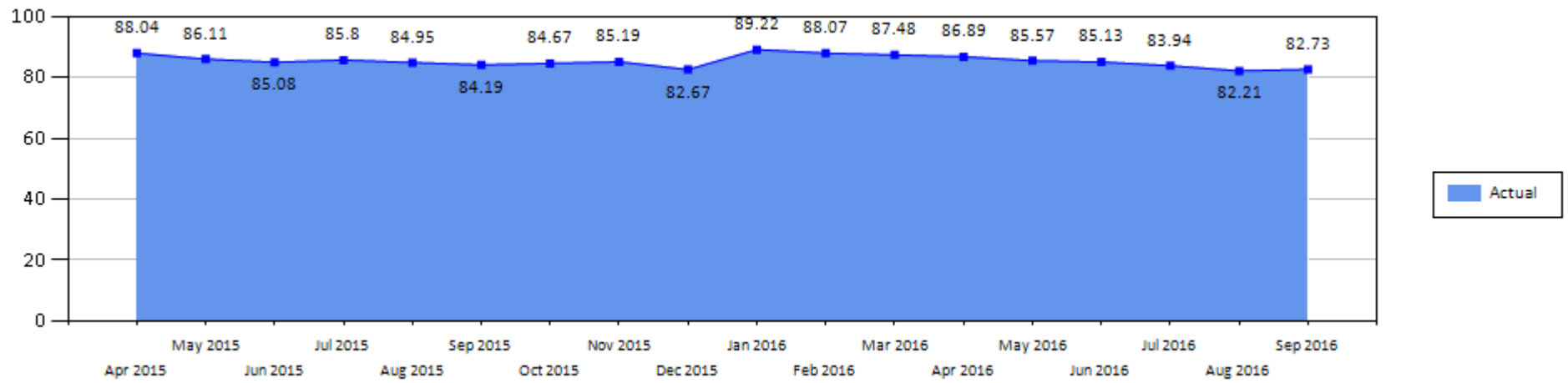


RES07-Percentage of time RDS pumps are available to respond to incidents (RDS availability)-Dorset Area

Month

Sep 2016

82.73%



KLOE : How effective and efficient are our response arrangements for dealing with the range of incidents and medical emergencies we attend?

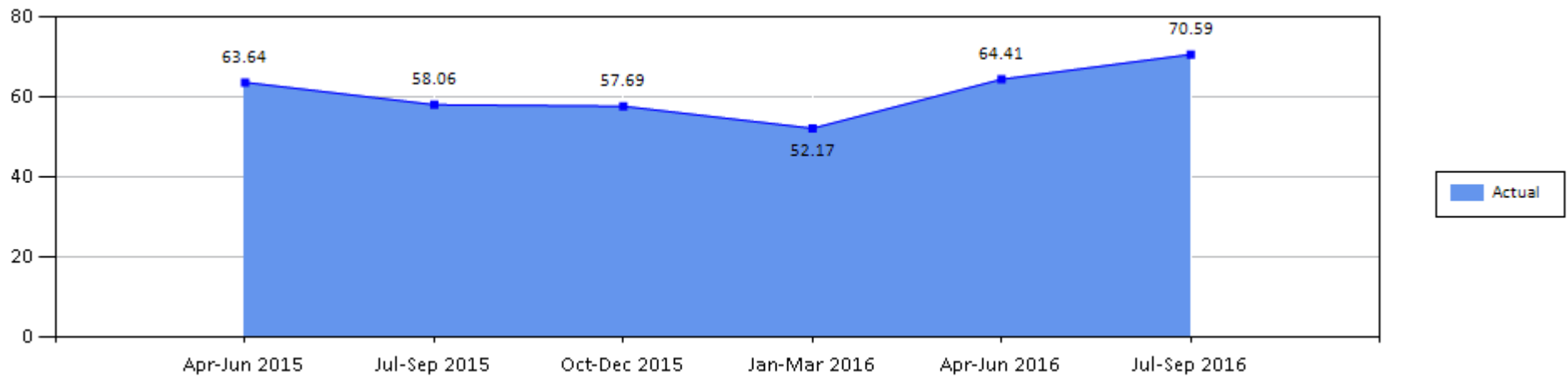
Headline: Current performance for 1st pump to sleeping risks in quarter 2 is just over 70%, and to other buildings it is an improvement to 44%, whilst we remain stable with performance to RTCs achieving just over 80%.

Actions

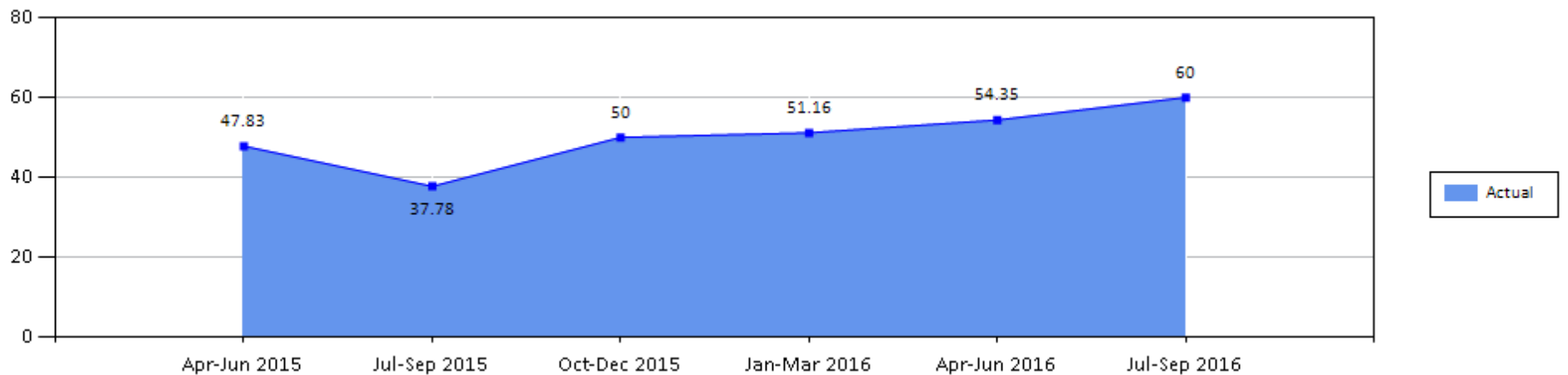
Action Code	Action Name
1.3.2.26	How effective and efficient are our response arrangements in Dorset for dealing with the range of incidents and medical emergencies we attend?
<p>Progress comment:</p> <p>Dorset Area's availability and performance against the response standards are good, especially when considered against the backdrop of supporting predominantly rural locations. Current performance for 1st pump to sleeping risks in quarter 2 is just over 70%, and to other buildings it is an improvement to 44%, whilst we remain stable with performance to RTCs achieving just over 80%.</p> <p>Officers review our performance against the service response standards and look to rectify any issues that impede our performance such as; from traffic congestion to wider service issues around mobilising technology.</p> <p>In Dorset there are five stations participating in the South West Ambulance Service Trust co responding scheme. These are Lyme Regis, Beaminster, Gillingham, Swanage and Cranborne and they attended 68 incidents in the second quarter. The national ambulance response programme (ARP) trial, of which SWAST is a member, has reduced operational activity for co responders. Further partnership working with SWAST is being coordinated through the IRMP team who are exploring additional joint emergency response activities, such as; gaining entry and assisting with bariatric patients.</p>	

Key Performance Indicators

KPI Title	Period	Time Frame	Period Actual
RES01-Percentage of sleeping risk properties where the first appliance met the response standard-Dorset Area	Quarter	Jul-Sep 2016	70.59%



RES02-Percentage of sleeping risk properties where the second appliance met the response standard-Dorset Area	Quarter	Jul-Sep 2016	60%
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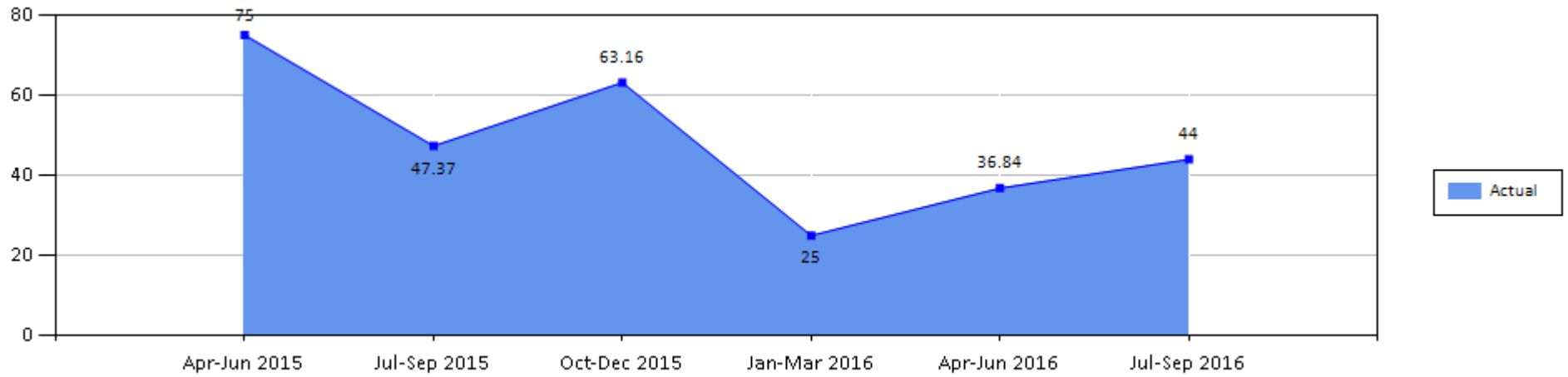


RES03-Percentage of incidents to other properties where the first appliance met the response standard-Dorset Area

Quarter

Jul-Sep 2016

44%

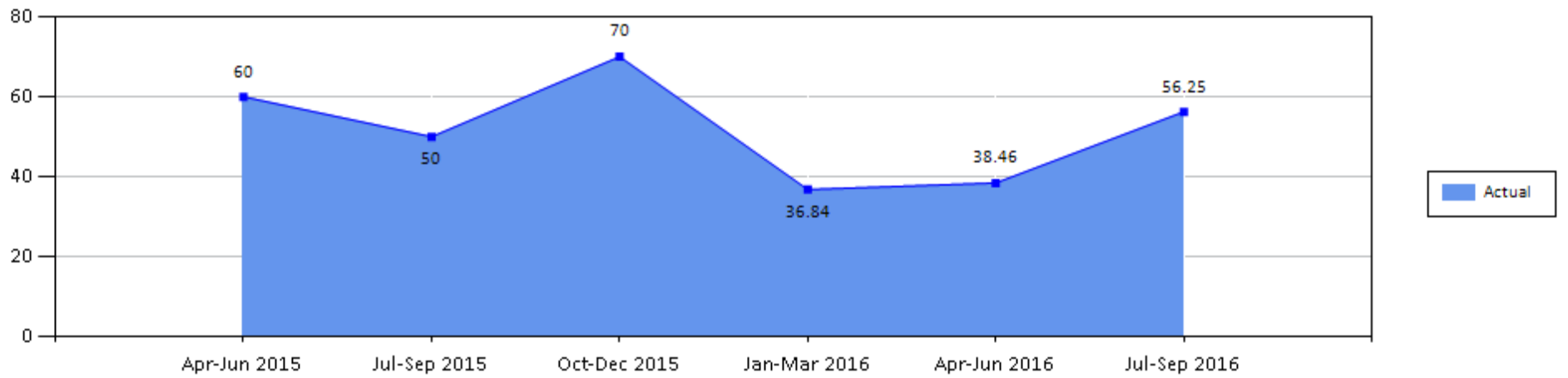


RES04-Percentage of incidents to other properties where the second appliance met the response standard-Dorset Area

Quarter

Jul-Sep 2016

56.25%

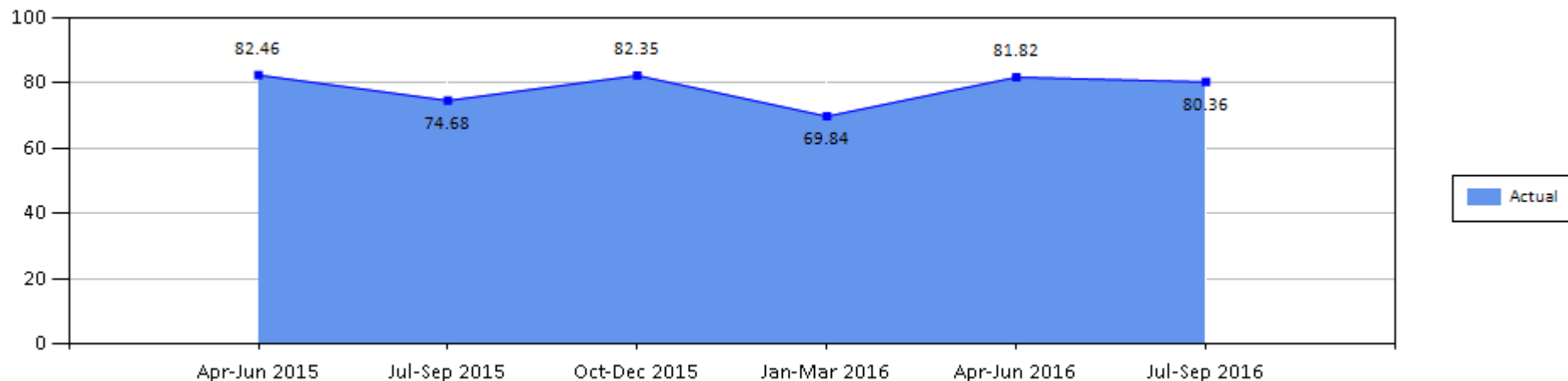


RES05-Percentage of road traffic collisions where the first appliance met the response standard-Dorset Area

Quarter

Jul-Sep 2016

80.36%

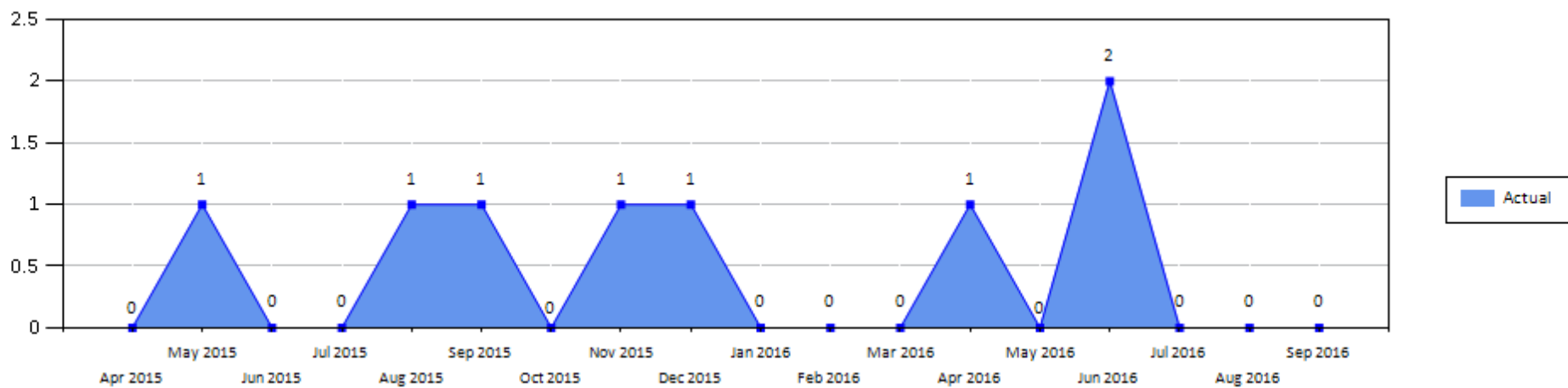


RES11-Number of people rescued at fire related incidents-Dorset Area

Month

Sep 2016

0

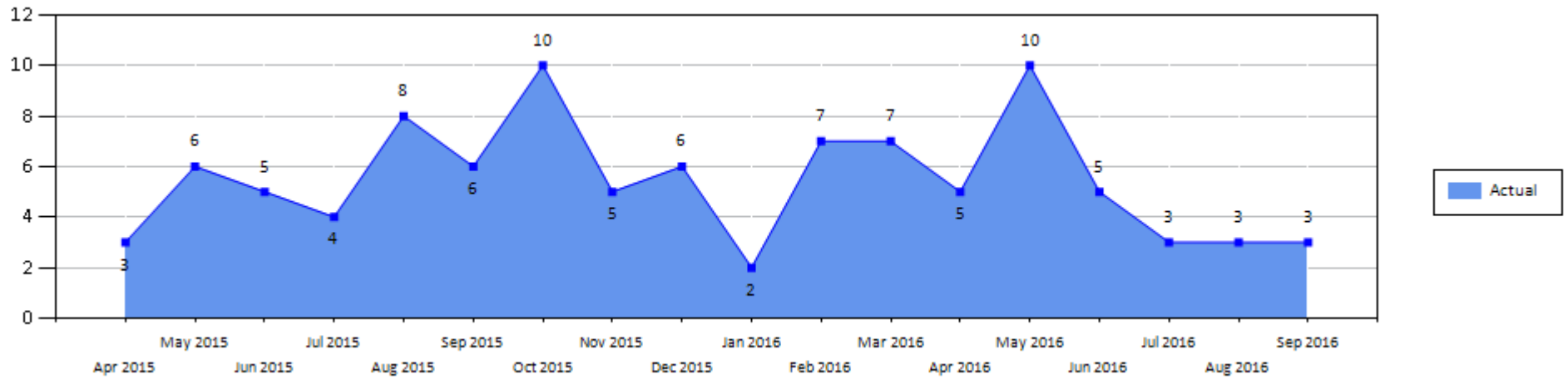


RES12-Number of people rescued from RTCs-Dorset Area

Month

Sep 2016

3

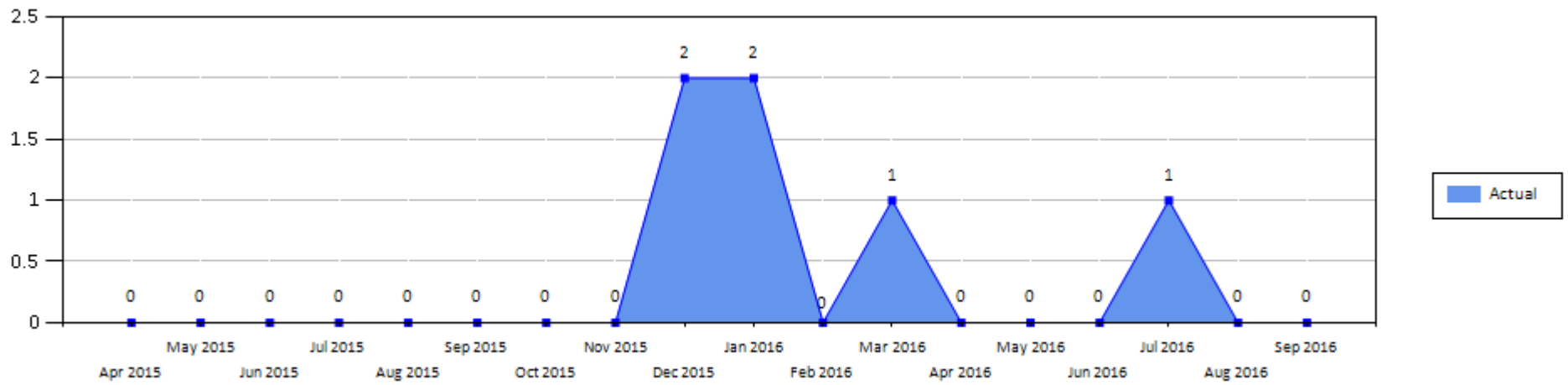


RES13-Number of people rescued from flooding-Dorset Area

Month

Sep 2016

0



KLOE : How are our operational staff safe and maintain the required levels of competence to attend the range of incidents they attend?

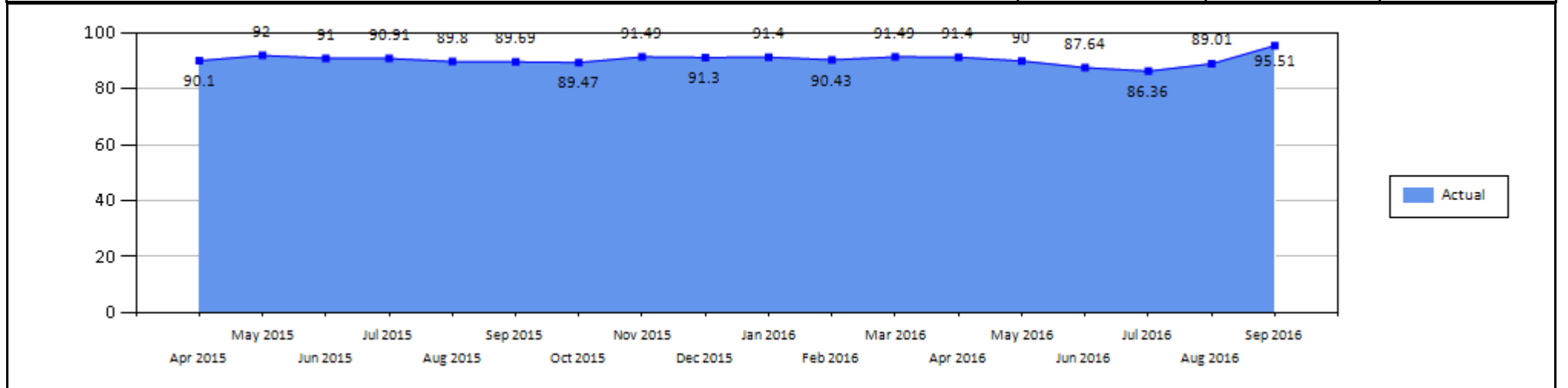
Headline: Achieved attainment levels against the operational licence of 83% (RDS) 95%(WDS)

Actions

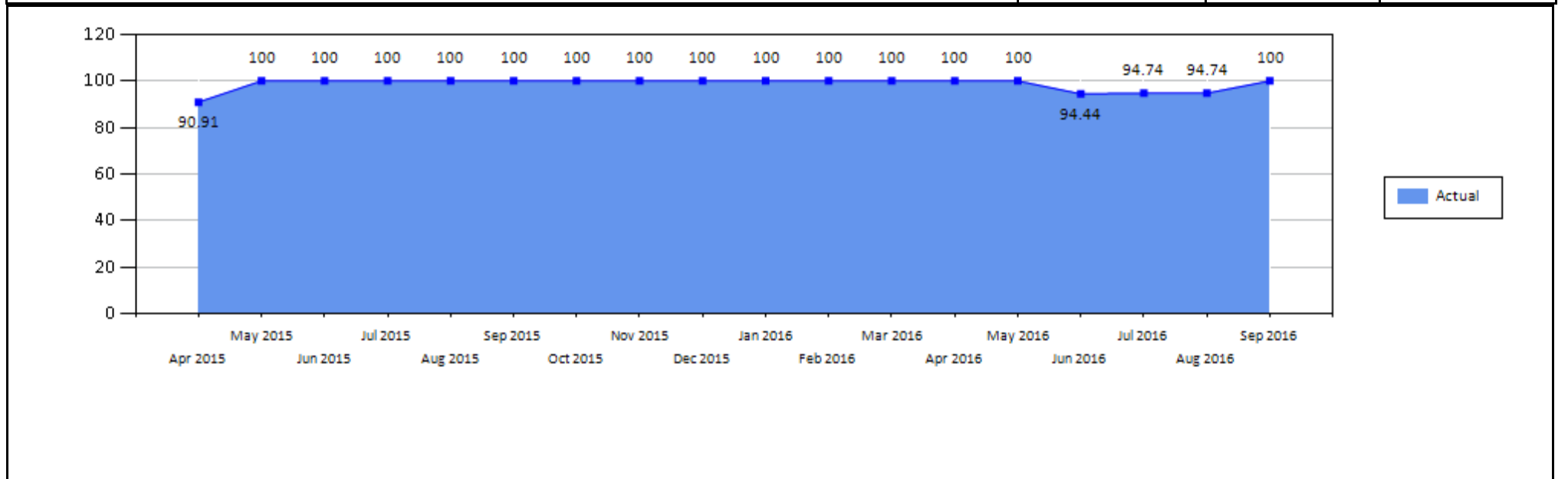
Action Code	Action Name
1.3.3.30	How are our operational staff safe and how do they maintain the required levels of competence needed for the range of incidents they attend in Dorset?
<p>Progress comment: We proactively manage and monitor our staff's operational competence, including attendance on courses and other events. The current performance against the elements of the operational licence measures are generally high although unavoidable cancellation of some supervisory incident management courses has affected this figure temporarily while the courses are rescheduled. Training continues to be planned quarterly for the RDS and this includes combined training between stations and district exercises. This supports the maintenance of competence program and has achieved attainment levels against the operational licence of 83% (RDS) 95%(WDS).</p>	

Key Performance Indicators

KPI Title	Period	Time Frame	Period Actual
PEO101-Percentage of Operational managers maintaining the Incident Command assessment aspect of their Operational licence- Dorset Area RDS stations	Month	Sep 2016	95.51



PEO101-Percentage of Operational managers maintaining the Incident Command assessment aspect of their Operational licence- Dorset Area Stations (WT)	Month	Sep 2016	100
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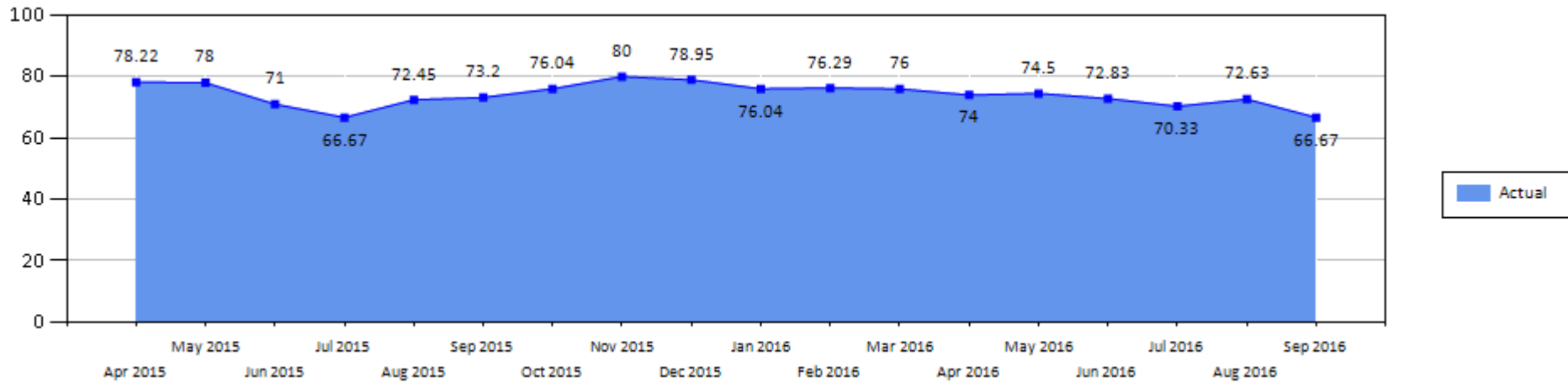


PEO102-Percentage of Operational personnel maintaining the SIM3 aspect of their Operational licence - Dorset Area Stations (RDS)

Month

Sep 2016

66.67

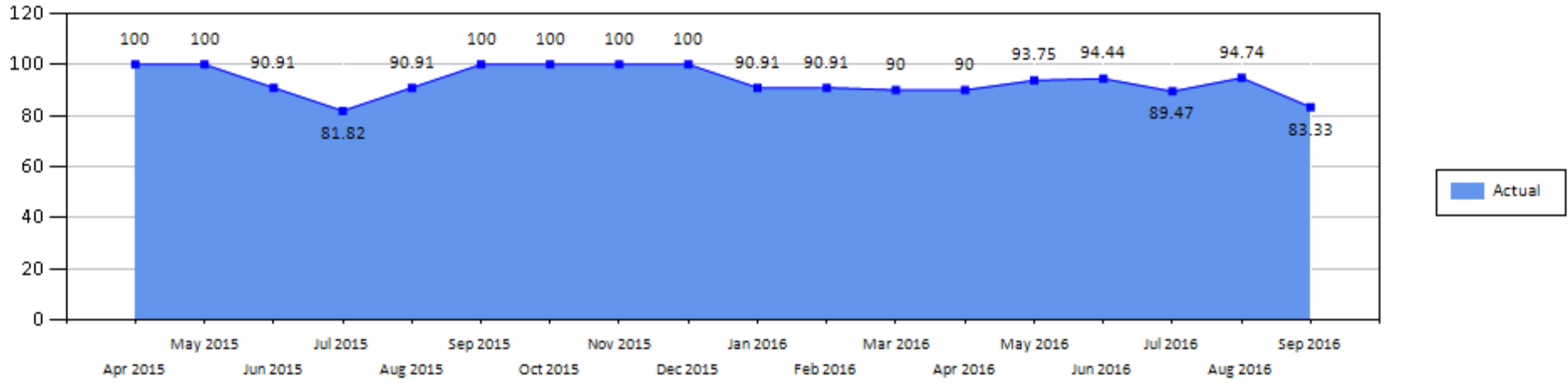


PEO102-Percentage of Operational personnel maintaining the SIM3 aspect of their Operational licence - Dorset Area Stations (WT)

Month

Sep 2016

83.33

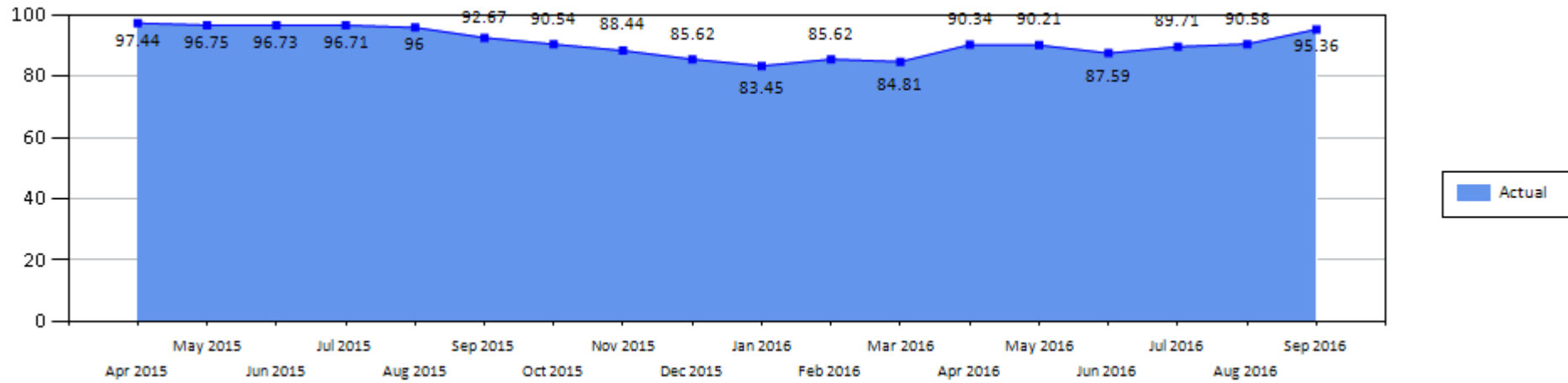


PEO103-Percentage of Operational drivers maintaining the ERD aspect of their Operational licence-Dorset Area (RDS)

Month

Sep 2016

95.36

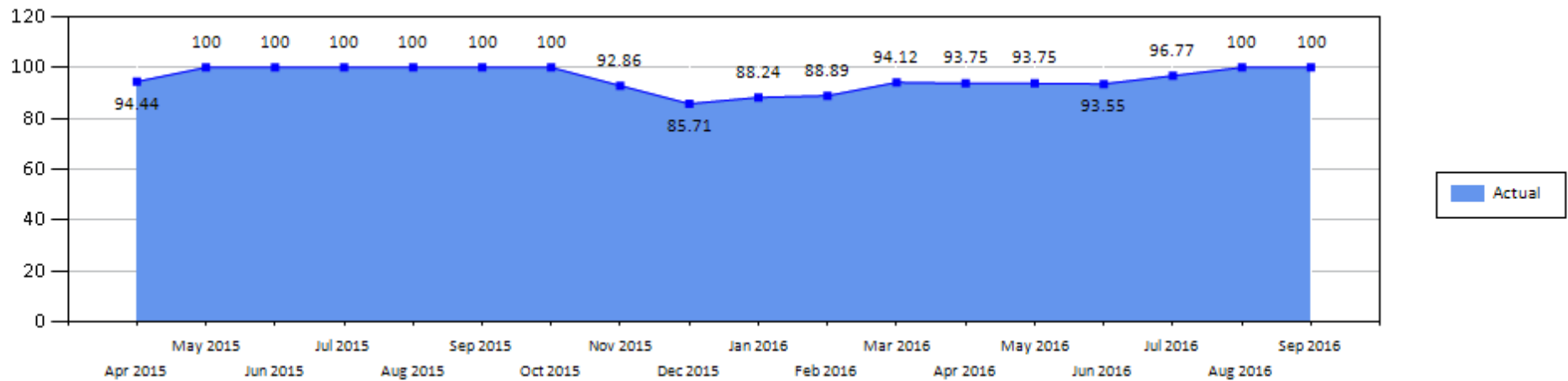


PEO103-Percentage of Operational drivers maintaining the ERD aspect of their Operational licence-Dorset Area Stations (WT)

Month

Sep 2016

100

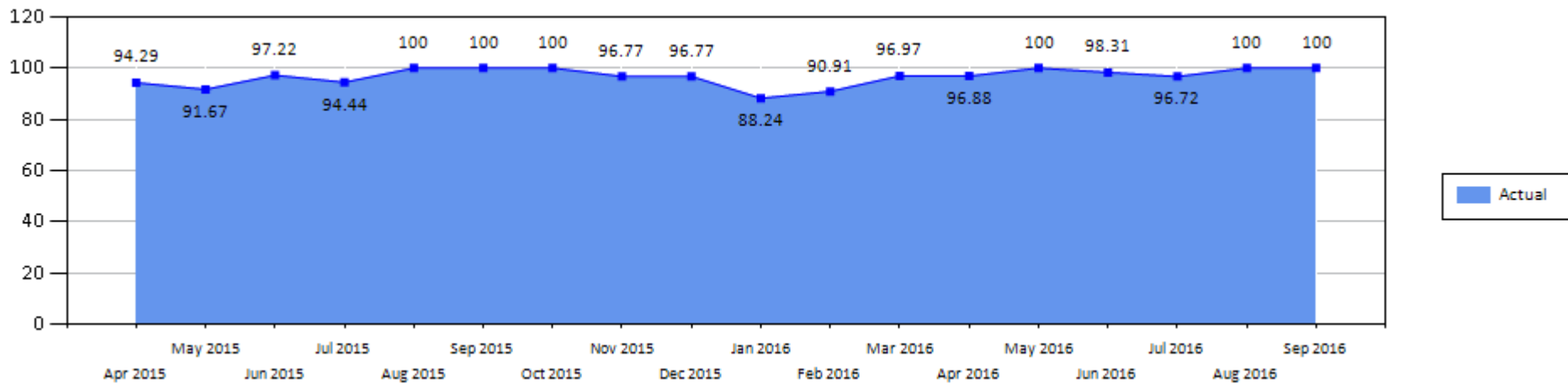


PEO104-Percentage of Operational personnel maintaining the BA/FBT aspect of their Operational licence - Dorset Area Stations (WT)

Month

Sep 2016

100

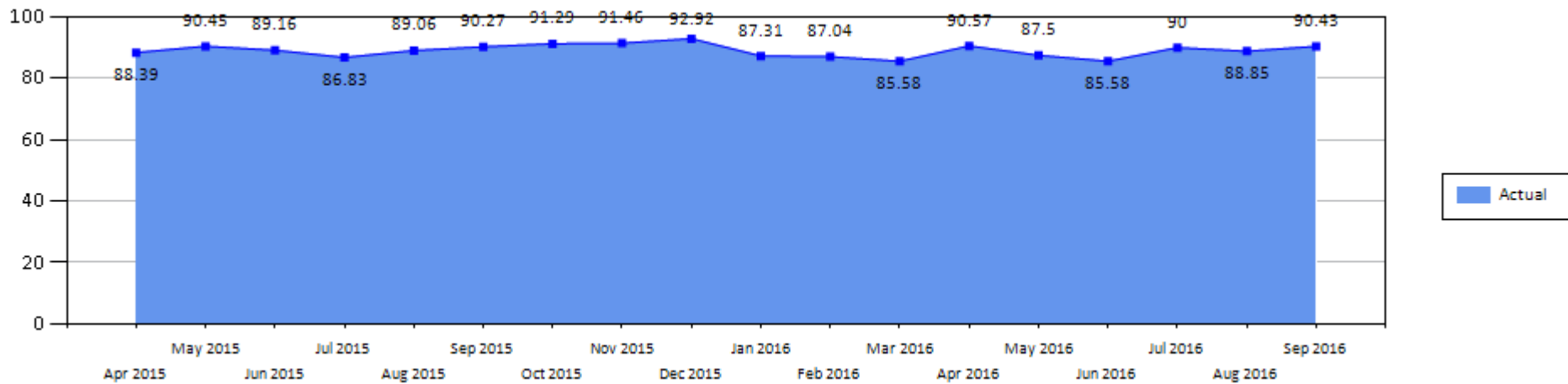


PEO104-Percentage of Operational personnel maintaining the BA/FBT aspect of their Operational licence - Dorset RDS Stations

Month

Sep 2016

90.43



KLOE : How do we learn from operational and community risks, to improve the response services we provide?

Headline: A tabletop 'RadSafe' exercise was carried out on 12th July at Winfrith to test command and control procedures and emergency arrangements in a multi-agency scenario as part of annual licencing exercise for the site

Actions

Action Code	Action Name
1.3.4.8	How do we learn from operational and community risks in Dorset , to improve the response services we provide?
<p>Progress comment: For larger incidents and those of special interest we hold formal, and sometimes multi-agency debriefs to determine any learning points and to build on good practice. In addition, we have an operational effectiveness procedure to capture learning points and organisational improvements from incidents inside and outside the service. A tabletop 'RadSafe' exercise was carried out on 12th July at Winfrith to test command and control procedures and emergency arrangements in a multi-agency scenario as part of annual licencing exercise for the site. A district breathing apparatus search and rescue exercise was held in Wareham to provide assurance of the maintenance of skills within the area. A hot debrief was conducted by a BA instructor and personal learning plans were developed where appropriate. Where regrettably there may have been a fire fatality, we hold a multi-agency case conference to determine what, could have been done differently to improve the emergency response and community safety activities.</p>	